



City of Los Angeles
Antonio Villaraigosa, Mayor

ANNUAL COMPLAINT REPORT

for
Year 2008

Los Angeles Police Department
Annual Report to the
Honorable Board of Police Commissioners



CONTENTS

| | | |
|----|---|----|
| 1 | Executive Summary | 3 |
| 2 | Table A1: Allegation Summary | 6 |
| 3 | Table A2: Allegations By Distribution | 7 |
| 4 | Table B1: Sustain Rate by Allegation Type and Employees Cited in Complaints | 8 |
| 5 | Table B2: Penalty Summary by Rank | 9 |
| 6 | Table C: Allegations By Source | 10 |
| 7 | Table D: Allegation Summary by Employee Rank | 11 |
| 8 | Table E: Allegation Summary by Employee Function | 12 |
| 9 | Table F: Complaint Summary By Bureau and Area/Division | 13 |
| 10 | Table G: Complaint Summary By Employee Rank | 26 |
| 11 | Table H: Complaint Summary By Employee Function | 28 |
| 12 | Appendix A. Explanation of Tables | 30 |

ANNUAL COMPLAINT REPORT - EXECUTIVE SUMMARY for the Calendar Year 2008

The Annual Complaint Report fulfills the requirements of Consent Decree paragraph 130. The report includes information on the types of complaint allegations received, the disposition of those allegations, and the resulting discipline, as well as summary information by rank and division of assignment.

A complaint is the first step in the Department's disciplinary process. Complaints may be made by members of the public, or may originate within the Department. A complaint may include various allegations against one or more employee, sworn or civilian. Complaint allegations are investigated to determine their validity. Recommended findings are made by an accused employee's commanding officer. Disciplinary action is taken against employees who are shown to have violated Department policies regarding misconduct or failure to perform the duties of their positions. The type and severity of discipline imposed varies according to the nature of the sustained allegations and the accused employee's work history and disciplinary record. The Chief of Police makes the final determination of discipline imposed.

**Number of Complaints Initiated in 2008:
5899**

Number of Complaints Received in 2008 by Initial Allegation Type/Investigating Entity

| | |
|-------------------------------|------|
| Chain of Command | 3042 |
| Internal Affairs Group | 2018 |
| Preventable Traffic Collision | 526 |
| Failure to Qualify | 120 |
| Failure to Appear | 103 |
| Use of Force | 72 |

*The number of allegations received in a year may exceed the total number of complaints received, as a complaint may contain multiple allegations.

Pursuant to Consent Decree Paragraph 93, Internal Affairs Group shall investigate all complaints which allege: unauthorized uses of force; discrimination; improper ethnic remarks; gender bias; unlawful search; unlawful seizure (including false imprisonment and false arrest); dishonesty; domestic violence; improper behavior involving narcotics or drugs; sexual misconduct; theft; and retaliation. All other allegations are investigated by an employee's chain of command supervisors.

ANNUAL COMPLAINT REPORT - EXECUTIVE SUMMARY for the Calendar Year 2008

Since this section is based on closed complaints during the year, it does not necessarily depict the number of complaints received or the patterns of conduct by employees during that time period. A case originating in one year might be closed in another year and not necessarily with other cases originating from the same period. Some cases may be delayed many months due to pending Board of Rights' findings or criminal filing decisions by the Office of the District Attorney.

Department Complaint Totals
Total Number of Complaints Closed for this Year:
5896

Employee Totals

| Employees* | Num |
|---------------------------------|------|
| Cited in a Complaint | 4219 |
| Having Sustained Allegation(s) | 1051 |
| Removed on a Prior BOR | 8 |
| Discharged | 16 |
| Discharged on a Prior Complaint | 5 |
| Termination on Probation | 6 |
| Resign | 53 |
| Resigned/Retired | 3 |
| Retire | 25 |
| Demotion | 1 |
| Suspension | 272 |
| Official Reprimand | 195 |
| Admonishment | 449 |
| No Penalty(S-NP Only) | 67 |
| No Action | 1 |
| Removed | 11 |
| Transferred to Other City Dept | 1 |

*Employees are counted by distinct serial number in each of the above categories

Employees Cited in Department Allegations

| Employees** | Num | % Total | Sust. | % Sust. |
|-------------------------------|------|---------|-------|---------|
| Cited | 4219 | | 1051 | 24.9 |
| Failure to Appear | 121 | 2.9 | 87 | 71.9 |
| Failure to Qualify | 161 | 3.8 | 100 | 62.1 |
| Preventable Traffic Collision | 440 | 10.4 | 378 | 85.9 |
| Unauthorized Force | 768 | 18.2 | 16 | 2.1 |

**Employees are counted by distinct serial number in each of the above categories

Complaint Totals for Department Allegations

| Complaints*** | Num | % Total | Sust. | % Sust. |
|-------------------------------|------|---------|-------|---------|
| Total | 5896 | | 1081 | 18.3 |
| Failure to Appear | 124 | 2.1 | 88 | 71.0 |
| Failure to Qualify | 164 | 2.8 | 101 | 61.6 |
| Preventable Traffic Collision | 463 | 7.9 | 397 | 85.7 |
| Unauthorized Force | 721 | 12.2 | 15 | 2.1 |

***Complaints are counted by distinct complaint number in each of the above categories

ANNUAL COMPLAINT REPORT - EXECUTIVE SUMMARY for the Calendar Year 2008

Complaint Totals by Source

| Complainant Source | Num* | Sust | % Sust |
|------------------------------|-------------|-------------|-------------|
| Public-Person Involved | 3893 | 115 | 3.0 |
| Department | 1230 | 885 | 72.0 |
| Public-Third Party | 435 | 14 | 3.2 |
| Public | 125 | 35 | 28.0 |
| Sworn Department Employee | 122 | 13 | 10.7 |
| Civilian Department Employee | 40 | 5 | 12.5 |
| Non-LAPD LA City Employee | 39 | 1 | 2.6 |
| Unknown | 37 | 1 | 2.7 |
| Other Law Enforcement Agency | 31 | 12 | 38.7 |
| Department Employee | 15 | 9 | 60.0 |
| Defense Attorney | 10 | 0 | 0 |
| Prosecutor-Federal | 6 | 1 | 16.7 |
| City Attorney | 2 | 0 | 0 |
| Judicial Official/Prosecutor | 2 | 2 | 100.0 |
| Judge-County | 1 | 1 | 100.0 |
| Total | 5988 | 1094 | 18.3 |

Most Frequent Allegations

| Allegation Type | Number | Sust. | % Sust. |
|--------------------|--------|-------|---------|
| Neglect of Duty | 2887 | 540 | 18.7% |
| Discourtesy | 2379 | 36 | 1.5% |
| Unbecoming Conduct | 2372 | 296 | 12.5% |
| Unauthorized Force | 1360 | 26 | 1.9% |
| False Imprisonment | 890 | 12 | 1.3% |

* The total of the complaints by source category may be greater than the number of total closed complaints since one complaint may have more than one source.

Table A1: Allegation Summary

| Allegation Type | Number | Sust. | % Sust. |
|---------------------------------|--------------|-------------|---------|
| Neglect of Duty | 2887 | 540 | 18.7 |
| Discourtesy | 2379 | 36 | 1.5 |
| Unbecoming Conduct | 2372 | 296 | 12.5 |
| Unauthorized Force | 1360 | 26 | 1.9 |
| False Imprisonment | 890 | 12 | 1.3 |
| Preventable Traffic Collision | 462 | 396 | 85.7 |
| Unlawful Search | 421 | 13 | 3.1 |
| False Statements | 363 | 71 | 19.6 |
| Other Policy/Rule | 362 | 6 | 1.7 |
| Unauthorized Tactics | 362 | 21 | 5.8 |
| Racial Profiling | 320 | 0 | 0.0 |
| Failure to Qualify | 164 | 101 | 61.6 |
| Theft | 163 | 7 | 4.3 |
| Improper Remark | 148 | 25 | 16.9 |
| Failure to Appear | 126 | 90 | 71.4 |
| Domestic Violence | 109 | 29 | 26.6 |
| Discrimination | 104 | 0 | 0.0 |
| Ethnic Remark | 100 | 18 | 18.0 |
| Retaliation | 89 | 0 | 0.0 |
| Sexual Misconduct | 82 | 8 | 9.8 |
| Dishonesty | 68 | 29 | 42.6 |
| Alcohol Related | 55 | 43 | 78.2 |
| Narcotics/Drugs | 55 | 18 | 32.7 |
| Service | 33 | 0 | 0.0 |
| Misleading Statements | 30 | 17 | 56.7 |
| Insubordination | 21 | 19 | 90.5 |
| Off-Duty Altercation | 17 | 10 | 58.8 |
| Failure to Report Misconduct | 10 | 1 | 10.0 |
| Shooting Violation | 10 | 7 | 70.0 |
| Accidental Discharge | 8 | 6 | 75.0 |
| Gender Bias | 7 | 2 | 28.6 |
| False and Misleading Statements | 6 | 5 | 83.3 |
| Undetermined | 1 | 0 | 0.0 |
| Use of Force | 1 | 0 | 0.0 |
| Total | 13585 | 1852 | |

*The allegation total is the number of instances of an allegation for the year. One Employee may have multiple instances of the same allegation. One employee may have multiple allegation types made against him/her.

Table A2: Allegations By Distribution

| Allegation | Actions Could be Different | Alternate Complaint Resolution | Consolidated | Demonstrably False | Duplicate | Exonerated | Guilty | Insufficient Evidence to Adjudicate | No Department Employee | No Misconduct | Not Guilty | Not Resolved | Other Judicial Review | Out of Statute | Policy Procedure | Sustained | Sustained - No Penalty | Unfounded | Withdrawn by COP | Allegation Total |
|---------------------------------|----------------------------|--------------------------------|--------------|--------------------|-----------|------------|------------|-------------------------------------|------------------------|---------------|------------|--------------|-----------------------|----------------|------------------|-------------|------------------------|-------------|------------------|------------------|
| Accidental Discharge | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 6 | 0 | 0 | 0 | 8 |
| Alcohol Related | 0 | 0 | 0 | 1 | 0 | 2 | 7 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 36 | 0 | 5 | 0 | 55 |
| Discourtesy | 101 | 238 | 0 | 43 | 1 | 50 | 1 | 187 | 78 | 627 | 4 | 284 | 0 | 2 | 10 | 34 | 1 | 718 | 0 | 2379 |
| Discrimination | 4 | 2 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 15 | 0 | 0 | 0 | 1 | 6 | 0 | 0 | 72 | 0 | 104 |
| Dishonesty | 2 | 2 | 0 | 4 | 0 | 1 | 6 | 3 | 2 | 7 | 2 | 3 | 0 | 1 | 0 | 23 | 0 | 12 | 0 | 68 |
| Domestic Violence | 2 | 0 | 0 | 1 | 0 | 0 | 6 | 10 | 2 | 7 | 5 | 27 | 0 | 5 | 0 | 23 | 0 | 21 | 0 | 109 |
| Ethnic Remark | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 7 | 6 | 0 | 2 | 15 | 0 | 0 | 0 | 16 | 0 | 51 | 0 | 100 |
| Failure to Appear | 28 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 83 | 7 | 2 | 0 | 126 |
| Failure to Qualify | 47 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 5 | 0 | 92 | 9 | 5 | 0 | 164 |
| Failure to Report Misconduct | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 3 | 0 | 0 | 1 | 1 | 0 | 2 | 0 | 10 |
| False and Misleading Statements | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 0 | 6 |
| False Imprisonment | 8 | 3 | 0 | 5 | 0 | 138 | 1 | 33 | 3 | 56 | 9 | 11 | 0 | 1 | 5 | 11 | 0 | 606 | 0 | 890 |
| False Statements | 0 | 0 | 0 | 0 | 0 | 3 | 11 | 5 | 1 | 15 | 25 | 11 | 1 | 4 | 0 | 60 | 0 | 222 | 5 | 363 |
| Gender Bias | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 2 | 0 | 7 |
| Improper Remark | 8 | 9 | 0 | 4 | 0 | 1 | 4 | 2 | 40 | 25 | 2 | 17 | 0 | 1 | 1 | 19 | 2 | 13 | 0 | 148 |
| Insubordination | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 15 | 0 | 1 | 0 | 21 |
| Misleading Statements | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 9 | 1 | 0 | 0 | 1 | 12 | 0 | 2 | 0 | 30 |
| Narcotics/Drugs | 0 | 0 | 0 | 1 | 0 | 0 | 6 | 10 | 2 | 0 | 1 | 6 | 0 | 0 | 1 | 12 | 0 | 15 | 1 | 55 |
| Neglect of Duty | 204 | 33 | 0 | 69 | 2 | 113 | 66 | 217 | 30 | 430 | 25 | 136 | 0 | 18 | 54 | 453 | 21 | 1010 | 6 | 2887 |
| Off-Duty Altercation | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 2 | 0 | 1 | 1 | 0 | 0 | 0 | 8 | 0 | 1 | 0 | 17 |
| Other Policy/Rule | 32 | 28 | 0 | 10 | 0 | 7 | 0 | 4 | 9 | 157 | 1 | 1 | 0 | 0 | 93 | 6 | 0 | 14 | 0 | 362 |
| Preventable Traffic Collision | 50 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 3 | 0 | 1 | 0 | 5 | 0 | 356 | 40 | 6 | 0 | 462 |
| Racial Profiling | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 13 | 10 | 17 | 0 | 2 | 0 | 0 | 2 | 0 | 0 | 275 | 0 | 320 |
| Retaliation | 1 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 17 | 0 | 3 | 0 | 1 | 19 | 0 | 0 | 45 | 0 | 89 |
| Service | 3 | 5 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 17 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 1 | 0 | 33 |
| Sexual Misconduct | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 9 | 6 | 4 | 15 | 12 | 0 | 0 | 0 | 7 | 0 | 26 | 0 | 82 |
| Shooting Violation | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 1 | 0 | 10 |
| Theft | 0 | 0 | 0 | 11 | 0 | 0 | 0 | 15 | 8 | 4 | 5 | 15 | 0 | 1 | 3 | 7 | 0 | 94 | 0 | 163 |
| Unauthorized Force | 2 | 0 | 0 | 33 | 0 | 93 | 6 | 63 | 17 | 63 | 2 | 105 | 0 | 13 | 1 | 18 | 2 | 942 | 0 | 1360 |
| Unauthorized Tactics | 12 | 9 | 0 | 4 | 1 | 77 | 3 | 7 | 3 | 69 | 2 | 7 | 0 | 0 | 10 | 18 | 0 | 140 | 0 | 362 |
| Unbecoming Conduct | 65 | 28 | 0 | 90 | 3 | 97 | 32 | 210 | 95 | 327 | 42 | 127 | 7 | 26 | 13 | 256 | 7 | 942 | 5 | 2372 |
| Undetermined | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Unlawful Search | 6 | 1 | 0 | 3 | 1 | 87 | 1 | 16 | 19 | 45 | 4 | 11 | 1 | 0 | 5 | 12 | 0 | 203 | 6 | 421 |
| Use of Force | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Disposition Total | 578 | 358 | 1 | 286 | 10 | 676 | 166 | 816 | 337 | 1915 | 158 | 801 | 9 | 86 | 230 | 1596 | 89 | 5450 | 23 | 13585 |

Table B1: Sustained Rate by Allegation Type and Employees Cited in Complaints

| Allegation Type | Allegation Total* | Sust | Sust Rate | Empl Cited | Empl Sust |
|---------------------------------|--------------------------|-------------|------------------|-------------------|------------------|
| Accidental Discharge | 8 | 6 | 75.0% | 8 | 6 |
| Alcohol Related | 55 | 43 | 78.2% | 41 | 34 |
| Discourtesy | 2379 | 36 | 1.5% | 1,303 | 30 |
| Discrimination | 104 | 0 | 0.0% | 84 | 0 |
| Dishonesty | 68 | 29 | 42.6% | 50 | 20 |
| Domestic Violence | 109 | 29 | 26.6% | 39 | 9 |
| Ethnic Remark | 100 | 18 | 18.0% | 71 | 15 |
| Failure to Appear | 126 | 90 | 71.4% | 121 | 87 |
| Failure to Qualify | 164 | 101 | 61.6% | 161 | 100 |
| Failure to Report Misconduct | 10 | 1 | 10.0% | 8 | 1 |
| False and Misleading Statements | 6 | 5 | 83.3% | 652 | 8 |
| False Imprisonment | 890 | 12 | 1.3% | 260 | 45 |
| False Statements | 363 | 71 | 19.6% | 3 | 2 |
| Gender Bias | 7 | 2 | 28.6% | 5 | 2 |
| Improper Remark | 148 | 25 | 16.9% | 86 | 22 |
| Insubordination | 21 | 19 | 90.5% | 20 | 18 |
| Misleading Statements | 30 | 17 | 56.7% | 25 | 14 |
| Narcotics/Drugs | 55 | 18 | 32.7% | 31 | 10 |
| Neglect of Duty | 2887 | 540 | 18.7% | 1,625 | 319 |
| Off-Duty Altercation | 17 | 10 | 58.8% | 12 | 7 |
| Other Policy/Rule | 362 | 6 | 1.7% | 200 | 3 |
| Preventable Traffic Collision | 462 | 396 | 85.7% | 440 | 378 |
| Racial Profiling | 320 | 0 | 0.0% | 242 | 0 |
| Retaliation | 89 | 0 | 0.0% | 58 | 0 |
| Service | 33 | 0 | 0.0% | 23 | 0 |
| Sexual Misconduct | 82 | 8 | 9.8% | 38 | 7 |
| Shooting Violation | 10 | 7 | 70.0% | 9 | 6 |
| Theft | 163 | 7 | 4.3% | 93 | 5 |
| Unauthorized Force | 1360 | 26 | 1.9% | 768 | 16 |
| Unauthorized Tactics | 362 | 21 | 5.8% | 274 | 19 |
| Unbecoming Conduct | 2372 | 296 | 12.5% | 1,191 | 174 |
| Undetermined | 1 | 0 | 0.0% | 1 | 0 |
| Unlawful Search | 421 | 13 | 3.1% | 302 | 6 |
| Use of Force | 1 | 0 | 0.0% | 0 | 0 |
| Total | 13585 | 1852 | 13.6% | | |

**The allegation total is the number of instances of an allegation for the year. One employee may have multiple instances of the same allegation. One employee may also have multiple allegation types made against him/her.*

Table B2: Penalty Summary by Rank

| | Command Staff | Lieutenant | Sergeant | Detective | Police Officer III | Police Officer II | Police Officer I | Reserve Police Officer | Detention Officer | Civilian | Total |
|---------------------------------|---------------|------------|-----------|-----------|--------------------|-------------------|------------------|------------------------|-------------------|-----------|--------------|
| Admonishment | 3 | 6 | 31 | 34 | 104 | 228 | 30 | 2 | 0 | 13 | 451 |
| Demotion | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Discharged | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 3 | 9 | 16 |
| Discharged on a Prior Complaint | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 3 | 5 |
| No Action | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| No Penalty(S-NP Only) | 2 | 1 | 4 | 3 | 22 | 26 | 7 | 1 | 0 | 1 | 67 |
| Official Reprimand | 2 | 3 | 19 | 22 | 50 | 82 | 6 | 0 | 2 | 9 | 195 |
| Removed | 0 | 0 | 1 | 2 | 2 | 4 | 0 | 2 | 0 | 0 | 11 |
| Removed on a Prior BOR | 0 | 0 | 1 | 1 | 2 | 5 | 0 | 0 | 0 | 0 | 9 |
| Resign | 1 | 0 | 4 | 3 | 6 | 19 | 9 | 0 | 0 | 11 | 53 |
| Resigned/Retired | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 3 |
| Retire | 1 | 4 | 6 | 5 | 3 | 4 | 0 | 0 | 1 | 1 | 25 |
| Suspension | 0 | 1 | 21 | 22 | 50 | 118 | 5 | 0 | 11 | 44 | 272 |
| Termination on Probation | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 6 |
| Transferred to Other City Dept | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| Total | 9 | 15 | 88 | 92 | 240 | 489 | 63 | 10 | 18 | 92 | 1,116 |

*Counts are based on the number of distinct employees for each penalty and rank. An employee may have more than one penalty.

Table C: Closed Complaints and Sustained Rate by Source and Allegation Type

| Allegation Type | Public | | | Department | | | Other | | | Unknown | | | Complaint Total | | |
|---------------------------------|-------------|------------|------------|-------------|--------------|-------------|-----------|-----------|-------------|-----------|----------|------------|-----------------|--------------|-------------|
| | CF No. | Sust | % Sust. | CF No. | Sust | % Sust. | CF No. | Sust | % Sust. | CF No. | Sust | % Sust. | CF No. | Sust | % Sust. |
| Accidental Discharge | 0 | 0 | 0.0 | 8 | 6 | 75.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 8 | 6 | 75.0 |
| Alcohol Related | 7 | 1 | 14.3 | 25 | 24 | 96.0 | 2 | 1 | 50.0 | 1 | 0 | 0.0 | 35 | 26 | 74.3 |
| Discourtesy | 1552 | 20 | 1.3 | 46 | 10 | 21.7 | 8 | 0 | 0.0 | 4 | 0 | 0.0 | 1610 | 30 | 1.9 |
| Discrimination | 54 | 0 | 0.0 | 21 | 0 | 0.0 | 0 | 0 | 0.0 | 1 | 0 | 0.0 | 76 | 0 | 0.0 |
| Dishonesty | 17 | 2 | 11.8 | 26 | 17 | 65.4 | 1 | 1 | 100.0 | 2 | 0 | 0.0 | 46 | 20 | 43.5 |
| Domestic Violence | 29 | 6 | 20.7 | 20 | 4 | 20.0 | 4 | 0 | 0.0 | 0 | 0 | 0.0 | 53 | 10 | 18.9 |
| Ethnic Remark | 63 | 3 | 4.8 | 14 | 10 | 71.4 | 1 | 1 | 100.0 | 1 | 0 | 0.0 | 79 | 14 | 17.7 |
| Failure to Appear | 0 | 0 | 0.0 | 122 | 87 | 71.3 | 2 | 1 | 50.0 | 0 | 0 | 0.0 | 124 | 88 | 71.0 |
| Failure to Qualify | 0 | 0 | 0.0 | 163 | 101 | 62.0 | 1 | 0 | 0.0 | 0 | 0 | 0.0 | 164 | 101 | 61.6 |
| Failure to Report Misconduct | 6 | 0 | 0.0 | 2 | 1 | 50.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 8 | 1 | 12.5 |
| False and Misleading Statements | 1 | 1 | 100.0 | 2 | 1 | 50.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 3 | 2 | 66.7 |
| False Imprisonment | 453 | 3 | 0.7 | 14 | 4 | 28.6 | 4 | 0 | 0.0 | 0 | 0 | 0.0 | 471 | 7 | 1.5 |
| False Statements | 145 | 8 | 5.5 | 68 | 38 | 55.9 | 4 | 3 | 75.0 | 0 | 0 | 0.0 | 217 | 49 | 22.6 |
| Gender Bias | 2 | 0 | 0.0 | 4 | 2 | 50.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 6 | 2 | 33.3 |
| Improper Remark | 73 | 6 | 8.2 | 46 | 17 | 37.0 | 1 | 0 | 0.0 | 0 | 0 | 0.0 | 120 | 23 | 19.2 |
| Insubordination | 3 | 3 | 100.0 | 17 | 15 | 88.2 | 1 | 1 | 100.0 | 0 | 0 | 0.0 | 21 | 19 | 90.5 |
| Misleading Statements | 6 | 1 | 16.7 | 15 | 11 | 73.3 | 2 | 2 | 100.0 | 0 | 0 | 0.0 | 23 | 14 | 60.9 |
| Narcotics/Drugs | 23 | 2 | 8.7 | 13 | 6 | 46.2 | 3 | 2 | 66.7 | 0 | 0 | 0.0 | 39 | 10 | 25.6 |
| Neglect of Duty | 1321 | 90 | 6.8 | 323 | 176 | 54.5 | 15 | 6 | 40.0 | 12 | 1 | 8.3 | 1671 | 273 | 16.3 |
| Off-Duty Altercation | 6 | 3 | 50.0 | 6 | 4 | 66.7 | 1 | 0 | 0.0 | 0 | 0 | 0.0 | 13 | 7 | 53.8 |
| Other Policy/Rule | 240 | 1 | 0.4 | 27 | 2 | 7.4 | 3 | 0 | 0.0 | 1 | 0 | 0.0 | 271 | 3 | 1.1 |
| Preventable Traffic Collision | 1 | 0 | 0.0 | 457 | 392 | 85.8 | 2 | 2 | 100.0 | 1 | 1 | 100.0 | 461 | 395 | 85.7 |
| Racial Profiling | 186 | 0 | 0.0 | 2 | 0 | 0.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 188 | 0 | 0.0 |
| Retaliation | 9 | 0 | 0.0 | 41 | 0 | 0.0 | 0 | 0 | 0.0 | 1 | 0 | 0.0 | 51 | 0 | 0.0 |
| Service | 24 | 0 | 0.0 | 2 | 0 | 0.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 26 | 0 | 0.0 |
| Sexual Misconduct | 41 | 1 | 2.4 | 10 | 5 | 50.0 | 2 | 0 | 0.0 | 1 | 1 | 100.0 | 54 | 7 | 13.0 |
| Shooting Violation | 3 | 0 | 0.0 | 3 | 3 | 100.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 6 | 3 | 50.0 |
| Theft | 111 | 1 | 0.9 | 15 | 5 | 33.3 | 0 | 0 | 0.0 | 1 | 0 | 0.0 | 127 | 6 | 4.7 |
| Unauthorized Force | 693 | 5 | 0.7 | 36 | 10 | 27.8 | 2 | 0 | 0.0 | 1 | 0 | 0.0 | 732 | 15 | 2.0 |
| Unauthorized Tactics | 235 | 2 | 0.9 | 19 | 11 | 57.9 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 254 | 13 | 5.1 |
| Unbecoming Conduct | 1156 | 62 | 5.4 | 234 | 96 | 41.0 | 25 | 10 | 40.0 | 26 | 0 | 0.0 | 1441 | 168 | 11.7 |
| Undetermined | 1 | 0 | 0.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 1 | 0 | 0.0 |
| Unlawful Search | 236 | 2 | 0.8 | 6 | 2 | 33.3 | 2 | 0 | 0.0 | 0 | 0 | 0.0 | 244 | 4 | 1.6 |
| Use of Force | 1 | 0 | 0.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 0 | 0 | 0.0 | 1 | 0 | 0.0 |
| Source Total | 6698 | 223 | 3.3 | 1807 | 1,060 | 58.7 | 86 | 30 | 34.9 | 53 | 3 | 5.7 | 8644 | 1,316 | 15.2 |

*Complaints may be counted more than once if the complaint has more than one allegation type.

Table D: Allegation Summary by Employee Rank

| Allegation Type | Command Staff | | Lieutenant | | Detective | | Sergeant | | Police Officer III | | Police Officer II | | Police Officer I | | Reserve Police Officer | | Civilian | | Detention Officer | | Total | Sust |
|---------------------------------|---------------|-----------|------------|-----------|------------|------------|------------|------------|--------------------|------------|-------------------|------------|------------------|-----------|------------------------|-----------|-------------|------------|-------------------|-----------|--------------|-------------|
| | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | | |
| Accidental Discharge | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 6 |
| Alcohol Related | 3 | 0 | 0 | 0 | 4 | 2 | 2 | 2 | 14 | 14 | 20 | 16 | 2 | 2 | 0 | 0 | 9 | 6 | 1 | 1 | 55 | 43 |
| Discourtesy | 7 | 0 | 14 | 0 | 84 | 0 | 122 | 1 | 496 | 3 | 1078 | 22 | 94 | 1 | 3 | 0 | 463 | 3 | 18 | 6 | 2379 | 36 |
| Discrimination | 8 | 0 | 7 | 0 | 5 | 0 | 7 | 0 | 11 | 0 | 39 | 0 | 4 | 0 | 0 | 0 | 23 | 0 | 0 | 0 | 104 | 0 |
| Dishonesty | 1 | 0 | 1 | 0 | 5 | 2 | 8 | 1 | 15 | 5 | 20 | 9 | 4 | 1 | 1 | 1 | 13 | 10 | 0 | 0 | 68 | 29 |
| Domestic Violence | 0 | 0 | 0 | 0 | 1 | 0 | 14 | 3 | 8 | 1 | 53 | 20 | 12 | 1 | 1 | 0 | 17 | 2 | 3 | 2 | 109 | 29 |
| Ethnic Remark | 1 | 1 | 1 | 1 | 0 | 0 | 4 | 3 | 17 | 1 | 45 | 4 | 6 | 3 | 0 | 0 | 22 | 3 | 4 | 2 | 100 | 18 |
| Failure to Appear | 0 | 0 | 0 | 0 | 4 | 2 | 2 | 1 | 22 | 15 | 87 | 66 | 10 | 6 | 0 | 0 | 1 | 0 | 0 | 0 | 126 | 90 |
| Failure to Qualify | 1 | 1 | 3 | 1 | 21 | 12 | 21 | 11 | 47 | 31 | 66 | 44 | 4 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 164 | 101 |
| Failure to Report Misconduct | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 0 | 10 | 1 |
| False and Misleading Statements | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 5 |
| False Imprisonment | 0 | 0 | 0 | 0 | 73 | 1 | 29 | 1 | 218 | 2 | 443 | 8 | 66 | 0 | 0 | 0 | 63 | 0 | 0 | 0 | 892 | 12 |
| False Statements | 3 | 0 | 5 | 0 | 40 | 5 | 21 | 9 | 76 | 10 | 178 | 28 | 8 | 1 | 1 | 1 | 30 | 15 | 3 | 2 | 365 | 71 |
| Gender Bias | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 4 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 7 | 2 |
| Improper Remark | 4 | 0 | 7 | 3 | 5 | 1 | 12 | 3 | 21 | 5 | 32 | 4 | 1 | 1 | 2 | 0 | 61 | 6 | 3 | 2 | 148 | 25 |
| Insubordination | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 2 | 4 | 4 | 6 | 6 | 0 | 0 | 0 | 0 | 6 | 6 | 1 | 1 | 21 | 19 |
| Misleading Statements | 0 | 0 | 0 | 0 | 3 | 1 | 5 | 3 | 7 | 2 | 8 | 5 | 1 | 1 | 0 | 0 | 6 | 5 | 0 | 0 | 30 | 17 |
| Narcotics/Drugs | 0 | 0 | 0 | 0 | 8 | 5 | 1 | 0 | 6 | 2 | 22 | 8 | 2 | 0 | 3 | 2 | 13 | 1 | 0 | 0 | 55 | 18 |
| Neglect of Duty | 25 | 5 | 25 | 5 | 246 | 36 | 199 | 32 | 489 | 115 | 1035 | 213 | 189 | 23 | 5 | 1 | 645 | 97 | 29 | 13 | 2887 | 540 |
| Off-Duty Altercation | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 4 | 1 | 6 | 6 | 2 | 1 | 2 | 0 | 2 | 1 | 0 | 0 | 17 | 10 |
| Other Policy/Rule | 2 | 0 | 3 | 0 | 19 | 0 | 10 | 0 | 44 | 0 | 117 | 2 | 17 | 0 | 1 | 0 | 149 | 4 | 0 | 0 | 362 | 6 |
| Preventable Traffic Collision | 6 | 4 | 8 | 4 | 44 | 36 | 42 | 39 | 114 | 95 | 208 | 186 | 30 | 25 | 2 | 2 | 8 | 5 | 0 | 0 | 462 | 396 |
| Racial Profiling | 0 | 0 | 1 | 0 | 6 | 0 | 4 | 0 | 58 | 0 | 176 | 0 | 33 | 0 | 0 | 0 | 43 | 0 | 0 | 0 | 321 | 0 |
| Retaliation | 16 | 0 | 10 | 0 | 2 | 0 | 11 | 0 | 4 | 0 | 5 | 0 | 0 | 0 | 1 | 0 | 40 | 0 | 0 | 0 | 89 | 0 |
| Service | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 0 | 6 | 0 | 10 | 0 | 6 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | 33 | 0 |
| Sexual Misconduct | 0 | 0 | 0 | 0 | 3 | 0 | 7 | 1 | 17 | 2 | 30 | 3 | 4 | 2 | 0 | 0 | 21 | 0 | 0 | 0 | 82 | 8 |
| Shooting Violation | 0 | 0 | 0 | 0 | 3 | 3 | 0 | 0 | 1 | 1 | 5 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 7 |
| Theft | 1 | 0 | 0 | 0 | 10 | 1 | 7 | 1 | 25 | 0 | 37 | 2 | 10 | 0 | 1 | 0 | 71 | 3 | 1 | 0 | 163 | 7 |
| Unauthorized Force | 1 | 0 | 2 | 0 | 31 | 1 | 30 | 1 | 305 | 8 | 638 | 13 | 97 | 2 | 1 | 0 | 243 | 1 | 12 | 0 | 1360 | 26 |
| Unauthorized Tactics | 0 | 0 | 1 | 0 | 8 | 2 | 8 | 1 | 79 | 6 | 180 | 12 | 36 | 0 | 0 | 0 | 50 | 0 | 0 | 0 | 362 | 21 |
| Unbecoming Conduct | 29 | 1 | 52 | 8 | 214 | 24 | 163 | 16 | 391 | 43 | 811 | 105 | 60 | 15 | 21 | 14 | 606 | 60 | 25 | 10 | 2372 | 296 |
| Undetermined | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| Unlawful Search | 0 | 0 | 2 | 0 | 29 | 0 | 26 | 2 | 91 | 4 | 176 | 6 | 29 | 0 | 1 | 0 | 67 | 1 | 0 | 0 | 421 | 13 |
| Use of Force | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 |
| Employee Rank Total | 108 | 12 | 143 | 22 | 872 | 136 | 763 | 134 | 2592 | 372 | 5549 | 798 | 730 | 88 | 46 | 21 | 2687 | 230 | 100 | 39 | 13590 | 1852 |

*Counts are based on allegation type. Employees who change rank during the year will appear in both categories if they receive allegations in both ranks.

Table E: Allegation Summary by Function

| Allegation Type | Administrative | | Case-Carrying Investigator | | Communications | | Custody | | Patrol | | Specialized Enforcement | | Technical Service Maintenance | | Traffic | | Reserve Police Officer | | Unassigned | | Unknown | | Total | Sust |
|---------------------------------|----------------|------------|----------------------------|------------|----------------|-----------|------------|-----------|-------------|------------|-------------------------|------------|-------------------------------|-----------|------------|-----------|------------------------|----------|------------|----------|-------------|------------|--------------|-------------|
| | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | Total | Sust | | |
| Accidental Discharge | 2 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 3 | 2 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 6 |
| Alcohol Related | 6 | 4 | 5 | 2 | 2 | 2 | 1 | 1 | 10 | 10 | 11 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 13 | 55 | 43 |
| Discourtesy | 215 | 3 | 90 | 1 | 50 | 1 | 34 | 6 | 1111 | 17 | 241 | 1 | 2 | 1 | 182 | 4 | 0 | 0 | 0 | 0 | 454 | 2 | 2379 | 36 |
| Discrimination | 15 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 38 | 0 | 6 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 30 | 0 | 104 | 0 |
| Dishonesty | 15 | 11 | 6 | 2 | 0 | 0 | 0 | 0 | 13 | 2 | 3 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 29 | 13 | 68 | 29 |
| Domestic Violence | 28 | 7 | 16 | 0 | 0 | 0 | 5 | 2 | 21 | 4 | 4 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 30 | 16 | 109 | 29 |
| Ethnic Remark | 15 | 10 | 1 | 0 | 0 | 0 | 4 | 2 | 44 | 2 | 10 | 1 | 1 | 1 | 3 | 0 | 0 | 0 | 0 | 0 | 22 | 2 | 100 | 18 |
| Failure to Appear | 13 | 8 | 7 | 4 | 0 | 0 | 0 | 0 | 79 | 57 | 11 | 8 | 0 | 0 | 13 | 11 | 0 | 0 | 0 | 0 | 3 | 2 | 126 | 90 |
| Failure to Qualify | 44 | 32 | 33 | 18 | 0 | 0 | 0 | 0 | 56 | 32 | 17 | 12 | 1 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 11 | 5 | 164 | 101 |
| Failure to Report Misconduct | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 10 | 1 |
| False and Misleading Statements | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 5 | 6 | 5 |
| False Imprisonment | 36 | 1 | 36 | 0 | 0 | 0 | 0 | 0 | 425 | 1 | 213 | 0 | 0 | 0 | 18 | 0 | 0 | 0 | 3 | 0 | 159 | 10 | 890 | 12 |
| False Statements | 48 | 28 | 27 | 2 | 2 | 2 | 3 | 2 | 74 | 12 | 74 | 0 | 4 | 1 | 15 | 2 | 0 | 0 | 0 | 0 | 116 | 22 | 363 | 71 |
| Gender Bias | 3 | 1 | 2 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 7 | 2 |
| Improper Remark | 29 | 10 | 12 | 2 | 3 | 2 | 3 | 2 | 31 | 4 | 5 | 1 | 3 | 1 | 5 | 1 | 1 | 1 | 0 | 0 | 56 | 2 | 148 | 25 |
| Insubordination | 10 | 8 | 0 | 0 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 4 | 4 | 21 | 19 |
| Misleading Statements | 9 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 5 | 2 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 12 | 5 | 30 | 17 |
| Narcotics/Drugs | 10 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 4 | 6 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29 | 11 | 55 | 18 |
| Neglect of Duty | 294 | 112 | 199 | 33 | 82 | 23 | 38 | 18 | 1176 | 151 | 199 | 16 | 31 | 18 | 82 | 14 | 0 | 0 | 0 | 0 | 786 | 155 | 2887 | 540 |
| Off-Duty Altercation | 6 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 3 | 3 | 4 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 17 | 10 |
| Other Policy/Rule | 28 | 5 | 15 | 0 | 0 | 0 | 0 | 0 | 117 | 1 | 34 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | 0 | 0 | 158 | 0 | 362 | 6 |
| Preventable Traffic Collision | 60 | 47 | 41 | 32 | 0 | 0 | 0 | 0 | 252 | 219 | 70 | 66 | 2 | 2 | 21 | 16 | 0 | 0 | 0 | 0 | 16 | 14 | 462 | 396 |
| Racial Profiling | 11 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 158 | 0 | 53 | 0 | 0 | 0 | 28 | 0 | 0 | 0 | 0 | 0 | 64 | 0 | 320 | 0 |
| Retaliation | 24 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 1 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 51 | 0 | 89 | 0 |
| Service | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 33 | 0 |
| Sexual Misconduct | 10 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 20 | 2 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 42 | 2 | 82 | 8 |
| Shooting Violation | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 6 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 7 |
| Theft | 14 | 3 | 3 | 1 | 0 | 0 | 1 | 0 | 55 | 1 | 11 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 77 | 2 | 163 | 7 |
| Unauthorized Force | 53 | 1 | 21 | 0 | 0 | 0 | 13 | 0 | 696 | 18 | 243 | 0 | 0 | 0 | 17 | 0 | 0 | 0 | 0 | 0 | 317 | 7 | 1360 | 26 |
| Unauthorized Tactics | 12 | 1 | 12 | 1 | 0 | 0 | 0 | 0 | 201 | 7 | 59 | 4 | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 0 | 70 | 8 | 362 | 21 |
| Unbecoming Conduct | 294 | 102 | 178 | 26 | 10 | 5 | 29 | 9 | 649 | 49 | 254 | 16 | 20 | 9 | 72 | 5 | 0 | 0 | 1 | 0 | 865 | 75 | 2372 | 296 |
| Undetermined | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| Unlawful Search | 15 | 0 | 25 | 0 | 0 | 0 | 0 | 0 | 170 | 0 | 95 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | 1 | 0 | 108 | 13 | 421 | 13 |
| Use of Force | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 |
| Employee Function Total | 1324 | 409 | 749 | 131 | 150 | 36 | 132 | 43 | 5455 | 609 | 1637 | 141 | 70 | 37 | 509 | 58 | 1 | 0 | 5 | 0 | 3553 | 388 | 13585 | 1852 |

*Counts are based on allegation type. Employees who change rank during the year will appear in both categories if they receive allegations in both ranks.

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

ATSB: Total complaints: 34 Total sustained: 13 Sustained rate: 38.2%**ATSB:** Total complaints: 2 Total Sustained: 0 Sustained Rate: 0.0%

| <u>ATSB Complaint Totals By Source</u> | | <u>ATSB Employee Totals</u> | | <u>ATSB Most Frequent Allegations</u> | | |
|--|---|------------------------------|---|---------------------------------------|--------------|-------------|
| Public | 1 | Cited in a Complaint | 2 | | <u>Total</u> | <u>Sust</u> |
| Department | 2 | Having Sustained Allegations | 0 | Retaliation | 3 | 0 |
| Unknown | 0 | Suspended | 0 | | | |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

FMD: Total complaints: 2 Total Sustained: 1 Sustained Rate: 50.0%

| <u>FMD Complaint Totals By Source</u> | | <u>FMD Employee Totals</u> | | <u>FMD Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 0 | Cited in a Complaint | 2 | | <u>Total</u> | <u>Sust</u> |
| Department | 2 | Having Sustained Allegations | 1 | Preventable Traffic Collision | 1 | 1 |
| Unknown | 0 | Suspended | 0 | Unbecoming Conduct | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

FOD: Total complaints: 3 Total Sustained: 1 Sustained Rate: 33.3%

| <u>FOD Complaint Totals By Source</u> | | <u>FOD Employee Totals</u> | | <u>FOD Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 2 | Cited in a Complaint | 3 | | <u>Total</u> | <u>Sust</u> |
| Department | 2 | Having Sustained Allegations | 1 | Theft | 2 | 2 |
| Unknown | 0 | Suspended | 0 | Domestic Violence | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | False Statements | 1 | 1 |
| | | | | Misleading Statements | 1 | 1 |
| | | | | Neglect of Duty | 1 | 1 |

MTD: Total complaints: 9 Total Sustained: 5 Sustained Rate: 55.6%

| <u>MTD Complaint Totals By Source</u> | | <u>MTD Employee Totals</u> | | <u>MTD Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 0 | Cited in a Complaint | 8 | | <u>Total</u> | <u>Sust</u> |
| Department | 9 | Having Sustained Allegations | 5 | Unbecoming Conduct | 5 | 3 |
| Unknown | 0 | Suspended | 3 | Neglect of Duty | 4 | 4 |
| Others | 0 | Disc/Rem, etc. | 0 | Retaliation | 3 | 0 |
| | | | | Domestic Violence | 2 | 0 |
| | | | | Improper Remark | 2 | 1 |

PD: Total complaints: 4 Total Sustained: 2 Sustained Rate: 50.0%

| <u>PD Complaint Totals By Source</u> | | <u>PD Employee Totals</u> | | <u>PD Most Frequent Allegations</u> | | |
|--------------------------------------|---|------------------------------|---|-------------------------------------|--------------|-------------|
| Public | 1 | Cited in a Complaint | 8 | | <u>Total</u> | <u>Sust</u> |
| Department | 3 | Having Sustained Allegations | 2 | Neglect of Duty | 6 | 0 |
| Unknown | 0 | Suspended | 2 | Unbecoming Conduct | 4 | 1 |
| Others | 0 | Disc/Rem, etc. | 0 | Failure to Qualify | 1 | 1 |

PER: Total complaints: 8 Total Sustained: 2 Sustained Rate: 25.0%

| <u>PER Complaint Totals By Source</u> | | <u>PER Employee Totals</u> | | <u>PER Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 6 | Cited in a Complaint | 9 | | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 2 | Unbecoming Conduct | 11 | 5 |
| Unknown | 0 | Suspended | 1 | Neglect of Duty | 5 | 2 |
| Others | 1 | Disc/Rem, etc. | 0 | Discourtesy | 3 | 0 |
| | | | | False Imprisonment | 1 | 0 |
| | | | | False Statements | 1 | 0 |

PERG: Total complaints: 3 Total Sustained: 0 Sustained Rate: 0.0%

| <u>PERG Complaint Totals By Source</u> | | <u>PERG Employee Totals</u> | | <u>PERG Most Frequent Allegations</u> | | |
|--|---|------------------------------|---|---------------------------------------|--------------|-------------|
| Public | 1 | Cited in a Complaint | 6 | | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 0 | Discrimination | 3 | 0 |
| Unknown | 1 | Suspended | 1 | Domestic Violence | 3 | 0 |
| Others | 1 | Disc/Rem, etc. | 0 | Retaliation | 3 | 0 |
| | | | | Neglect of Duty | 2 | 0 |
| | | | | Unbecoming Conduct | 2 | 0 |

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

RED: Total complaints: 3 Total Sustained: 2 Sustained Rate: 66.7%

| <u>RED Complaint Totals By Source</u> | | <u>RED Employee Totals</u> | | <u>RED Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|-------------|---|
| Public | 2 | Cited in a Complaint | 5 | <u>Total</u> | <u>Sust</u> | |
| Department | 1 | Having Sustained Allegations | 2 | Neglect of Duty | 3 | 1 |
| Unknown | 0 | Suspended | 1 | Unbecoming Conduct | 3 | 2 |
| Others | 0 | Disc/Rem, etc. | 0 | Improper Remark | 1 | 0 |
| | | | | Other Policy/Rule | 1 | 0 |

CB: Total complaints: 976 Total sustained: 153 Sustained rate: 15.9%**CB:** Total complaints: 7 Total Sustained: 1 Sustained Rate: 14.3%

| <u>CB Complaint Totals By Source</u> | | <u>CB Employee Totals</u> | | <u>CB Most Frequent Allegations</u> | | |
|--------------------------------------|---|------------------------------|---|-------------------------------------|-------------|---|
| Public | 6 | Cited in a Complaint | 7 | <u>Total</u> | <u>Sust</u> | |
| Department | 1 | Having Sustained Allegations | 1 | Discourtesy | 1 | 0 |
| Unknown | 0 | Suspended | 0 | Unbecoming Conduct | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

CENT: Total complaints: 270 Total Sustained: 29 Sustained Rate: 10.7%

| <u>CENT Complaint Totals By Source</u> | | <u>CENT Employee Totals</u> | | <u>CENT Most Frequent Allegations</u> | | |
|--|-----|------------------------------|-----|---------------------------------------|-------------|----|
| Public | 226 | Cited in a Complaint | 238 | <u>Total</u> | <u>Sust</u> | |
| Department | 45 | Having Sustained Allegations | 29 | Neglect of Duty | 146 | 34 |
| Unknown | 0 | Suspended | 10 | Unbecoming Conduct | 137 | 17 |
| Others | 1 | Disc/Rem, etc. | 1 | Unauthorized Force | 110 | 10 |
| | | | | Discourtesy | 77 | 1 |
| | | | | False Imprisonment | 57 | 1 |

CTD: Total complaints: 95 Total Sustained: 20 Sustained Rate: 21.1%

| <u>CTD Complaint Totals By Source</u> | | <u>CTD Employee Totals</u> | | <u>CTD Most Frequent Allegations</u> | | |
|---------------------------------------|----|------------------------------|----|--------------------------------------|-------------|---|
| Public | 70 | Cited in a Complaint | 64 | <u>Total</u> | <u>Sust</u> | |
| Department | 25 | Having Sustained Allegations | 19 | Discourtesy | 34 | 1 |
| Unknown | 1 | Suspended | 3 | Neglect of Duty | 26 | 9 |
| Others | 1 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 19 | 8 |
| | | | | Preventable Traffic Collision | 10 | 7 |
| | | | | Racial Profiling | 9 | 0 |

HOBK: Total complaints: 141 Total Sustained: 17 Sustained Rate: 12.1%

| <u>HOBK Complaint Totals By Source</u> | | <u>HOBK Employee Totals</u> | | <u>HOBK Most Frequent Allegations</u> | | |
|--|-----|------------------------------|-----|---------------------------------------|-------------|---|
| Public | 104 | Cited in a Complaint | 111 | <u>Total</u> | <u>Sust</u> | |
| Department | 34 | Having Sustained Allegations | 18 | Discourtesy | 78 | 1 |
| Unknown | 1 | Suspended | 6 | Unbecoming Conduct | 52 | 4 |
| Others | 2 | Disc/Rem, etc. | 0 | Neglect of Duty | 44 | 8 |
| | | | | Unauthorized Force | 44 | 0 |
| | | | | False Imprisonment | 24 | 0 |

NE: Total complaints: 135 Total Sustained: 20 Sustained Rate: 14.8%

| <u>NE Complaint Totals By Source</u> | | <u>NE Employee Totals</u> | | <u>NE Most Frequent Allegations</u> | | |
|--------------------------------------|-----|------------------------------|-----|-------------------------------------|-------------|---|
| Public | 105 | Cited in a Complaint | 120 | <u>Total</u> | <u>Sust</u> | |
| Department | 30 | Having Sustained Allegations | 19 | Discourtesy | 75 | 0 |
| Unknown | 0 | Suspended | 7 | Neglect of Duty | 47 | 1 |
| Others | 1 | Disc/Rem, etc. | 0 | Unauthorized Force | 46 | 1 |
| | | | | Unbecoming Conduct | 33 | 4 |
| | | | | Unauthorized Tactics | 20 | 1 |

NEWT: Total complaints: 138 Total Sustained: 30 Sustained Rate: 21.7%

| <u>NEWT Complaint Totals By Source</u> | | <u>NEWT Employee Totals</u> | | <u>NEWT Most Frequent Allegations</u> | | |
|--|----|------------------------------|-----|---------------------------------------|-------------|---|
| Public | 96 | Cited in a Complaint | 142 | <u>Total</u> | <u>Sust</u> | |
| Department | 43 | Having Sustained Allegations | 33 | Neglect of Duty | 60 | 8 |
| Unknown | 0 | Suspended | 13 | Unbecoming Conduct | 52 | 7 |
| Others | 1 | Disc/Rem, etc. | 0 | Discourtesy | 49 | 0 |
| | | | | False Imprisonment | 45 | 0 |
| | | | | Unauthorized Force | 38 | 0 |

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division**RAMP: Total complaints: 190 Total Sustained: 36 Sustained Rate: 18.9%**

| <u>RAMP Complaint Totals By Source</u> | | <u>RAMP Employee Totals</u> | | <u>RAMP Most Frequent Allegations</u> | | |
|--|-----|------------------------------|-----|---------------------------------------|--------------|-------------|
| Public | 135 | Cited in a Complaint | 196 | | <u>Total</u> | <u>Sust</u> |
| Department | 51 | Having Sustained Allegations | 37 | Neglect of Duty | 122 | 32 |
| Unknown | 1 | Suspended | 13 | Unbecoming Conduct | 92 | 11 |
| Others | 3 | Disc/Rem, etc. | 0 | Discourtesy | 81 | 1 |
| | | | | Unauthorized Force | 60 | 0 |
| | | | | False Imprisonment | 43 | 1 |

CDB: Total complaints: 18 Total sustained: 8 Sustained rate: 44.4%**AD: Total complaints: 6 Total Sustained: 3 Sustained Rate: 50.0%**

| <u>AD Complaint Totals By Source</u> | | <u>AD Employee Totals</u> | | <u>AD Most Frequent Allegations</u> | | |
|--------------------------------------|---|------------------------------|---|-------------------------------------|--------------|-------------|
| Public | 1 | Cited in a Complaint | 6 | | <u>Total</u> | <u>Sust</u> |
| Department | 5 | Having Sustained Allegations | 2 | Retaliation | 4 | 0 |
| Unknown | 0 | Suspended | 0 | Discrimination | 3 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Neglect of Duty | 3 | 2 |
| | | | | Unbecoming Conduct | 2 | 2 |
| | | | | Discourtesy | 1 | 0 |

CDB: Total complaints: 3 Total Sustained: 2 Sustained Rate: 66.7%

| <u>CDB Complaint Totals By Source</u> | | <u>CDB Employee Totals</u> | | <u>CDB Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 0 | Cited in a Complaint | 2 | | <u>Total</u> | <u>Sust</u> |
| Department | 3 | Having Sustained Allegations | 2 | Preventable Traffic Collision | 1 | 1 |
| Unknown | 0 | Suspended | 0 | | | |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

CRID: Total complaints: 2 Total Sustained: 1 Sustained Rate: 50.0%

| <u>CRID Complaint Totals By Source</u> | | <u>CRID Employee Totals</u> | | <u>CRID Most Frequent Allegations</u> | | |
|--|---|------------------------------|---|---------------------------------------|--------------|-------------|
| Public | 1 | Cited in a Complaint | 2 | | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 1 | Dishonesty | 2 | 2 |
| Unknown | 0 | Suspended | 0 | Discourtesy | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | False Statements | 1 | 1 |

RMG: Total complaints: 7 Total Sustained: 2 Sustained Rate: 28.6%

| <u>RMG Complaint Totals By Source</u> | | <u>RMG Employee Totals</u> | | <u>RMG Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 4 | Cited in a Complaint | 7 | | <u>Total</u> | <u>Sust</u> |
| Department | 3 | Having Sustained Allegations | 2 | Unbecoming Conduct | 6 | 2 |
| Unknown | 0 | Suspended | 2 | False Statements | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Insubordination | 1 | 1 |

CP: Total complaints: 12 Total sustained: 2 Sustained rate: 16.7%**CP: Total complaints: 12 Total Sustained: 2 Sustained Rate: 16.7%**

| <u>CP Complaint Totals By Source</u> | | <u>CP Employee Totals</u> | | <u>CP Most Frequent Allegations</u> | | |
|--------------------------------------|---|------------------------------|---|-------------------------------------|--------------|-------------|
| Public | 7 | Cited in a Complaint | 5 | | <u>Total</u> | <u>Sust</u> |
| Department | 5 | Having Sustained Allegations | 2 | Unbecoming Conduct | 3 | 0 |
| Unknown | 0 | Suspended | 0 | Discourtesy | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Discrimination | 1 | 0 |
| | | | | Dishonesty | 1 | 0 |
| | | | | False Statements | 1 | 0 |

CP COS: Total complaints: 13 Total sustained: 5 Sustained rate: 38.5%**CP COS: Total complaints: 2 Total Sustained: 0 Sustained Rate: 0.0%**

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

| <u>CP COS Complaint Totals By Source</u> | | <u>CP COS Employee Totals</u> | | <u>CP COS Most Frequent Allegations</u> | | |
|--|---|-------------------------------|---|---|--------------|-------------|
| Public | 1 | Cited in a Complaint | 2 | | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 0 | Discourtesy | 1 | 0 |
| Unknown | 0 | Suspended | 0 | Discrimination | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Retaliation | 1 | 0 |
| | | | | Unbecoming Conduct | 1 | 0 |

PIO: Total complaints: 8 Total Sustained: 3 Sustained Rate: 37.5%

| <u>PIO Complaint Totals By Source</u> | | <u>PIO Employee Totals</u> | | <u>PIO Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|----|--------------------------------------|--------------|-------------|
| Public | 4 | Cited in a Complaint | 10 | | <u>Total</u> | <u>Sust</u> |
| Department | 4 | Having Sustained Allegations | 3 | Neglect of Duty | 7 | 2 |
| Unknown | 0 | Suspended | 1 | Unbecoming Conduct | 4 | 1 |
| Others | 0 | Disc/Rem, etc. | 0 | Improper Remark | 3 | 1 |
| | | | | Discourtesy | 1 | 0 |
| | | | | Insubordination | 1 | 0 |

UOFD: Total complaints: 3 Total Sustained: 2 Sustained Rate: 66.7%

| <u>UOFD Complaint Totals By Source</u> | | <u>UOFD Employee Totals</u> | | <u>UOFD Most Frequent Allegations</u> | | |
|--|---|------------------------------|---|---------------------------------------|--------------|-------------|
| Public | 0 | Cited in a Complaint | 4 | | <u>Total</u> | <u>Sust</u> |
| Department | 3 | Having Sustained Allegations | 1 | Unbecoming Conduct | 3 | 2 |
| Unknown | 0 | Suspended | 0 | Neglect of Duty | 2 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Gender Bias | 1 | 1 |
| | | | | Sexual Misconduct | 1 | 1 |

CTCIB: Total complaints: 35 Total sustained: 16 Sustained rate: 45.7%

CTCIB: Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

| <u>CTCIB Complaint Totals By Source</u> | | <u>CTCIB Employee Totals</u> | | <u>CTCIB Most Frequent Allegations</u> | | |
|---|---|------------------------------|---|--|--------------|-------------|
| Public | 1 | Cited in a Complaint | 1 | | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 0 | False Statements | 1 | 0 |
| Unknown | 0 | Suspended | 0 | | | |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

ESD: Total complaints: 5 Total Sustained: 3 Sustained Rate: 60.0%

| <u>ESD Complaint Totals By Source</u> | | <u>ESD Employee Totals</u> | | <u>ESD Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 1 | Cited in a Complaint | 7 | | <u>Total</u> | <u>Sust</u> |
| Department | 4 | Having Sustained Allegations | 4 | Neglect of Duty | 3 | 2 |
| Unknown | 0 | Suspended | 1 | Preventable Traffic Collision | 2 | 2 |
| Others | 0 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 2 | 0 |

MCD: Total complaints: 29 Total Sustained: 13 Sustained Rate: 44.8%

| <u>MCD Complaint Totals By Source</u> | | <u>MCD Employee Totals</u> | | <u>MCD Most Frequent Allegations</u> | | |
|---------------------------------------|----|------------------------------|----|--------------------------------------|--------------|-------------|
| Public | 15 | Cited in a Complaint | 24 | | <u>Total</u> | <u>Sust</u> |
| Department | 14 | Having Sustained Allegations | 12 | Unbecoming Conduct | 14 | 2 |
| Unknown | 0 | Suspended | 5 | Preventable Traffic Collision | 9 | 9 |
| Others | 0 | Disc/Rem, etc. | 0 | False Imprisonment | 6 | 0 |
| | | | | Neglect of Duty | 4 | 2 |
| | | | | Alcohol Related | 2 | 2 |

DB: Total complaints: 238 Total sustained: 87 Sustained rate: 36.9%

CCD: Total complaints: 34 Total Sustained: 12 Sustained Rate: 35.3%

| <u>CCD Complaint Totals By Source</u> | | <u>CCD Employee Totals</u> | | <u>CCD Most Frequent Allegations</u> | | |
|---------------------------------------|----|------------------------------|----|--------------------------------------|--------------|-------------|
| Public | 18 | Cited in a Complaint | 32 | | <u>Total</u> | <u>Sust</u> |
| Department | 14 | Having Sustained Allegations | 12 | Neglect of Duty | 18 | 2 |
| Unknown | 0 | Suspended | 1 | Unbecoming Conduct | 12 | 2 |
| Others | 2 | Disc/Rem, etc. | 0 | Preventable Traffic Collision | 9 | 8 |
| | | | | Discourtesy | 8 | 1 |
| | | | | False Imprisonment | 5 | 0 |

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

DSVD: Total complaints: 35 Total Sustained: 11 Sustained Rate: 31.4%

| <u>DSVD Complaint Totals By Source</u> | | <u>DSVD Employee Totals</u> | | <u>DSVD Most Frequent Allegations</u> | | |
|--|----|------------------------------|----|---------------------------------------|--------------|-------------|
| Public | 25 | Cited in a Complaint | 33 | | <u>Total</u> | <u>Sust</u> |
| Department | 10 | Having Sustained Allegations | 10 | Neglect of Duty | 22 | 4 |
| Unknown | 0 | Suspended | 4 | Unbecoming Conduct | 13 | 4 |
| Others | 0 | Disc/Rem, etc. | 0 | Discourtesy | 6 | 0 |
| | | | | Failure to Qualify | 5 | 5 |
| | | | | False Statements | 5 | 0 |

GOSD: Total complaints: 22 Total Sustained: 9 Sustained Rate: 40.9%

| <u>GOSD Complaint Totals By Source</u> | | <u>GOSD Employee Totals</u> | | <u>GOSD Most Frequent Allegations</u> | | |
|--|----|------------------------------|----|---------------------------------------|--------------|-------------|
| Public | 12 | Cited in a Complaint | 27 | | <u>Total</u> | <u>Sust</u> |
| Department | 9 | Having Sustained Allegations | 8 | Unbecoming Conduct | 11 | 4 |
| Unknown | 0 | Suspended | 3 | Unlawful Search | 7 | 0 |
| Others | 1 | Disc/Rem, etc. | 0 | Discourtesy | 4 | 0 |
| | | | | False Imprisonment | 3 | 0 |
| | | | | Improper Remark | 3 | 1 |

JUV: Total complaints: 19 Total Sustained: 8 Sustained Rate: 42.1%

| <u>JUV Complaint Totals By Source</u> | | <u>JUV Employee Totals</u> | | <u>JUV Most Frequent Allegations</u> | | |
|---------------------------------------|----|------------------------------|----|--------------------------------------|--------------|-------------|
| Public | 7 | Cited in a Complaint | 20 | | <u>Total</u> | <u>Sust</u> |
| Department | 12 | Having Sustained Allegations | 7 | Neglect of Duty | 14 | 7 |
| Unknown | 0 | Suspended | 3 | Unbecoming Conduct | 8 | 6 |
| Others | 0 | Disc/Rem, etc. | 0 | False Statements | 4 | 3 |
| | | | | Preventable Traffic Collision | 4 | 1 |
| | | | | Improper Remark | 3 | 1 |

ND: Total complaints: 81 Total Sustained: 27 Sustained Rate: 33.3%

| <u>ND Complaint Totals By Source</u> | | <u>ND Employee Totals</u> | | <u>ND Most Frequent Allegations</u> | | |
|--------------------------------------|----|------------------------------|----|-------------------------------------|--------------|-------------|
| Public | 52 | Cited in a Complaint | 66 | | <u>Total</u> | <u>Sust</u> |
| Department | 28 | Having Sustained Allegations | 24 | Unbecoming Conduct | 45 | 5 |
| Unknown | 0 | Suspended | 5 | False Imprisonment | 25 | 0 |
| Others | 1 | Disc/Rem, etc. | 0 | False Statements | 23 | 0 |
| | | | | Neglect of Duty | 18 | 6 |
| | | | | Preventable Traffic Collision | 15 | 14 |

RACR: Total complaints: 7 Total Sustained: 3 Sustained Rate: 42.9%

| <u>RACR Complaint Totals By Source</u> | | <u>RACR Employee Totals</u> | | <u>RACR Most Frequent Allegations</u> | | |
|--|---|------------------------------|---|---------------------------------------|--------------|-------------|
| Public | 1 | Cited in a Complaint | 6 | | <u>Total</u> | <u>Sust</u> |
| Department | 5 | Having Sustained Allegations | 2 | Unbecoming Conduct | 10 | 8 |
| Unknown | 0 | Suspended | 0 | False Statements | 3 | 3 |
| Others | 1 | Disc/Rem, etc. | 0 | Sexual Misconduct | 3 | 0 |
| | | | | Theft | 2 | 0 |
| | | | | Failure to Qualify | 1 | 0 |

RHD: Total complaints: 6 Total Sustained: 0 Sustained Rate: 0.0%

| <u>RHD Complaint Totals By Source</u> | | <u>RHD Employee Totals</u> | | <u>RHD Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 4 | Cited in a Complaint | 8 | | <u>Total</u> | <u>Sust</u> |
| Department | 2 | Having Sustained Allegations | 0 | Unbecoming Conduct | 2 | 0 |
| Unknown | 0 | Suspended | 0 | Unlawful Search | 2 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | False Imprisonment | 1 | 0 |
| | | | | False Statements | 1 | 0 |
| | | | | Preventable Traffic Collision | 1 | 0 |

SID: Total complaints: 34 Total Sustained: 17 Sustained Rate: 50.0%

| <u>SID Complaint Totals By Source</u> | | <u>SID Employee Totals</u> | | <u>SID Most Frequent Allegations</u> | | |
|---------------------------------------|----|------------------------------|----|--------------------------------------|--------------|-------------|
| Public | 11 | Cited in a Complaint | 42 | | <u>Total</u> | <u>Sust</u> |
| Department | 24 | Having Sustained Allegations | 18 | Neglect of Duty | 29 | 17 |
| Unknown | 1 | Suspended | 11 | Unbecoming Conduct | 29 | 8 |
| Others | 0 | Disc/Rem, etc. | 0 | Retaliation | 8 | 0 |
| | | | | False Statements | 7 | 1 |
| | | | | Dishonesty | 2 | 2 |

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

Deactivated: Total complaints: 1661 Total sustained: 79 Sustained rate: 4.7%

Deactivated: Total complaints: 1640 Total Sustained: 74 Sustained Rate: 4.5%

| <u>Deactivated Complaint Totals By Source</u> | | <u>Deactivated Employee Totals</u> | | <u>Deactivated Most Frequent Allegations</u> | |
|---|-------|------------------------------------|-----|--|-------------|
| Public | 1,449 | Cited in a Complaint | 206 | <u>Total</u> | <u>Sust</u> |
| Department | 165 | Having Sustained Allegations | 37 | | |
| Unknown | 26 | Suspended | 10 | | |
| Others | 13 | Disc/Rem, etc. | 1 | | |

ERG: Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

| <u>ERG Complaint Totals By Source</u> | | <u>ERG Employee Totals</u> | | <u>ERG Most Frequent Allegations</u> | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|-------------|
| Public | 0 | Cited in a Complaint | 1 | <u>Total</u> | <u>Sust</u> |
| Department | 0 | Having Sustained Allegations | 0 | | |
| Unknown | 0 | Suspended | 0 | | |
| Others | 1 | Disc/Rem, etc. | 0 | | |

ESD ADMIN: Total complaints: 2 Total Sustained: 1 Sustained Rate: 50.0%

| <u>ESD ADMIN Complaint Totals By Source</u> | | <u>ESD ADMIN Employee Totals</u> | | <u>ESD ADMIN Most Frequent Allegations</u> | |
|---|---|----------------------------------|---|--|-------------|
| Public | 1 | Cited in a Complaint | 1 | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 1 | | |
| Unknown | 0 | Suspended | 0 | | |
| Others | 0 | Disc/Rem, etc. | 0 | | |

HARBOR PATROL W4: Total complaints: 11 Total Sustained: 3 Sustained Rate: 27.3%

| <u>HARBOR PATROL W4 Complaint Totals By Source</u> | | <u>HARBOR PATROL W4 Employee Totals</u> | | <u>HARBOR PATROL W4 Most Frequent Allegations</u> | |
|--|---|---|---|---|-------------|
| Public | 8 | Cited in a Complaint | 9 | <u>Total</u> | <u>Sust</u> |
| Department | 3 | Having Sustained Allegations | 3 | | |
| Unknown | 0 | Suspended | 2 | | |
| Others | 0 | Disc/Rem, etc. | 0 | | |

MIDCITY: Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

| <u>MIDCITY Complaint Totals By Source</u> | | <u>MIDCITY Employee Totals</u> | | <u>MIDCITY Most Frequent Allegations</u> | |
|---|---|--------------------------------|---|--|-------------|
| Public | 0 | Cited in a Complaint | 1 | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 0 | | |
| Unknown | 0 | Suspended | 0 | | |
| Others | 0 | Disc/Rem, etc. | 0 | | |

NW: Total complaints: 2 Total Sustained: 0 Sustained Rate: 0.0%

| <u>NW Complaint Totals By Source</u> | | <u>NW Employee Totals</u> | | <u>NW Most Frequent Allegations</u> | |
|--------------------------------------|---|------------------------------|---|-------------------------------------|-------------|
| Public | 2 | Cited in a Complaint | 1 | <u>Total</u> | <u>Sust</u> |
| Department | 0 | Having Sustained Allegations | 0 | | |
| Unknown | 0 | Suspended | 0 | | |
| Others | 0 | Disc/Rem, etc. | 0 | | |

PSB IAG: Total complaints: 2 Total Sustained: 0 Sustained Rate: 0.0%

| <u>PSB IAG Complaint Totals By Source</u> | | <u>PSB IAG Employee Totals</u> | | <u>PSB IAG Most Frequent Allegations</u> | |
|---|---|--------------------------------|---|--|-------------|
| Public | 0 | Cited in a Complaint | 2 | <u>Total</u> | <u>Sust</u> |
| Department | 2 | Having Sustained Allegations | 0 | | |
| Unknown | 0 | Suspended | 0 | | |
| Others | 0 | Disc/Rem, etc. | 0 | | |

PSB IAG AID: Total complaints: 2 Total Sustained: 1 Sustained Rate: 50.0%

| <u>PSB IAG AID Complaint Totals By Source</u> | | <u>PSB IAG AID Employee Totals</u> | | <u>PSB IAG AID Most Frequent Allegations</u> | |
|---|---|------------------------------------|---|--|-------------|
| Public | 1 | Cited in a Complaint | 2 | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 0 | | |
| Unknown | 0 | Suspended | 0 | | |
| Others | 0 | Disc/Rem, etc. | 0 | | |

ICSB: Total complaints: 140 Total sustained: 37 Sustained rate: 26.6%

COMM: Total complaints: 124 Total Sustained: 32 Sustained Rate: 25.8%

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

| <u>COMM Complaint Totals By Source</u> | | <u>COMM Employee Totals</u> | | <u>COMM Most Frequent Allegations</u> | | |
|--|----|------------------------------|-----|---------------------------------------|--------------|-------------|
| Public | 91 | Cited in a Complaint | 116 | | <u>Total</u> | <u>Sust</u> |
| Department | 33 | Having Sustained Allegations | 27 | Neglect of Duty | 88 | 24 |
| Unknown | 1 | Suspended | 17 | Discourtesy | 56 | 1 |
| Others | 0 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 27 | 12 |
| | | | | Improper Remark | 9 | 4 |
| | | | | False Statements | 7 | 2 |

ECCCSO: Total complaints: 1 Total Sustained: 1 Sustained Rate: 100.0%

| <u>ECCCSO Complaint Totals By Source</u> | | <u>ECCCSO Employee Totals</u> | | <u>ECCCSO Most Frequent Allegations</u> | | |
|--|---|-------------------------------|---|---|--------------|-------------|
| Public | 0 | Cited in a Complaint | 1 | | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 1 | False Statements | 1 | 1 |
| Unknown | 0 | Suspended | 0 | Neglect of Duty | 1 | 1 |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

ICSB: Total complaints: 3 Total Sustained: 0 Sustained Rate: 0.0%

| <u>ICSB Complaint Totals By Source</u> | | <u>ICSB Employee Totals</u> | | <u>ICSB Most Frequent Allegations</u> | | |
|--|---|------------------------------|---|---------------------------------------|--------------|-------------|
| Public | 2 | Cited in a Complaint | 3 | | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 0 | Failure to Report Misconduct | 2 | 0 |
| Unknown | 0 | Suspended | 0 | Other Policy/Rule | 2 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Retaliation | 1 | 0 |

ITD: Total complaints: 4 Total Sustained: 1 Sustained Rate: 25.0%

| <u>ITD Complaint Totals By Source</u> | | <u>ITD Employee Totals</u> | | <u>ITD Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 1 | Cited in a Complaint | 4 | | <u>Total</u> | <u>Sust</u> |
| Department | 3 | Having Sustained Allegations | 1 | Unbecoming Conduct | 6 | 2 |
| Unknown | 0 | Suspended | 1 | Discrimination | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | False Statements | 1 | 0 |

RI: Total complaints: 8 Total Sustained: 3 Sustained Rate: 37.5%

| <u>RI Complaint Totals By Source</u> | | <u>RI Employee Totals</u> | | <u>RI Most Frequent Allegations</u> | | |
|--------------------------------------|---|------------------------------|---|-------------------------------------|--------------|-------------|
| Public | 4 | Cited in a Complaint | 6 | | <u>Total</u> | <u>Sust</u> |
| Department | 5 | Having Sustained Allegations | 3 | Neglect of Duty | 4 | 3 |
| Unknown | 0 | Suspended | 2 | False Statements | 3 | 3 |
| Others | 0 | Disc/Rem, etc. | 0 | Alcohol Related | 1 | 1 |
| | | | | Discourtesy | 1 | 0 |
| | | | | Domestic Violence | 1 | 0 |

IG: Total complaints: 1 Total sustained: 0 Sustained rate: 0.0%

IG: Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

| <u>IG Complaint Totals By Source</u> | | <u>IG Employee Totals</u> | | <u>IG Most Frequent Allegations</u> | | |
|--------------------------------------|---|------------------------------|---|-------------------------------------|--------------|-------------|
| Public | 1 | Cited in a Complaint | 1 | | <u>Total</u> | <u>Sust</u> |
| Department | 0 | Having Sustained Allegations | 0 | Discourtesy | 1 | 0 |
| Unknown | 0 | Suspended | 0 | | | |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

IMTB: Total complaints: 35 Total sustained: 17 Sustained rate: 48.6%

TD: Total complaints: 35 Total Sustained: 17 Sustained Rate: 48.6%

| <u>TD Complaint Totals By Source</u> | | <u>TD Employee Totals</u> | | <u>TD Most Frequent Allegations</u> | | |
|--------------------------------------|----|------------------------------|----|-------------------------------------|--------------|-------------|
| Public | 14 | Cited in a Complaint | 37 | | <u>Total</u> | <u>Sust</u> |
| Department | 21 | Having Sustained Allegations | 18 | Unbecoming Conduct | 23 | 11 |
| Unknown | 0 | Suspended | 4 | Neglect of Duty | 15 | 9 |
| Others | 1 | Disc/Rem, etc. | 0 | Domestic Violence | 4 | 0 |
| | | | | Improper Remark | 4 | 3 |
| | | | | Ethnic Remark | 3 | 3 |

OO: Total complaints: 1 Total sustained: 0 Sustained rate: 0.0%

OO: Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

| <u>OO Complaint Totals By Source</u> | | <u>OO Employee Totals</u> | | <u>OO Most Frequent Allegations</u> | | |
|--------------------------------------|---|------------------------------|---|-------------------------------------|-------------|---|
| Public | 0 | Cited in a Complaint | 1 | <u>Total</u> | <u>Sust</u> | |
| Department | 1 | Having Sustained Allegations | 0 | Discrimination | 1 | 0 |
| Unknown | 0 | Suspended | 0 | Retaliation | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 1 | 0 |

OO ADO: Total complaints: 97 Total sustained: 35 Sustained rate: 36.1%

JD: Total complaints: 59 Total Sustained: 24 Sustained Rate: 40.7%

| <u>JD Complaint Totals By Source</u> | | <u>JD Employee Totals</u> | | <u>JD Most Frequent Allegations</u> | | |
|--------------------------------------|----|------------------------------|----|-------------------------------------|-------------|----|
| Public | 35 | Cited in a Complaint | 74 | <u>Total</u> | <u>Sust</u> | |
| Department | 25 | Having Sustained Allegations | 25 | Neglect of Duty | 41 | 20 |
| Unknown | 0 | Suspended | 18 | Unbecoming Conduct | 36 | 13 |
| Others | 0 | Disc/Rem, etc. | 0 | Discourtesy | 34 | 6 |
| | | | | Unauthorized Force | 14 | 0 |
| | | | | Domestic Violence | 5 | 2 |

OO ADO: Total complaints: 4 Total Sustained: 3 Sustained Rate: 75.0%

| <u>OO ADO Complaint Totals By Source</u> | | <u>OO ADO Employee Totals</u> | | <u>OO ADO Most Frequent Allegations</u> | | |
|--|---|-------------------------------|---|---|-------------|---|
| Public | 0 | Cited in a Complaint | 4 | <u>Total</u> | <u>Sust</u> | |
| Department | 4 | Having Sustained Allegations | 3 | Alcohol Related | 3 | 3 |
| Unknown | 0 | Suspended | 1 | Unbecoming Conduct | 3 | 2 |
| Others | 0 | Disc/Rem, etc. | 0 | Neglect of Duty | 1 | 1 |

OO ADO SA: Total complaints: 34 Total Sustained: 8 Sustained Rate: 23.5%

| <u>OO ADO SA Complaint Totals By Source</u> | | <u>OO ADO SA Employee Totals</u> | | <u>OO ADO SA Most Frequent Allegations</u> | | |
|---|----|----------------------------------|----|--|-------------|---|
| Public | 23 | Cited in a Complaint | 31 | <u>Total</u> | <u>Sust</u> | |
| Department | 11 | Having Sustained Allegations | 7 | Neglect of Duty | 18 | 0 |
| Unknown | 0 | Suspended | 0 | Discourtesy | 12 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | False Imprisonment | 10 | 0 |
| | | | | Unauthorized Force | 9 | 0 |
| | | | | Preventable Traffic Collision | 8 | 8 |

OSS: Total complaints: 14 Total sustained: 5 Sustained rate: 35.7%

BSS: Total complaints: 3 Total Sustained: 0 Sustained Rate: 0.0%

| <u>BSS Complaint Totals By Source</u> | | <u>BSS Employee Totals</u> | | <u>BSS Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|-------------|---|
| Public | 0 | Cited in a Complaint | 3 | <u>Total</u> | <u>Sust</u> | |
| Department | 3 | Having Sustained Allegations | 0 | Improper Remark | 1 | 0 |
| Unknown | 0 | Suspended | 0 | Neglect of Duty | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Preventable Traffic Collision | 1 | 0 |

OSS: Total complaints: 3 Total Sustained: 2 Sustained Rate: 66.7%

| <u>OSS Complaint Totals By Source</u> | | <u>OSS Employee Totals</u> | | <u>OSS Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|-------------|---|
| Public | 0 | Cited in a Complaint | 2 | <u>Total</u> | <u>Sust</u> | |
| Department | 3 | Having Sustained Allegations | 2 | Discrimination | 1 | 0 |
| Unknown | 0 | Suspended | 1 | Failure to Qualify | 1 | 1 |
| Others | 0 | Disc/Rem, etc. | 0 | Retaliation | 1 | 0 |
| | | | | Unbecoming Conduct | 1 | 0 |

PRD: Total complaints: 8 Total Sustained: 3 Sustained Rate: 37.5%

| <u>PRD Complaint Totals By Source</u> | | <u>PRD Employee Totals</u> | | <u>PRD Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|-------------|---|
| Public | 5 | Cited in a Complaint | 6 | <u>Total</u> | <u>Sust</u> | |
| Department | 2 | Having Sustained Allegations | 3 | Neglect of Duty | 4 | 1 |
| Unknown | 1 | Suspended | 1 | Discourtesy | 2 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 2 | 0 |
| | | | | Failure to Appear | 1 | 1 |
| | | | | Preventable Traffic Collision | 1 | 1 |

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

PC: Total complaints: 5 Total sustained: 2 Sustained rate: 40.0%

CID: Total complaints: 5 Total Sustained: 2 Sustained Rate: 40.0%

| <u>CID Complaint Totals By Source</u> | | <u>CID Employee Totals</u> | | <u>CID Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 3 | Cited in a Complaint | 5 | | <u>Total</u> | <u>Sust</u> |
| Department | 2 | Having Sustained Allegations | 2 | Unbecoming Conduct | 5 | 0 |
| Unknown | 0 | Suspended | 1 | Neglect of Duty | 3 | 3 |
| Others | 0 | Disc/Rem, etc. | 0 | Ethnic Remark | 2 | 1 |
| | | | | Discourtesy | 1 | 0 |
| | | | | Shooting Violation | 1 | 0 |

PSB: Total complaints: 18 Total sustained: 7 Sustained rate: 35.3%

FID: Total complaints: 9 Total Sustained: 2 Sustained Rate: 22.2%

| <u>FID Complaint Totals By Source</u> | | <u>FID Employee Totals</u> | | <u>FID Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 2 | Cited in a Complaint | 8 | | <u>Total</u> | <u>Sust</u> |
| Department | 6 | Having Sustained Allegations | 2 | Unbecoming Conduct | 5 | 1 |
| Unknown | 0 | Suspended | 2 | Failure to Qualify | 4 | 0 |
| Others | 1 | Disc/Rem, etc. | 0 | Neglect of Duty | 1 | 1 |
| | | | | Preventable Traffic Collision | 1 | 0 |
| | | | | Theft | 1 | 0 |

IAG: Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

| <u>IAG Complaint Totals By Source</u> | | <u>IAG Employee Totals</u> | | <u>IAG Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 1 | Cited in a Complaint | 1 | | <u>Total</u> | <u>Sust</u> |
| Department | 0 | Having Sustained Allegations | 0 | Discourtesy | 1 | 0 |
| Unknown | 0 | Suspended | 0 | | | |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

PSB: Total complaints: 7 Total Sustained: 4 Sustained Rate: 57.1%

| <u>PSB Complaint Totals By Source</u> | | <u>PSB Employee Totals</u> | | <u>PSB Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|---|--------------------------------------|--------------|-------------|
| Public | 2 | Cited in a Complaint | 8 | | <u>Total</u> | <u>Sust</u> |
| Department | 5 | Having Sustained Allegations | 4 | Neglect of Duty | 8 | 2 |
| Unknown | 0 | Suspended | 2 | Unbecoming Conduct | 5 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Discrimination | 2 | 0 |
| | | | | Dishonesty | 1 | 0 |
| | | | | Failure to Qualify | 1 | 0 |

PSB SOD: Total complaints: 1 Total Sustained: 1 Sustained Rate: 100.0%

| <u>PSB SOD Complaint Totals By Source</u> | | <u>PSB SOD Employee Totals</u> | | <u>PSB SOD Most Frequent Allegations</u> | | |
|---|---|--------------------------------|---|--|--------------|-------------|
| Public | 0 | Cited in a Complaint | 1 | | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 0 | Dishonesty | 1 | 0 |
| Unknown | 0 | Suspended | 0 | Neglect of Duty | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

SB: Total complaints: 824 Total sustained: 180 Sustained rate: 21.8%

77TH: Total complaints: 228 Total Sustained: 46 Sustained Rate: 20.2%

| <u>77TH Complaint Totals By Source</u> | | <u>77TH Employee Totals</u> | | <u>77TH Most Frequent Allegations</u> | | |
|--|-----|------------------------------|-----|---------------------------------------|--------------|-------------|
| Public | 175 | Cited in a Complaint | 204 | | <u>Total</u> | <u>Sust</u> |
| Department | 51 | Having Sustained Allegations | 41 | Neglect of Duty | 95 | 5 |
| Unknown | 0 | Suspended | 12 | Discourtesy | 93 | 0 |
| Others | 2 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 77 | 5 |
| | | | | Unauthorized Force | 74 | 1 |
| | | | | False Imprisonment | 49 | 1 |

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

HARB: Total complaints: 113 Total Sustained: 29 Sustained Rate: 25.7%

| <u>HARB Complaint Totals By Source</u> | | <u>HARB Employee Totals</u> | | <u>HARB Most Frequent Allegations</u> | | |
|--|----|------------------------------|-----|---------------------------------------|--------------|-------------|
| Public | 83 | Cited in a Complaint | 108 | | <u>Total</u> | <u>Sust</u> |
| Department | 31 | Having Sustained Allegations | 28 | Neglect of Duty | 68 | 12 |
| Unknown | 0 | Suspended | 14 | Discourtesy | 43 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 26 | 3 |
| | | | | Unauthorized Force | 22 | 1 |
| | | | | Unauthorized Tactics | 17 | 0 |

SB: Total complaints: 7 Total Sustained: 3 Sustained Rate: 42.9%

| <u>SB Complaint Totals By Source</u> | | <u>SB Employee Totals</u> | | <u>SB Most Frequent Allegations</u> | | |
|--------------------------------------|---|------------------------------|---|-------------------------------------|--------------|-------------|
| Public | 3 | Cited in a Complaint | 6 | | <u>Total</u> | <u>Sust</u> |
| Department | 4 | Having Sustained Allegations | 3 | | | |
| Unknown | 0 | Suspended | 0 | | | |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

SE: Total complaints: 186 Total Sustained: 50 Sustained Rate: 26.9%

| <u>SE Complaint Totals By Source</u> | | <u>SE Employee Totals</u> | | <u>SE Most Frequent Allegations</u> | | |
|--------------------------------------|-----|------------------------------|-----|-------------------------------------|--------------|-------------|
| Public | 131 | Cited in a Complaint | 178 | | <u>Total</u> | <u>Sust</u> |
| Department | 54 | Having Sustained Allegations | 53 | Unauthorized Force | 106 | 2 |
| Unknown | 1 | Suspended | 23 | Neglect of Duty | 77 | 25 |
| Others | 3 | Disc/Rem, etc. | 0 | Discourtesy | 75 | 3 |
| | | | | Unbecoming Conduct | 52 | 6 |
| | | | | False Imprisonment | 50 | 1 |

STD: Total complaints: 75 Total Sustained: 18 Sustained Rate: 24.0%

| <u>STD Complaint Totals By Source</u> | | <u>STD Employee Totals</u> | | <u>STD Most Frequent Allegations</u> | | |
|---------------------------------------|----|------------------------------|----|--------------------------------------|--------------|-------------|
| Public | 55 | Cited in a Complaint | 60 | | <u>Total</u> | <u>Sust</u> |
| Department | 20 | Having Sustained Allegations | 18 | Discourtesy | 37 | 1 |
| Unknown | 0 | Suspended | 6 | Neglect of Duty | 15 | 5 |
| Others | 1 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 13 | 2 |
| | | | | False Statements | 12 | 1 |
| | | | | Unauthorized Force | 9 | 0 |

SW: Total complaints: 215 Total Sustained: 34 Sustained Rate: 15.8%

| <u>SW Complaint Totals By Source</u> | | <u>SW Employee Totals</u> | | <u>SW Most Frequent Allegations</u> | | |
|--------------------------------------|-----|------------------------------|-----|-------------------------------------|--------------|-------------|
| Public | 174 | Cited in a Complaint | 204 | | <u>Total</u> | <u>Sust</u> |
| Department | 39 | Having Sustained Allegations | 38 | Neglect of Duty | 118 | 14 |
| Unknown | 2 | Suspended | 10 | Discourtesy | 96 | 0 |
| Others | 1 | Disc/Rem, etc. | 0 | Unauthorized Force | 84 | 0 |
| | | | | Unbecoming Conduct | 70 | 5 |
| | | | | False Imprisonment | 65 | 0 |

SOB: Total complaints: 132 Total sustained: 50 Sustained rate: 37.9%**ASD:** Total complaints: 11 Total Sustained: 6 Sustained Rate: 54.5%

| <u>ASD Complaint Totals By Source</u> | | <u>ASD Employee Totals</u> | | <u>ASD Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|----|--------------------------------------|--------------|-------------|
| Public | 2 | Cited in a Complaint | 15 | | <u>Total</u> | <u>Sust</u> |
| Department | 9 | Having Sustained Allegations | 6 | Neglect of Duty | 8 | 6 |
| Unknown | 0 | Suspended | 3 | Retaliation | 7 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 5 | 4 |
| | | | | Discourtesy | 4 | 0 |
| | | | | Discrimination | 2 | 0 |

EOD: Total complaints: 11 Total Sustained: 4 Sustained Rate: 36.4%

| <u>EOD Complaint Totals By Source</u> | | <u>EOD Employee Totals</u> | | <u>EOD Most Frequent Allegations</u> | | |
|---------------------------------------|---|------------------------------|----|--------------------------------------|--------------|-------------|
| Public | 6 | Cited in a Complaint | 10 | | <u>Total</u> | <u>Sust</u> |
| Department | 5 | Having Sustained Allegations | 4 | Neglect of Duty | 5 | 4 |
| Unknown | 0 | Suspended | 1 | Dishonesty | 4 | 4 |
| Others | 0 | Disc/Rem, etc. | 0 | False Imprisonment | 2 | 0 |
| | | | | False Statements | 2 | 2 |
| | | | | Unbecoming Conduct | 2 | 0 |

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

METRO: Total complaints: 109 Total Sustained: 40 Sustained Rate: 36.7%

| <u>METRO Complaint Totals By Source</u> | | <u>METRO Employee Totals</u> | | <u>METRO Most Frequent Allegations</u> | | |
|---|----|------------------------------|----|--|--------------|-------------|
| Public | 60 | Cited in a Complaint | 97 | | <u>Total</u> | <u>Sust</u> |
| Department | 46 | Having Sustained Allegations | 37 | False Imprisonment | 40 | 0 |
| Unknown | 0 | Suspended | 5 | Unbecoming Conduct | 34 | 3 |
| Others | 3 | Disc/Rem, etc. | 0 | Neglect of Duty | 27 | 7 |
| | | | | Discourtesy | 25 | 0 |
| | | | | Preventable Traffic Collision | 21 | 20 |

SOB ADMIN: Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

| <u>SOB ADMIN Complaint Totals By Source</u> | | <u>SOB ADMIN Employee Totals</u> | | <u>SOB ADMIN Most Frequent Allegations</u> | | |
|---|---|----------------------------------|---|--|--------------|-------------|
| Public | 0 | Cited in a Complaint | 1 | | <u>Total</u> | <u>Sust</u> |
| Department | 1 | Having Sustained Allegations | 0 | Preventable Traffic Collision | 1 | 0 |
| Unknown | 0 | Suspended | 0 | | | |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

VB: Total complaints: 1160 Total sustained: 247 Sustained rate: 21.3%**DEV:** Total complaints: 118 Total Sustained: 22 Sustained Rate: 18.6%

| <u>DEV Complaint Totals By Source</u> | | <u>DEV Employee Totals</u> | | <u>DEV Most Frequent Allegations</u> | | |
|---------------------------------------|----|------------------------------|----|--------------------------------------|--------------|-------------|
| Public | 86 | Cited in a Complaint | 96 | | <u>Total</u> | <u>Sust</u> |
| Department | 32 | Having Sustained Allegations | 22 | Discourtesy | 59 | 0 |
| Unknown | 1 | Suspended | 4 | Neglect of Duty | 52 | 19 |
| Others | 1 | Disc/Rem, etc. | 1 | Unbecoming Conduct | 44 | 4 |
| | | | | Unauthorized Force | 11 | 1 |
| | | | | Failure to Qualify | 10 | 4 |

FTHL: Total complaints: 133 Total Sustained: 31 Sustained Rate: 23.3%

| <u>FTHL Complaint Totals By Source</u> | | <u>FTHL Employee Totals</u> | | <u>FTHL Most Frequent Allegations</u> | | |
|--|----|------------------------------|-----|---------------------------------------|--------------|-------------|
| Public | 91 | Cited in a Complaint | 127 | | <u>Total</u> | <u>Sust</u> |
| Department | 39 | Having Sustained Allegations | 28 | Neglect of Duty | 69 | 17 |
| Unknown | 2 | Suspended | 7 | Discourtesy | 45 | 2 |
| Others | 2 | Disc/Rem, etc. | 0 | Unauthorized Force | 34 | 0 |
| | | | | Unbecoming Conduct | 28 | 2 |
| | | | | Unlawful Search | 20 | 0 |

MISN: Total complaints: 168 Total Sustained: 34 Sustained Rate: 20.2%

| <u>MISN Complaint Totals By Source</u> | | <u>MISN Employee Totals</u> | | <u>MISN Most Frequent Allegations</u> | | |
|--|-----|------------------------------|-----|---------------------------------------|--------------|-------------|
| Public | 117 | Cited in a Complaint | 142 | | <u>Total</u> | <u>Sust</u> |
| Department | 51 | Having Sustained Allegations | 35 | Discourtesy | 71 | 3 |
| Unknown | 1 | Suspended | 7 | Neglect of Duty | 67 | 6 |
| Others | 0 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 50 | 13 |
| | | | | False Imprisonment | 27 | 0 |
| | | | | Unauthorized Force | 26 | 0 |

NHWD: Total complaints: 145 Total Sustained: 29 Sustained Rate: 20.0%

| <u>NHWD Complaint Totals By Source</u> | | <u>NHWD Employee Totals</u> | | <u>NHWD Most Frequent Allegations</u> | | |
|--|-----|------------------------------|-----|---------------------------------------|--------------|-------------|
| Public | 113 | Cited in a Complaint | 121 | | <u>Total</u> | <u>Sust</u> |
| Department | 32 | Having Sustained Allegations | 30 | Neglect of Duty | 77 | 22 |
| Unknown | 0 | Suspended | 8 | Discourtesy | 70 | 1 |
| Others | 0 | Disc/Rem, etc. | 0 | Unauthorized Force | 44 | 1 |
| | | | | Unbecoming Conduct | 43 | 5 |
| | | | | Unlawful Search | 21 | 0 |

VB: Total complaints: 56 Total Sustained: 7 Sustained Rate: 12.5%

| <u>VB Complaint Totals By Source</u> | | <u>VB Employee Totals</u> | | <u>VB Most Frequent Allegations</u> | | |
|--------------------------------------|----|------------------------------|----|-------------------------------------|--------------|-------------|
| Public | 44 | Cited in a Complaint | 54 | | <u>Total</u> | <u>Sust</u> |
| Department | 11 | Having Sustained Allegations | 6 | Alcohol Related | 1 | 0 |
| Unknown | 0 | Suspended | 1 | Other Policy/Rule | 1 | 0 |
| Others | 1 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 1 | 0 |

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

VNY: Total complaints: 169 Total Sustained: 51 Sustained Rate: 30.2%

| <u>VNY Complaint Totals By Source</u> | | <u>VNY Employee Totals</u> | | <u>VNY Most Frequent Allegations</u> | | |
|---------------------------------------|-----|------------------------------|-----|--------------------------------------|-------------|----|
| Public | 108 | Cited in a Complaint | 174 | <u>Total</u> | <u>Sust</u> | |
| Department | 61 | Having Sustained Allegations | 52 | Neglect of Duty | 105 | 34 |
| Unknown | 0 | Suspended | 18 | Discourtesy | 58 | 0 |
| Others | 1 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 40 | 4 |
| | | | | Unauthorized Force | 28 | 0 |
| | | | | Preventable Traffic Collision | 26 | 25 |

VTD: Total complaints: 122 Total Sustained: 12 Sustained Rate: 9.8%

| <u>VTD Complaint Totals By Source</u> | | <u>VTD Employee Totals</u> | | <u>VTD Most Frequent Allegations</u> | | |
|---------------------------------------|----|------------------------------|----|--------------------------------------|-------------|---|
| Public | 93 | Cited in a Complaint | 75 | <u>Total</u> | <u>Sust</u> | |
| Department | 27 | Having Sustained Allegations | 11 | Discourtesy | 91 | 2 |
| Unknown | 0 | Suspended | 1 | Unbecoming Conduct | 46 | 5 |
| Others | 2 | Disc/Rem, etc. | 0 | Neglect of Duty | 37 | 1 |
| | | | | False Imprisonment | 13 | 0 |
| | | | | Preventable Traffic Collision | 6 | 4 |

WVAL: Total complaints: 249 Total Sustained: 61 Sustained Rate: 24.5%

| <u>WVAL Complaint Totals By Source</u> | | <u>WVAL Employee Totals</u> | | <u>WVAL Most Frequent Allegations</u> | | |
|--|-----|------------------------------|-----|---------------------------------------|-------------|----|
| Public | 188 | Cited in a Complaint | 202 | <u>Total</u> | <u>Sust</u> | |
| Department | 61 | Having Sustained Allegations | 53 | Neglect of Duty | 126 | 29 |
| Unknown | 0 | Suspended | 16 | Discourtesy | 117 | 2 |
| Others | 1 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 115 | 16 |
| | | | | False Imprisonment | 53 | 0 |
| | | | | Unauthorized Force | 41 | 0 |

WB: Total complaints: 1081 Total sustained: 208 Sustained rate: 19.4%

HWD: Total complaints: 389 Total Sustained: 73 Sustained Rate: 18.8%

| <u>HWD Complaint Totals By Source</u> | | <u>HWD Employee Totals</u> | | <u>HWD Most Frequent Allegations</u> | | |
|---------------------------------------|-----|------------------------------|-----|--------------------------------------|-------------|----|
| Public | 310 | Cited in a Complaint | 270 | <u>Total</u> | <u>Sust</u> | |
| Department | 74 | Having Sustained Allegations | 72 | Neglect of Duty | 225 | 31 |
| Unknown | 2 | Suspended | 25 | Unbecoming Conduct | 174 | 16 |
| Others | 5 | Disc/Rem, etc. | 0 | Discourtesy | 168 | 4 |
| | | | | Unauthorized Force | 92 | 2 |
| | | | | False Imprisonment | 79 | 0 |

PAC: Total complaints: 238 Total Sustained: 48 Sustained Rate: 20.2%

| <u>PAC Complaint Totals By Source</u> | | <u>PAC Employee Totals</u> | | <u>PAC Most Frequent Allegations</u> | | |
|---------------------------------------|-----|------------------------------|-----|--------------------------------------|-------------|----|
| Public | 185 | Cited in a Complaint | 201 | <u>Total</u> | <u>Sust</u> | |
| Department | 47 | Having Sustained Allegations | 43 | Neglect of Duty | 143 | 18 |
| Unknown | 2 | Suspended | 16 | Discourtesy | 106 | 1 |
| Others | 5 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 69 | 7 |
| | | | | Unauthorized Force | 36 | 0 |
| | | | | False Imprisonment | 34 | 0 |

WB: Total complaints: 7 Total Sustained: 4 Sustained Rate: 57.1%

| <u>WB Complaint Totals By Source</u> | | <u>WB Employee Totals</u> | | <u>WB Most Frequent Allegations</u> | | |
|--------------------------------------|---|------------------------------|---|-------------------------------------|-------------|---|
| Public | 3 | Cited in a Complaint | 8 | <u>Total</u> | <u>Sust</u> | |
| Department | 4 | Having Sustained Allegations | 5 | Neglect of Duty | 3 | 2 |
| Unknown | 0 | Suspended | 3 | Unbecoming Conduct | 1 | 0 |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

WIL: Total complaints: 166 Total Sustained: 39 Sustained Rate: 23.5%

| <u>WIL Complaint Totals By Source</u> | | <u>WIL Employee Totals</u> | | <u>WIL Most Frequent Allegations</u> | | |
|---------------------------------------|-----|------------------------------|-----|--------------------------------------|-------------|----|
| Public | 128 | Cited in a Complaint | 164 | <u>Total</u> | <u>Sust</u> | |
| Department | 37 | Having Sustained Allegations | 34 | Neglect of Duty | 73 | 11 |
| Unknown | 1 | Suspended | 3 | Discourtesy | 58 | 1 |
| Others | 2 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 44 | 8 |
| | | | | Unauthorized Force | 42 | 0 |
| | | | | False Imprisonment | 29 | 0 |

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

WLA: Total complaints: 153 Total Sustained: 25 Sustained Rate: 16.3%

| <u>WLA Complaint Totals By Source</u> | | <u>WLA Employee Totals</u> | | <u>WLA Most Frequent Allegations</u> | | |
|---------------------------------------|-----|------------------------------|-----|--------------------------------------|--------------|-------------|
| Public | 120 | Cited in a Complaint | 151 | | <u>Total</u> | <u>Sust</u> |
| Department | 33 | Having Sustained Allegations | 24 | Neglect of Duty | 81 | 5 |
| Unknown | 0 | Suspended | 9 | Discourtesy | 76 | 0 |
| Others | 1 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 52 | 10 |
| | | | | Unauthorized Force | 19 | 0 |
| | | | | False Imprisonment | 18 | 0 |

WTD: Total complaints: 128 Total Sustained: 19 Sustained Rate: 14.8%

| <u>WTD Complaint Totals By Source</u> | | <u>WTD Employee Totals</u> | | <u>WTD Most Frequent Allegations</u> | | |
|---------------------------------------|-----|------------------------------|----|--------------------------------------|--------------|-------------|
| Public | 103 | Cited in a Complaint | 96 | | <u>Total</u> | <u>Sust</u> |
| Department | 25 | Having Sustained Allegations | 17 | Discourtesy | 61 | 0 |
| Unknown | 0 | Suspended | 3 | Neglect of Duty | 59 | 10 |
| Others | 0 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 44 | 3 |
| | | | | Racial Profiling | 14 | 0 |
| | | | | Preventable Traffic Collision | 7 | 7 |

Table G: Complaint Summary for Closed Complaints By Employee Rank**Civilian:** Total complaints: 1699 Total sustained: 134 Sustained rate: 7.9%

| <u>Civilian</u> Complaint Totals By Source | | <u>Civilian</u> Employee Totals | | <u>Civilian</u> Most Frequent Allegations | | |
|--|------|---------------------------------|-----|---|-------------|----|
| Public | 1434 | Cited in a Complaint | 262 | <u>Total</u> | <u>Sust</u> | |
| Department | 243 | Having Sustained Allegations | 90 | Neglect of Duty | 645 | 97 |
| Unknown | 27 | Suspended | 52 | Unbecoming Conduct | 606 | 60 |
| Others | 10 | Disc/Rem, etc. | 0 | Discourtesy | 463 | 3 |
| | | | | Unauthorized Force | 243 | 1 |
| | | | | Other Policy/Rule | 149 | 4 |

Command Staff: Total complaints: 59 Total sustained: 11 Sustained rate: 18.6%

| <u>Command Staff</u> Complaint Totals By Source | | <u>Command Staff</u> Employee Totals | | <u>Command Staff</u> Most Frequent Allegations | | |
|---|----|--------------------------------------|----|--|-------------|---|
| Public | 25 | Cited in a Complaint | 45 | <u>Total</u> | <u>Sust</u> | |
| Department | 32 | Having Sustained Allegations | 8 | Unbecoming Conduct | 29 | 1 |
| Unknown | 3 | Suspended | 2 | Neglect of Duty | 25 | 5 |
| Others | 0 | Disc/Rem, etc. | 0 | Retaliation | 16 | 0 |
| | | | | Discrimination | 8 | 0 |
| | | | | Discourtesy | 7 | 0 |

Detective: Total complaints: 473 Total sustained: 92 Sustained rate: 19.5%

| <u>Detective</u> Complaint Totals By Source | | <u>Detective</u> Employee Totals | | <u>Detective</u> Most Frequent Allegations | | |
|---|-----|----------------------------------|-----|--|-------------|----|
| Public | 341 | Cited in a Complaint | 430 | <u>Total</u> | <u>Sust</u> | |
| Department | 120 | Having Sustained Allegations | 90 | Neglect of Duty | 246 | 36 |
| Unknown | 2 | Suspended | 35 | Unbecoming Conduct | 214 | 24 |
| Others | 12 | Disc/Rem, etc. | 0 | Discourtesy | 84 | 0 |
| | | | | False Imprisonment | 71 | 1 |
| | | | | Preventable Traffic Collision | 44 | 36 |

Detention Officer: Total complaints: 39 Total sustained: 17 Sustained rate: 43.6%

| <u>Detention Officer</u> Complaint Totals By Source | | <u>Detention Officer</u> Employee Totals | | <u>Detention Officer</u> Most Frequent Allegations | | |
|---|----|--|----|--|-------------|----|
| Public | 23 | Cited in a Complaint | 51 | <u>Total</u> | <u>Sust</u> | |
| Department | 17 | Having Sustained Allegations | 17 | Neglect of Duty | 29 | 13 |
| Unknown | 0 | Suspended | 14 | Unbecoming Conduct | 25 | 10 |
| Others | 0 | Disc/Rem, etc. | 0 | Discourtesy | 18 | 6 |
| | | | | Unauthorized Force | 12 | 0 |
| | | | | Ethnic Remark | 4 | 2 |

Lieutenant: Total complaints: 88 Total sustained: 17 Sustained rate: 19.3%

| <u>Lieutenant</u> Complaint Totals By Source | | <u>Lieutenant</u> Employee Totals | | <u>Lieutenant</u> Most Frequent Allegations | | |
|--|----|-----------------------------------|----|---|-------------|---|
| Public | 49 | Cited in a Complaint | 74 | <u>Total</u> | <u>Sust</u> | |
| Department | 38 | Having Sustained Allegations | 13 | Unbecoming Conduct | 52 | 8 |
| Unknown | 1 | Suspended | 3 | Neglect of Duty | 25 | 5 |
| Others | 1 | Disc/Rem, etc. | 0 | Discourtesy | 14 | 0 |
| | | | | Retaliation | 10 | 0 |
| | | | | Preventable Traffic Collision | 8 | 4 |

Police Officer I: Total complaints: 481 Total sustained: 69 Sustained rate: 14.3%

| <u>Police Officer I</u> Complaint Totals By Source | | <u>Police Officer I</u> Employee Totals | | <u>Police Officer I</u> Most Frequent Allegations | | |
|--|-----|---|-----|---|-------------|----|
| Public | 395 | Cited in a Complaint | 386 | <u>Total</u> | <u>Sust</u> | |
| Department | 84 | Having Sustained Allegations | 62 | Neglect of Duty | 189 | 23 |
| Unknown | 2 | Suspended | 7 | Unauthorized Force | 97 | 2 |
| Others | 2 | Disc/Rem, etc. | 0 | Discourtesy | 94 | 1 |
| | | | | False Imprisonment | 66 | 0 |
| | | | | Unbecoming Conduct | 60 | 15 |

Police Officer II: Total complaints: 2505 Total sustained: 485 Sustained rate: 19.4%

| <u>Police Officer II</u> Complaint Totals By Source | | <u>Police Officer II</u> Employee Totals | | <u>Police Officer II</u> Most Frequent Allegations | | |
|---|------|--|------|--|-------------|-----|
| Public | 1957 | Cited in a Complaint | 1866 | <u>Total</u> | <u>Sust</u> | |
| Department | 546 | Having Sustained Allegations | 459 | Discourtesy | 1078 | 22 |
| Unknown | 2 | Suspended | 139 | Neglect of Duty | 1035 | 213 |
| Others | 19 | Disc/Rem, etc. | 2 | Unbecoming Conduct | 811 | 105 |
| | | | | Unauthorized Force | 638 | 13 |
| | | | | False Imprisonment | 444 | 8 |

Table G: Complaint Summary for Closed Complaints By Employee Rank**Police Officer III: Total complaints: 1395 Total sustained: 251 Sustained rate: 18.0%**

| <u>Police Officer III</u> Complaint Totals By Source | | <u>Police Officer III</u> Employee Totals | | <u>Police Officer III</u> Most Frequent Allegations | | |
|--|------|---|-----|---|--------------|-------------|
| Public | 1090 | Cited in a Complaint | 880 | | <u>Total</u> | <u>Sust</u> |
| Department | 297 | Having Sustained Allegations | 226 | Discourtesy | 496 | 3 |
| Unknown | 5 | Suspended | 67 | Neglect of Duty | 489 | 115 |
| Others | 11 | Disc/Rem, etc. | 1 | Unbecoming Conduct | 391 | 43 |
| | | | | Unauthorized Force | 305 | 8 |
| | | | | False Imprisonment | 218 | 2 |

Reserve Police Officer: Total complaints: 26 Total sustained: 12 Sustained rate: 46.2%

| <u>Reserve Police Officer</u> Complaint Totals By Source | | <u>Reserve Police Officer</u> Employee Totals | | <u>Reserve Police Officer</u> Most Frequent Allegations | | |
|--|----|---|----|---|--------------|-------------|
| Public | 13 | Cited in a Complaint | 25 | | <u>Total</u> | <u>Sust</u> |
| Department | 13 | Having Sustained Allegations | 11 | Unbecoming Conduct | 21 | 14 |
| Unknown | 1 | Suspended | 0 | Neglect of Duty | 5 | 1 |
| Others | 1 | Disc/Rem, etc. | 0 | Discourtesy | 3 | 0 |
| | | | | Narcotics/Drugs | 3 | 2 |
| | | | | Improper Remark | 2 | 0 |

Sergeant: Total complaints: 454 Total sustained: 99 Sustained rate: 21.8%

| <u>Sergeant</u> Complaint Totals By Source | | <u>Sergeant</u> Employee Totals | | <u>Sergeant</u> Most Frequent Allegations | | |
|--|-----|---------------------------------|-----|---|--------------|-------------|
| Public | 314 | Cited in a Complaint | 358 | | <u>Total</u> | <u>Sust</u> |
| Department | 130 | Having Sustained Allegations | 84 | Neglect of Duty | 199 | 32 |
| Unknown | 4 | Suspended | 29 | Unbecoming Conduct | 164 | 16 |
| Others | 11 | Disc/Rem, etc. | 0 | Discourtesy | 123 | 1 |
| | | | | Preventable Traffic Collision | 44 | 41 |
| | | | | Unauthorized Force | 30 | 1 |

Table H: Complaint Summary for Closed Complaints By Employee Function**Administrative:** Total complaints: 735 Total sustained: 240 Sustained rate: 32.7%

| <u>Administrative</u> Complaint Totals By Source | | <u>Administrative</u> Employee Totals | | <u>Administrative</u> Most Frequent Allegations | | |
|--|-----|---------------------------------------|-----|---|--------------|-------------|
| Public | 430 | Cited in a Complaint | 706 | | <u>Total</u> | <u>Sust</u> |
| Department | 299 | Having Sustained Allegations | 225 | Neglect of Duty | 294 | 112 |
| Unknown | 4 | Suspended | 82 | Unbecoming Conduct | 294 | 102 |
| Others | 10 | Disc/Rem, etc. | 0 | Discourtesy | 215 | 3 |
| | | | | Preventable Traffic Collision | 63 | 50 |
| | | | | Unauthorized Force | 53 | 1 |

Case-Carrying Investigator: Total complaints: 403 Total sustained: 91 Sustained rate: 22.6%

| <u>Case-Carrying Investigator</u> Complaint Totals By Source | | <u>Case-Carrying Investigator</u> Employee Totals | | <u>Case-Carrying Investigator</u> Most Frequent Allegations | | |
|--|-----|---|-----|---|--------------|-------------|
| Public | 269 | Cited in a Complaint | 415 | | <u>Total</u> | <u>Sust</u> |
| Department | 124 | Having Sustained Allegations | 93 | Neglect of Duty | 199 | 33 |
| Unknown | 2 | Suspended | 33 | Unbecoming Conduct | 178 | 26 |
| Others | 9 | Disc/Rem, etc. | 0 | Discourtesy | 90 | 1 |
| | | | | Preventable Traffic Collision | 41 | 32 |
| | | | | False Imprisonment | 36 | 0 |

Communications: Total complaints: 99 Total sustained: 23 Sustained rate: 23.2%

| <u>Communications</u> Complaint Totals By Source | | <u>Communications</u> Employee Totals | | <u>Communications</u> Most Frequent Allegations | | |
|--|----|---------------------------------------|----|---|--------------|-------------|
| Public | 81 | Cited in a Complaint | 90 | | <u>Total</u> | <u>Sust</u> |
| Department | 19 | Having Sustained Allegations | 20 | Neglect of Duty | 82 | 23 |
| Unknown | 0 | Suspended | 11 | Discourtesy | 50 | 1 |
| Others | 0 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 10 | 5 |
| | | | | Improper Remark | 3 | 2 |
| | | | | Alcohol Related | 2 | 2 |

Custody: Total complaints: 52 Total sustained: 18 Sustained rate: 34.6%

| <u>Custody</u> Complaint Totals By Source | | <u>Custody</u> Employee Totals | | <u>Custody</u> Most Frequent Allegations | | |
|---|----|--------------------------------|----|--|--------------|-------------|
| Public | 33 | Cited in a Complaint | 66 | | <u>Total</u> | <u>Sust</u> |
| Department | 20 | Having Sustained Allegations | 21 | Neglect of Duty | 38 | 18 |
| Unknown | 0 | Suspended | 17 | Discourtesy | 34 | 6 |
| Others | 0 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 29 | 9 |
| | | | | Unauthorized Force | 13 | 0 |
| | | | | Domestic Violence | 5 | 2 |

Patrol: Total complaints: 2369 Total sustained: 449 Sustained rate: 19.0%

| <u>Patrol</u> Complaint Totals By Source | | <u>Patrol</u> Employee Totals | | <u>Patrol</u> Most Frequent Allegations | | |
|--|------|-------------------------------|------|---|--------------|-------------|
| Public | 1830 | Cited in a Complaint | 2135 | | <u>Total</u> | <u>Sust</u> |
| Department | 531 | Having Sustained Allegations | 456 | Neglect of Duty | 1176 | 151 |
| Unknown | 4 | Suspended | 122 | Discourtesy | 1111 | 17 |
| Others | 14 | Disc/Rem, etc. | 0 | Unauthorized Force | 696 | 18 |
| | | | | Unbecoming Conduct | 649 | 49 |
| | | | | False Imprisonment | 426 | 1 |

Specialized Enforcement: Total complaints: 636 Total sustained: 115 Sustained rate: 18.1%

| <u>Specialized Enforcement</u> Complaint Totals By Source | | <u>Specialized Enforcement</u> Employee Totals | | <u>Specialized Enforcement</u> Most Frequent Allegations | | |
|---|-----|--|-----|--|--------------|-------------|
| Public | 492 | Cited in a Complaint | 616 | | <u>Total</u> | <u>Sust</u> |
| Department | 140 | Having Sustained Allegations | 112 | Unbecoming Conduct | 254 | 16 |
| Unknown | 0 | Suspended | 25 | Unauthorized Force | 243 | 0 |
| Others | 8 | Disc/Rem, etc. | 0 | Discourtesy | 241 | 1 |
| | | | | False Imprisonment | 213 | 0 |
| | | | | Neglect of Duty | 199 | 16 |

Table H: Complaint Summary for Closed Complaints By Employee Function**Technical Service Maintenance:** Total complaints: 33 Total sustained: 18 Sustained rate: 54.5%

| <u>Technical Service Maintenance</u> Complaint Totals By Source | | <u>Technical Service Maintenance</u> Employee Totals | | <u>Technical Service Maintenance</u> Most Frequent Allegations | | |
|---|----|--|----|--|--------------|-------------|
| Public | 11 | Cited in a Complaint | 36 | | <u>Total</u> | <u>Sust</u> |
| Department | 23 | Having Sustained Allegations | 20 | Neglect of Duty | 31 | 18 |
| Unknown | 0 | Suspended | 13 | Unbecoming Conduct | 20 | 9 |
| Others | 0 | Disc/Rem, etc. | 0 | False Statements | 4 | 1 |
| | | | | Improper Remark | 3 | 1 |
| | | | | Discourtesy | 2 | 1 |

Traffic: Total complaints: 300 Total sustained: 42 Sustained rate: 14.0%

| <u>Traffic</u> Complaint Totals By Source | | <u>Traffic</u> Employee Totals | | <u>Traffic</u> Most Frequent Allegations | | |
|---|-----|--------------------------------|-----|--|--------------|-------------|
| Public | 238 | Cited in a Complaint | 215 | | <u>Total</u> | <u>Sust</u> |
| Department | 63 | Having Sustained Allegations | 42 | Discourtesy | 182 | 4 |
| Unknown | 0 | Suspended | 5 | Neglect of Duty | 82 | 14 |
| Others | 1 | Disc/Rem, etc. | 0 | Unbecoming Conduct | 72 | 5 |
| | | | | Racial Profiling | 28 | 0 |
| | | | | Preventable Traffic Collision | 21 | 16 |

Reserve Police Officer: Total complaints: 1 Total sustained: 0 Sustained rate: 0.0%

| <u>Reserve Police Officer</u> Complaint Totals By Source | | <u>Reserve Police Officer</u> Employee Totals | | <u>Reserve Police Officer</u> Most Frequent Allegations | | |
|--|---|---|---|---|--------------|-------------|
| Public | 1 | Cited in a Complaint | 1 | | <u>Total</u> | <u>Sust</u> |
| Department | 0 | Having Sustained Allegations | 0 | Improper Remark | 1 | 0 |
| Unknown | 0 | Suspended | 0 | | | |
| Others | 0 | Disc/Rem, etc. | 0 | | | |

Unassigned: Total complaints: 4 Total sustained: 0 Sustained rate: 0.0%

| <u>Unassigned</u> Complaint Totals By Source | | <u>Unassigned</u> Employee Totals | | <u>Unassigned</u> Most Frequent Allegations | | |
|--|---|-----------------------------------|---|---|--------------|-------------|
| Public | 3 | Cited in a Complaint | 5 | | <u>Total</u> | <u>Sust</u> |
| Department | 0 | Having Sustained Allegations | 0 | False Imprisonment | 3 | 0 |
| Unknown | 0 | Suspended | 0 | Unlawful Search | 2 | 0 |
| Others | 1 | Disc/Rem, etc. | 0 | Neglect of Duty | 1 | 0 |
| | | | | Unbecoming Conduct | 1 | 0 |

Unknown: Total complaints: 1825 Total sustained: 124 Sustained rate: 6.8%

| <u>Unknown</u> Complaint Totals By Source | | <u>Unknown</u> Employee Totals | | <u>Unknown</u> Most Frequent Allegations | | |
|---|------|--------------------------------|-----|--|--------------|-------------|
| Public | 1567 | Cited in a Complaint | 596 | | <u>Total</u> | <u>Sust</u> |
| Department | 229 | Having Sustained Allegations | 113 | Unbecoming Conduct | 868 | 75 |
| Unknown | 32 | Suspended | 51 | Neglect of Duty | 799 | 155 |
| Others | 16 | Disc/Rem, etc. | 3 | Discourtesy | 455 | 2 |
| | | | | Unauthorized Force | 317 | 7 |
| | | | | False Imprisonment | 161 | 10 |

ANNUAL COMPLAINT REPORT
for
Calendar Year 2008
Los Angeles Police Department
Internal Affairs Group
Apr 16, 2009

Appendix A

This report was completed to meet the Consent Decree requirements specified in paragraph 130. Paragraph 130 requires:

The LAPD shall annually report to the Commission, with a copy to the Inspector General, the type of complaint allegations it receives and the disposition (including sustained rate) and discipline or lack of discipline resulting from each type of allegation. This report shall include both the allegations received and any collateral misconduct discovered during the investigation. This report shall list the above information for each type of allegation as well as summarize aggregate information by geographic division (department, bureau, area, and district), officer rank, and type of assignment.

Explanation of Tables

Disposition of Closed Complaint Allegations and Sustained Rate by Allegation: Table A lists the total number of final allegations made and the disposition of allegations for each allegation type. It also lists the number of sustained allegations (those adjudicated as Guilty, Sustained, or Sustained-No Penalty) and the allegation sustained rate. Allegations are counted for each accused employee. The allegation totals are also repeated in Tables B1, C, E, and G.

Sustained Rate by Allegation Type and Distinct Employees Cited in Complaints: Table B1 lists the allegation sustained rate and number of employees (sworn & civilian) cited in complaints. The number of allegations may not be equal to the number of employees, as multiple allegations may be attributed to one employee in a complaint. This may also hold true for the employee count, as an employee may have multiple sustained allegations, and will consequently be listed multiple times (i.e., once for each allegation).

Penalty Imposed By Rank: Table B2 lists discipline imposed by rank. Discipline is imposed based on the totality of the sustained allegations. For example, if an employee is suspended for 10 days for Discourtesy, Dishonesty and Neglect of Duty, it should not be assumed that the employee received 3.3 days for each allegation type.

Source of Complaints Closed and Sustained Rate by Allegation Type:

Table C lists the number of complaints closed, the number of sustained complaints, and the sustained rate for each allegation type. It also lists the number of complaints closed and sustained rate by the source of complaint. A single complaint will be listed for more than one allegation type if it includes allegations of multiple types.

Allegation Summary by Employee Rank:

Table D lists the number of sustained allegations and the total number of allegations made for each rank and allegation type.

Allegation Summary by Employee Assignment Type: Table E lists the number of sustained allegations and the total number of allegations made for each assignment and allegation type. Each employee's assignment type is derived from division of assignment and rank.

Tables F, G, and H: These tables display information based on the organization of the accused employees at the time of incident, which may not be the same organization at the time the

complaint is closed. Also, these tables will include some former employees due to retirement, resignation, or removal.

Complaint Summary for Closed Complaints by Bureaus and Divisions: Table F lists the complaints closed (in total and by source of complaint), complaints sustained, and sustained rate for each bureau and division. It also shows the number of employees cited in complaints, the number of employees suspended, and the number of employees who received a penalty more severe than suspension (or who left the Department). Table F also lists the most frequently occurring allegation types for each bureau and division along with the number of counts and the counts sustained.

Complaint Summary for Closed Complaints by Employee Rank: Table G lists the same information as Table F, but presents it by rank, rather than by Department, bureau, and division.

Complaint Summary for Closed Complaints by Assignment Type:

Table H lists the same information as Tables F and G, but presents it by assignment type.