



**City of Los Angeles**  
**Antonio Villaraigosa, Mayor**

# **ANNUAL COMPLAINT REPORT**

for  
**Year 2008**

**Los Angeles Police Department**  
**Annual Report to the**  
**Honorable Board of Police Commissioners**



# CONTENTS

1	Executive Summary .....	3
2	Table A1: Allegation Summary .....	6
3	Table A2: Allegations By Distribution .....	7
4	Table B1: Sustain Rate by Allegation Type and Employees Cited in Complaints .....	8
5	Table B2: Penalty Summary by Rank .....	9
6	Table C: Allegations By Source .....	10
7	Table D: Allegation Summary by Employee Rank .....	11
8	Table E: Allegation Summary by Employee Function .....	12
9	Table F: Complaint Summary By Bureau and Area/Division .....	13
10	Table G: Complaint Summary By Employee Rank .....	26
11	Table H: Complaint Summary By Employee Function .....	28
12	Appendix A. Explanation of Tables .....	30

**ANNUAL COMPLAINT REPORT - EXECUTIVE SUMMARY  
for the Calendar Year 2008**

The Annual Complaint Report fulfills the requirements of Consent Decree paragraph 130. The report includes information on the types of complaint allegations received, the disposition of those allegations, and the resulting discipline, as well as summary information by rank and division of assignment.

A complaint is the first step in the Department’s disciplinary process. Complaints may be made by members of the public, or may originate within the Department. A complaint may include various allegations against one or more employee, sworn or civilian. Complaint allegations are investigated to determine their validity. Recommended findings are made by an accused employee’s commanding officer. Disciplinary action is taken against employees who are shown to have violated Department policies regarding misconduct or failure to perform the duties of their positions. The type and severity of discipline imposed varies according to the nature of the sustained allegations and the accused employee’s work history and disciplinary record. The Chief of Police makes the final determination of discipline imposed.

**Number of Complaints Initiated in 2008:  
5899**

**Number of Complaints Received in 2008 by Initial Allegation Type/Investigating Entity**

Chain of Command	3042
Internal Affairs Group	2018
Preventable Traffic Collision	526
Failure to Qualify	120
Failure to Appear	103
Use of Force	72

\*The number of allegations received in a year may exceed the total number of complaints received, as a complaint may contain multiple allegations.

Pursuant to Consent Decree Paragraph 93, Internal Affairs Group shall investigate all complaints which allege: unauthorized uses of force; discrimination; improper ethnic remarks; gender bias; unlawful search; unlawful seizure (including false imprisonment and false arrest); dishonesty; domestic violence; improper behavior involving narcotics or drugs; sexual misconduct; theft; and retaliation. All other allegations are investigated by an employee's chain of command supervisors.

## ANNUAL COMPLAINT REPORT - EXECUTIVE SUMMARY for the Calendar Year 2008

Since this section is based on closed complaints during the year, it does not necessarily depict the number of complaints received or the patterns of conduct by employees during that time period. A case originating in one year might be closed in another year and not necessarily with other cases originating from the same period. Some cases may be delayed many months due to pending Board of Rights' findings or criminal filing decisions by the Office of the District Attorney.

**Department Complaint Totals**  
**Total Number of Complaints Closed for this Year:**  
**5896**

### Employee Totals

Employees*	Num
Cited in a Complaint	4219
Having Sustained Allegation(s)	1051
Removed on a Prior BOR	8
Discharged	16
Discharged on a Prior Complaint	5
Termination on Probation	6
Resign	53
Resigned/Retired	3
Retire	25
Demotion	1
Suspension	272
Official Reprimand	195
Admonishment	449
No Penalty(S-NP Only)	67
No Action	1
Removed	11
Transferred to Other City Dept	1

\*Employees are counted by distinct serial number in each of the above categories

### Employees Cited in Department Allegations

Employees**	Num	% Total	Sust.	% Sust.
<b>Cited</b>	4219		1051	24.9
Failure to Appear	121	2.9	87	71.9
Failure to Qualify	161	3.8	100	62.1
Preventable Traffic Collision	440	10.4	378	85.9
Unauthorized Force	768	18.2	16	2.1

\*\*Employees are counted by distinct serial number in each of the above categories

### Complaint Totals for Department Allegations

Complaints***	Num	% Total	Sust.	% Sust.
<b>Total</b>	5896		1081	18.3
Failure to Appear	124	2.1	88	71.0
Failure to Qualify	164	2.8	101	61.6
Preventable Traffic Collision	463	7.9	397	85.7
Unauthorized Force	721	12.2	15	2.1

\*\*\*Complaints are counted by distinct complaint number in each of the above categories

## ANNUAL COMPLAINT REPORT - EXECUTIVE SUMMARY for the Calendar Year 2008

### Complaint Totals by Source

Complainant Source	Num*	Sust	% Sust
Public-Person Involved	3893	115	3.0
Department	1230	885	72.0
Public-Third Party	435	14	3.2
Public	125	35	28.0
Sworn Department Employee	122	13	10.7
Civilian Department Employee	40	5	12.5
Non-LAPD LA City Employee	39	1	2.6
Unknown	37	1	2.7
Other Law Enforcement Agency	31	12	38.7
Department Employee	15	9	60.0
Defense Attorney	10	0	0
Prosecutor-Federal	6	1	16.7
City Attorney	2	0	0
Judicial Official/Prosecutor	2	2	100.0
Judge-County	1	1	100.0
<b>Total</b>	<b>5988</b>	<b>1094</b>	<b>18.3</b>

### Most Frequent Allegations

Allegation Type	Number	Sust.	% Sust.
Neglect of Duty	2887	540	18.7%
Discourtesy	2379	36	1.5%
Unbecoming Conduct	2372	296	12.5%
Unauthorized Force	1360	26	1.9%
False Imprisonment	890	12	1.3%

\* The total of the complaints by source category may be greater than the number of total closed complaints since one complaint may have more than one source.

**Table A1: Allegation Summary**

Allegation Type	Number	Sust.	% Sust.
Neglect of Duty	2887	540	18.7
Discourtesy	2379	36	1.5
Unbecoming Conduct	2372	296	12.5
Unauthorized Force	1360	26	1.9
False Imprisonment	890	12	1.3
Preventable Traffic Collision	462	396	85.7
Unlawful Search	421	13	3.1
False Statements	363	71	19.6
Other Policy/Rule	362	6	1.7
Unauthorized Tactics	362	21	5.8
Racial Profiling	320	0	0.0
Failure to Qualify	164	101	61.6
Theft	163	7	4.3
Improper Remark	148	25	16.9
Failure to Appear	126	90	71.4
Domestic Violence	109	29	26.6
Discrimination	104	0	0.0
Ethnic Remark	100	18	18.0
Retaliation	89	0	0.0
Sexual Misconduct	82	8	9.8
Dishonesty	68	29	42.6
Alcohol Related	55	43	78.2
Narcotics/Drugs	55	18	32.7
Service	33	0	0.0
Misleading Statements	30	17	56.7
Insubordination	21	19	90.5
Off-Duty Altercation	17	10	58.8
Failure to Report Misconduct	10	1	10.0
Shooting Violation	10	7	70.0
Accidental Discharge	8	6	75.0
Gender Bias	7	2	28.6
False and Misleading Statements	6	5	83.3
Undetermined	1	0	0.0
Use of Force	1	0	0.0
<b>Total</b>	<b>13585</b>	<b>1852</b>	

\*The allegation total is the number of instances of an allegation for the year. One Employee may have multiple instances of the same allegation. One employee may have multiple allegation types made against him/her.

Table A2: Allegations By Distribution

Allegation	Actions Could be Different	Alternate Complaint Resolution	Consolidated	Demonstrably False	Duplicate	Exonerated	Guilty	Insufficient Evidence to Adjudicate	No Department Employee	No Misconduct	Not Guilty	Not Resolved	Other Judicial Review	Out of Statute	Policy Procedure	Sustained	Sustained - No Penalty	Unfounded	Withdrawn by COP	Allegation Total
Accidental Discharge	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	6	0	0	0	8
Alcohol Related	0	0	0	1	0	2	7	2	1	1	0	0	0	0	0	36	0	5	0	55
Discourtesy	101	238	0	43	1	50	1	187	78	627	4	284	0	2	10	34	1	718	0	2379
Discrimination	4	2	0	2	0	0	0	2	0	15	0	0	0	1	6	0	0	72	0	104
Dishonesty	2	2	0	4	0	1	6	3	2	7	2	3	0	1	0	23	0	12	0	68
Domestic Violence	2	0	0	1	0	0	6	10	2	7	5	27	0	5	0	23	0	21	0	109
Ethnic Remark	0	0	0	1	0	0	2	7	6	0	2	15	0	0	0	16	0	51	0	100
Failure to Appear	28	0	0	0	0	3	0	0	0	1	1	0	0	0	1	83	7	2	0	126
Failure to Qualify	47	0	0	0	0	2	0	0	0	4	0	0	0	5	0	92	9	5	0	164
Failure to Report Misconduct	1	0	0	0	0	0	0	0	0	2	0	3	0	0	1	1	0	2	0	10
False and Misleading Statements	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	3	0	1	0	6
False Imprisonment	8	3	0	5	0	138	1	33	3	56	9	11	0	1	5	11	0	606	0	890
False Statements	0	0	0	0	0	3	11	5	1	15	25	11	1	4	0	60	0	222	5	363
Gender Bias	0	0	0	0	0	0	0	0	0	1	0	2	0	0	0	2	0	2	0	7
Improper Remark	8	9	0	4	0	1	4	2	40	25	2	17	0	1	1	19	2	13	0	148
Insubordination	0	0	0	0	0	0	4	0	0	0	1	0	0	0	0	15	0	1	0	21
Misleading Statements	0	0	0	0	0	0	5	0	0	0	9	1	0	0	1	12	0	2	0	30
Narcotics/Drugs	0	0	0	1	0	0	6	10	2	0	1	6	0	0	1	12	0	15	1	55
Neglect of Duty	204	33	0	69	2	113	66	217	30	430	25	136	0	18	54	453	21	1010	6	2887
Off-Duty Altercation	2	0	0	0	0	0	2	0	2	0	1	1	0	0	0	8	0	1	0	17
Other Policy/Rule	32	28	0	10	0	7	0	4	9	157	1	1	0	0	93	6	0	14	0	362
Preventable Traffic Collision	50	0	0	0	0	0	0	0	1	3	0	1	0	5	0	356	40	6	0	462
Racial Profiling	0	0	0	1	0	0	0	13	10	17	0	2	0	0	2	0	0	275	0	320
Retaliation	1	0	0	0	2	0	0	1	0	17	0	3	0	1	19	0	0	45	0	89
Service	3	5	0	1	0	0	0	0	2	17	0	0	0	0	4	0	0	1	0	33
Sexual Misconduct	0	0	0	2	0	0	1	9	6	4	15	12	0	0	0	7	0	26	0	82
Shooting Violation	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	7	0	1	0	10
Theft	0	0	0	11	0	0	0	15	8	4	5	15	0	1	3	7	0	94	0	163
Unauthorized Force	2	0	0	33	0	93	6	63	17	63	2	105	0	13	1	18	2	942	0	1360
Unauthorized Tactics	12	9	0	4	1	77	3	7	3	69	2	7	0	0	10	18	0	140	0	362
Unbecoming Conduct	65	28	0	90	3	97	32	210	95	327	42	127	7	26	13	256	7	942	5	2372
Undetermined	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Unlawful Search	6	1	0	3	1	87	1	16	19	45	4	11	1	0	5	12	0	203	6	421
Use of Force	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1
<b>Disposition Total</b>	<b>578</b>	<b>358</b>	<b>1</b>	<b>286</b>	<b>10</b>	<b>676</b>	<b>166</b>	<b>816</b>	<b>337</b>	<b>1915</b>	<b>158</b>	<b>801</b>	<b>9</b>	<b>86</b>	<b>230</b>	<b>1596</b>	<b>89</b>	<b>5450</b>	<b>23</b>	<b>13585</b>

**Table B1: Sustained Rate by Allegation Type and Employees Cited in Complaints**

<b>Allegation Type</b>	<b>Allegation Total*</b>	<b>Sust</b>	<b>Sust Rate</b>	<b>Empl Cited</b>	<b>Empl Sust</b>
Accidental Discharge	8	6	75.0%	8	6
Alcohol Related	55	43	78.2%	41	34
Discourtesy	2379	36	1.5%	1,303	30
Discrimination	104	0	0.0%	84	0
Dishonesty	68	29	42.6%	50	20
Domestic Violence	109	29	26.6%	39	9
Ethnic Remark	100	18	18.0%	71	15
Failure to Appear	126	90	71.4%	121	87
Failure to Qualify	164	101	61.6%	161	100
Failure to Report Misconduct	10	1	10.0%	8	1
False and Misleading Statements	6	5	83.3%	652	8
False Imprisonment	890	12	1.3%	260	45
False Statements	363	71	19.6%	3	2
Gender Bias	7	2	28.6%	5	2
Improper Remark	148	25	16.9%	86	22
Insubordination	21	19	90.5%	20	18
Misleading Statements	30	17	56.7%	25	14
Narcotics/Drugs	55	18	32.7%	31	10
Neglect of Duty	2887	540	18.7%	1,625	319
Off-Duty Altercation	17	10	58.8%	12	7
Other Policy/Rule	362	6	1.7%	200	3
Preventable Traffic Collision	462	396	85.7%	440	378
Racial Profiling	320	0	0.0%	242	0
Retaliation	89	0	0.0%	58	0
Service	33	0	0.0%	23	0
Sexual Misconduct	82	8	9.8%	38	7
Shooting Violation	10	7	70.0%	9	6
Theft	163	7	4.3%	93	5
Unauthorized Force	1360	26	1.9%	768	16
Unauthorized Tactics	362	21	5.8%	274	19
Unbecoming Conduct	2372	296	12.5%	1,191	174
Undetermined	1	0	0.0%	1	0
Unlawful Search	421	13	3.1%	302	6
Use of Force	1	0	0.0%	0	0
<b>Total</b>	<b>13585</b>	<b>1852</b>	<b>13.6%</b>		

*\*The allegation total is the number of instances of an allegation for the year. One employee may have multiple instances of the same allegation. One employee may also have multiple allegation types made against him/her.*

Table B2: Penalty Summary by Rank

	Command Staff	Lieutenant	Sergeant	Detective	Police Officer III	Police Officer II	Police Officer I	Reserve Police Officer	Detention Officer	Civilian	Total
Admonishment	3	6	31	34	104	228	30	2	0	13	451
Demotion	0	0	1	0	0	0	0	0	0	0	1
Discharged	0	0	0	0	0	0	0	4	3	9	16
Discharged on a Prior Complaint	0	0	0	0	0	0	0	1	1	3	5
No Action	0	0	0	0	0	1	0	0	0	0	1
No Penalty(S-NP Only)	2	1	4	3	22	26	7	1	0	1	67
Official Reprimand	2	3	19	22	50	82	6	0	2	9	195
Removed	0	0	1	2	2	4	0	2	0	0	11
Removed on a Prior BOR	0	0	1	1	2	5	0	0	0	0	9
Resign	1	0	4	3	6	19	9	0	0	11	53
Resigned/Retired	0	0	0	0	1	2	0	0	0	0	3
Retire	1	4	6	5	3	4	0	0	1	1	25
Suspension	0	1	21	22	50	118	5	0	11	44	272
Termination on Probation	0	0	0	0	0	0	6	0	0	0	6
Transferred to Other City Dept	0	0	0	0	0	0	0	0	0	1	1
<b>Total</b>	<b>9</b>	<b>15</b>	<b>88</b>	<b>92</b>	<b>240</b>	<b>489</b>	<b>63</b>	<b>10</b>	<b>18</b>	<b>92</b>	<b>1,116</b>

\*Counts are based on the number of distinct employees for each penalty and rank. An employee may have more than one penalty.

Table C: Closed Complaints and Sustained Rate by Source and Allegation Type

Allegation Type	Public			Department			Other			Unknown			Complaint Total		
	CF No.	Sust	% Sust.	CF No.	Sust	% Sust.	CF No.	Sust	% Sust.	CF No.	Sust	% Sust.	CF No.	Sust	% Sust.
Accidental Discharge	0	0	0.0	8	6	75.0	0	0	0.0	0	0	0.0	8	6	75.0
Alcohol Related	7	1	14.3	25	24	96.0	2	1	50.0	1	0	0.0	35	26	74.3
Discourtesy	1552	20	1.3	46	10	21.7	8	0	0.0	4	0	0.0	1610	30	1.9
Discrimination	54	0	0.0	21	0	0.0	0	0	0.0	1	0	0.0	76	0	0.0
Dishonesty	17	2	11.8	26	17	65.4	1	1	100.0	2	0	0.0	46	20	43.5
Domestic Violence	29	6	20.7	20	4	20.0	4	0	0.0	0	0	0.0	53	10	18.9
Ethnic Remark	63	3	4.8	14	10	71.4	1	1	100.0	1	0	0.0	79	14	17.7
Failure to Appear	0	0	0.0	122	87	71.3	2	1	50.0	0	0	0.0	124	88	71.0
Failure to Qualify	0	0	0.0	163	101	62.0	1	0	0.0	0	0	0.0	164	101	61.6
Failure to Report Misconduct	6	0	0.0	2	1	50.0	0	0	0.0	0	0	0.0	8	1	12.5
False and Misleading Statements	1	1	100.0	2	1	50.0	0	0	0.0	0	0	0.0	3	2	66.7
False Imprisonment	453	3	0.7	14	4	28.6	4	0	0.0	0	0	0.0	471	7	1.5
False Statements	145	8	5.5	68	38	55.9	4	3	75.0	0	0	0.0	217	49	22.6
Gender Bias	2	0	0.0	4	2	50.0	0	0	0.0	0	0	0.0	6	2	33.3
Improper Remark	73	6	8.2	46	17	37.0	1	0	0.0	0	0	0.0	120	23	19.2
Insubordination	3	3	100.0	17	15	88.2	1	1	100.0	0	0	0.0	21	19	90.5
Misleading Statements	6	1	16.7	15	11	73.3	2	2	100.0	0	0	0.0	23	14	60.9
Narcotics/Drugs	23	2	8.7	13	6	46.2	3	2	66.7	0	0	0.0	39	10	25.6
Neglect of Duty	1321	90	6.8	323	176	54.5	15	6	40.0	12	1	8.3	1671	273	16.3
Off-Duty Altercation	6	3	50.0	6	4	66.7	1	0	0.0	0	0	0.0	13	7	53.8
Other Policy/Rule	240	1	0.4	27	2	7.4	3	0	0.0	1	0	0.0	271	3	1.1
Preventable Traffic Collision	1	0	0.0	457	392	85.8	2	2	100.0	1	1	100.0	461	395	85.7
Racial Profiling	186	0	0.0	2	0	0.0	0	0	0.0	0	0	0.0	188	0	0.0
Retaliation	9	0	0.0	41	0	0.0	0	0	0.0	1	0	0.0	51	0	0.0
Service	24	0	0.0	2	0	0.0	0	0	0.0	0	0	0.0	26	0	0.0
Sexual Misconduct	41	1	2.4	10	5	50.0	2	0	0.0	1	1	100.0	54	7	13.0
Shooting Violation	3	0	0.0	3	3	100.0	0	0	0.0	0	0	0.0	6	3	50.0
Theft	111	1	0.9	15	5	33.3	0	0	0.0	1	0	0.0	127	6	4.7
Unauthorized Force	693	5	0.7	36	10	27.8	2	0	0.0	1	0	0.0	732	15	2.0
Unauthorized Tactics	235	2	0.9	19	11	57.9	0	0	0.0	0	0	0.0	254	13	5.1
Unbecoming Conduct	1156	62	5.4	234	96	41.0	25	10	40.0	26	0	0.0	1441	168	11.7
Undetermined	1	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	1	0	0.0
Unlawful Search	236	2	0.8	6	2	33.3	2	0	0.0	0	0	0.0	244	4	1.6
Use of Force	1	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	1	0	0.0
<b>Source Total</b>	<b>6698</b>	<b>223</b>	<b>3.3</b>	<b>1807</b>	<b>1,060</b>	<b>58.7</b>	<b>86</b>	<b>30</b>	<b>34.9</b>	<b>53</b>	<b>3</b>	<b>5.7</b>	<b>8644</b>	<b>1,316</b>	<b>15.2</b>

\*Complaints may be counted more than once if the complaint has more than one allegation type.

Table D: Allegation Summary by Employee Rank

Allegation Type	Command Staff		Lieutenant		Detective		Sergeant		Police Officer III		Police Officer II		Police Officer I		Reserve Police Officer		Civilian		Detention Officer		Total	Sust
	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust		
Accidental Discharge	0	0	0	0	1	1	1	1	1	1	3	2	2	1	0	0	0	0	0	0	8	6
Alcohol Related	3	0	0	0	4	2	2	2	14	14	20	16	2	2	0	0	9	6	1	1	55	43
Discourtesy	7	0	14	0	84	0	122	1	496	3	1078	22	94	1	3	0	463	3	18	6	2379	36
Discrimination	8	0	7	0	5	0	7	0	11	0	39	0	4	0	0	0	23	0	0	0	104	0
Dishonesty	1	0	1	0	5	2	8	1	15	5	20	9	4	1	1	1	13	10	0	0	68	29
Domestic Violence	0	0	0	0	1	0	14	3	8	1	53	20	12	1	1	0	17	2	3	2	109	29
Ethnic Remark	1	1	1	1	0	0	4	3	17	1	45	4	6	3	0	0	22	3	4	2	100	18
Failure to Appear	0	0	0	0	4	2	2	1	22	15	87	66	10	6	0	0	1	0	0	0	126	90
Failure to Qualify	1	1	3	1	21	12	21	11	47	31	66	44	4	1	0	0	1	0	0	0	164	101
Failure to Report Misconduct	0	0	0	0	0	0	2	0	0	0	4	0	0	0	0	0	4	1	0	0	10	1
False and Misleading Statements	0	0	0	0	0	0	0	0	0	0	6	5	0	0	0	0	0	0	0	0	6	5
False Imprisonment	0	0	0	0	73	1	29	1	218	2	443	8	66	0	0	0	63	0	0	0	892	12
False Statements	3	0	5	0	40	5	21	9	76	10	178	28	8	1	1	1	30	15	3	2	365	71
Gender Bias	0	0	1	0	0	0	0	0	1	1	4	1	0	0	0	0	1	0	0	0	7	2
Improper Remark	4	0	7	3	5	1	12	3	21	5	32	4	1	1	2	0	61	6	3	2	148	25
Insubordination	0	0	0	0	0	0	4	2	4	4	6	6	0	0	0	0	6	6	1	1	21	19
Misleading Statements	0	0	0	0	3	1	5	3	7	2	8	5	1	1	0	0	6	5	0	0	30	17
Narcotics/Drugs	0	0	0	0	8	5	1	0	6	2	22	8	2	0	3	2	13	1	0	0	55	18
Neglect of Duty	25	5	25	5	246	36	199	32	489	115	1035	213	189	23	5	1	645	97	29	13	2887	540
Off-Duty Altercation	0	0	0	0	1	1	0	0	4	1	6	6	2	1	2	0	2	1	0	0	17	10
Other Policy/Rule	2	0	3	0	19	0	10	0	44	0	117	2	17	0	1	0	149	4	0	0	362	6
Preventable Traffic Collision	6	4	8	4	44	36	42	39	114	95	208	186	30	25	2	2	8	5	0	0	462	396
Racial Profiling	0	0	1	0	6	0	4	0	58	0	176	0	33	0	0	0	43	0	0	0	321	0
Retaliation	16	0	10	0	2	0	11	0	4	0	5	0	0	0	1	0	40	0	0	0	89	0
Service	0	0	0	0	2	0	1	0	6	0	10	0	6	0	0	0	8	0	0	0	33	0
Sexual Misconduct	0	0	0	0	3	0	7	1	17	2	30	3	4	2	0	0	21	0	0	0	82	8
Shooting Violation	0	0	0	0	3	3	0	0	1	1	5	2	1	1	0	0	0	0	0	0	10	7
Theft	1	0	0	0	10	1	7	1	25	0	37	2	10	0	1	0	71	3	1	0	163	7
Unauthorized Force	1	0	2	0	31	1	30	1	305	8	638	13	97	2	1	0	243	1	12	0	1360	26
Unauthorized Tactics	0	0	1	0	8	2	8	1	79	6	180	12	36	0	0	0	50	0	0	0	362	21
Unbecoming Conduct	29	1	52	8	214	24	163	16	391	43	811	105	60	15	21	14	606	60	25	10	2372	296
Undetermined	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0
Unlawful Search	0	0	2	0	29	0	26	2	91	4	176	6	29	0	1	0	67	1	0	0	421	13
Use of Force	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0
<b>Employee Rank Total</b>	<b>108</b>	<b>12</b>	<b>143</b>	<b>22</b>	<b>872</b>	<b>136</b>	<b>763</b>	<b>134</b>	<b>2592</b>	<b>372</b>	<b>5549</b>	<b>798</b>	<b>730</b>	<b>88</b>	<b>46</b>	<b>21</b>	<b>2687</b>	<b>230</b>	<b>100</b>	<b>39</b>	<b>13590</b>	<b>1852</b>

\*Counts are based on allegation type. Employees who change rank during the year will appear in both categories if they receive allegations in both ranks.

Table E: Allegation Summary by Function

Allegation Type	Administrative		Case-Carrying Investigator		Communications		Custody		Patrol		Specialized Enforcement		Technical Service Maintenance		Traffic		Reserve Police Officer		Unassigned		Unknown		Total	Sust
	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust	Total	Sust		
Accidental Discharge	2	2	1	1	0	0	0	0	3	2	0	0	0	0	2	1	0	0	0	0	0	0	8	6
Alcohol Related	6	4	5	2	2	2	1	1	10	10	11	11	0	0	0	0	0	0	0	0	20	13	55	43
Discourtesy	215	3	90	1	50	1	34	6	1111	17	241	1	2	1	182	4	0	0	0	0	454	2	2379	36
Discrimination	15	0	6	0	0	0	0	0	38	0	6	0	0	0	9	0	0	0	0	0	30	0	104	0
Dishonesty	15	11	6	2	0	0	0	0	13	2	3	0	1	1	1	0	0	0	0	0	29	13	68	29
Domestic Violence	28	7	16	0	0	0	5	2	21	4	4	0	0	0	5	0	0	0	0	0	30	16	109	29
Ethnic Remark	15	10	1	0	0	0	4	2	44	2	10	1	1	1	3	0	0	0	0	0	22	2	100	18
Failure to Appear	13	8	7	4	0	0	0	0	79	57	11	8	0	0	13	11	0	0	0	0	3	2	126	90
Failure to Qualify	44	32	33	18	0	0	0	0	56	32	17	12	1	0	2	2	0	0	0	0	11	5	164	101
Failure to Report Misconduct	3	0	0	0	0	0	0	0	1	0	0	0	1	1	1	0	0	0	0	0	4	0	10	1
False and Misleading Statements	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	5	6	5
False Imprisonment	36	1	36	0	0	0	0	0	425	1	213	0	0	0	18	0	0	0	3	0	159	10	890	12
False Statements	48	28	27	2	2	2	3	2	74	12	74	0	4	1	15	2	0	0	0	0	116	22	363	71
Gender Bias	3	1	2	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	7	2
Improper Remark	29	10	12	2	3	2	3	2	31	4	5	1	3	1	5	1	1	1	0	0	56	2	148	25
Insubordination	10	8	0	0	1	1	1	1	2	2	1	1	1	1	1	1	0	0	0	0	4	4	21	19
Misleading Statements	9	5	0	0	0	0	0	0	5	5	2	0	1	1	1	1	0	0	0	0	12	5	30	17
Narcotics/Drugs	10	2	0	0	0	0	0	0	10	4	6	1	0	0	0	0	0	0	0	0	29	11	55	18
Neglect of Duty	294	112	199	33	82	23	38	18	1176	151	199	16	31	18	82	14	0	0	0	0	786	155	2887	540
Off-Duty Altercation	6	3	1	1	0	0	0	0	3	3	4	3	0	0	0	0	0	0	0	0	3	0	17	10
Other Policy/Rule	28	5	15	0	0	0	0	0	117	1	34	0	0	0	10	0	0	0	0	0	158	0	362	6
Preventable Traffic Collision	60	47	41	32	0	0	0	0	252	219	70	66	2	2	21	16	0	0	0	0	16	14	462	396
Racial Profiling	11	0	6	0	0	0	0	0	158	0	53	0	0	0	28	0	0	0	0	0	64	0	320	0
Retaliation	24	0	1	0	0	0	0	0	9	0	1	0	2	0	1	0	0	0	0	0	51	0	89	0
Service	2	0	1	0	0	0	0	0	18	0	0	0	0	0	3	0	0	0	0	0	9	0	33	0
Sexual Misconduct	10	3	1	1	0	0	0	0	20	2	9	0	0	0	0	0	0	0	0	0	42	2	82	8
Shooting Violation	0	0	3	3	0	0	0	0	6	4	1	0	0	0	0	0	0	0	0	0	0	0	10	7
Theft	14	3	3	1	0	0	1	0	55	1	11	0	0	0	2	0	0	0	0	0	77	2	163	7
Unauthorized Force	53	1	21	0	0	0	13	0	696	18	243	0	0	0	17	0	0	0	0	0	317	7	1360	26
Unauthorized Tactics	12	1	12	1	0	0	0	0	201	7	59	4	0	0	8	0	0	0	0	0	70	8	362	21
Unbecoming Conduct	294	102	178	26	10	5	29	9	649	49	254	16	20	9	72	5	0	0	1	0	865	75	2372	296
Undetermined	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Unlawful Search	15	0	25	0	0	0	0	0	170	0	95	0	0	0	7	0	0	0	1	0	108	13	421	13
Use of Force	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0
<b>Employee Function Total</b>	<b>1324</b>	<b>409</b>	<b>749</b>	<b>131</b>	<b>150</b>	<b>36</b>	<b>132</b>	<b>43</b>	<b>5455</b>	<b>609</b>	<b>1637</b>	<b>141</b>	<b>70</b>	<b>37</b>	<b>509</b>	<b>58</b>	<b>1</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>3553</b>	<b>388</b>	<b>13585</b>	<b>1852</b>

\*Counts are based on allegation type. Employees who change rank during the year will appear in both categories if they receive allegations in both ranks.

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

**ATSB:** Total complaints: 34 Total sustained: 13 Sustained rate: 38.2%**ATSB:** Total complaints: 2 Total Sustained: 0 Sustained Rate: 0.0%

<u>ATSB Complaint Totals By Source</u>		<u>ATSB Employee Totals</u>		<u>ATSB Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	2		<u>Total</u>	<u>Sust</u>
Department	2	Having Sustained Allegations	0	Retaliation	3	0
Unknown	0	Suspended	0			
Others	0	Disc/Rem, etc.	0			

**FMD:** Total complaints: 2 Total Sustained: 1 Sustained Rate: 50.0%

<u>FMD Complaint Totals By Source</u>		<u>FMD Employee Totals</u>		<u>FMD Most Frequent Allegations</u>		
Public	0	Cited in a Complaint	2		<u>Total</u>	<u>Sust</u>
Department	2	Having Sustained Allegations	1	Preventable Traffic Collision	1	1
Unknown	0	Suspended	0	Unbecoming Conduct	1	0
Others	0	Disc/Rem, etc.	0			

**FOD:** Total complaints: 3 Total Sustained: 1 Sustained Rate: 33.3%

<u>FOD Complaint Totals By Source</u>		<u>FOD Employee Totals</u>		<u>FOD Most Frequent Allegations</u>		
Public	2	Cited in a Complaint	3		<u>Total</u>	<u>Sust</u>
Department	2	Having Sustained Allegations	1	Theft	2	2
Unknown	0	Suspended	0	Domestic Violence	1	0
Others	0	Disc/Rem, etc.	0	False Statements	1	1
				Misleading Statements	1	1
				Neglect of Duty	1	1

**MTD:** Total complaints: 9 Total Sustained: 5 Sustained Rate: 55.6%

<u>MTD Complaint Totals By Source</u>		<u>MTD Employee Totals</u>		<u>MTD Most Frequent Allegations</u>		
Public	0	Cited in a Complaint	8		<u>Total</u>	<u>Sust</u>
Department	9	Having Sustained Allegations	5	Unbecoming Conduct	5	3
Unknown	0	Suspended	3	Neglect of Duty	4	4
Others	0	Disc/Rem, etc.	0	Retaliation	3	0
				Domestic Violence	2	0
				Improper Remark	2	1

**PD:** Total complaints: 4 Total Sustained: 2 Sustained Rate: 50.0%

<u>PD Complaint Totals By Source</u>		<u>PD Employee Totals</u>		<u>PD Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	8		<u>Total</u>	<u>Sust</u>
Department	3	Having Sustained Allegations	2	Neglect of Duty	6	0
Unknown	0	Suspended	2	Unbecoming Conduct	4	1
Others	0	Disc/Rem, etc.	0	Failure to Qualify	1	1

**PER:** Total complaints: 8 Total Sustained: 2 Sustained Rate: 25.0%

<u>PER Complaint Totals By Source</u>		<u>PER Employee Totals</u>		<u>PER Most Frequent Allegations</u>		
Public	6	Cited in a Complaint	9		<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	2	Unbecoming Conduct	11	5
Unknown	0	Suspended	1	Neglect of Duty	5	2
Others	1	Disc/Rem, etc.	0	Discourtesy	3	0
				False Imprisonment	1	0
				False Statements	1	0

**PERG:** Total complaints: 3 Total Sustained: 0 Sustained Rate: 0.0%

<u>PERG Complaint Totals By Source</u>		<u>PERG Employee Totals</u>		<u>PERG Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	6		<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	0	Discrimination	3	0
Unknown	1	Suspended	1	Domestic Violence	3	0
Others	1	Disc/Rem, etc.	0	Retaliation	3	0
				Neglect of Duty	2	0
				Unbecoming Conduct	2	0

**Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division****RED:** Total complaints: 3 Total Sustained: 2 Sustained Rate: 66.7%

<u>RED Complaint Totals By Source</u>		<u>RED Employee Totals</u>		<u>RED Most Frequent Allegations</u>		
Public	2	Cited in a Complaint	5	<u>Total</u>	<u>Sust</u>	
Department	1	Having Sustained Allegations	2	Neglect of Duty	3	1
Unknown	0	Suspended	1	Unbecoming Conduct	3	2
Others	0	Disc/Rem, etc.	0	Improper Remark	1	0
				Other Policy/Rule	1	0

**CB:** Total complaints: 976 Total sustained: 153 Sustained rate: 15.9%**CB:** Total complaints: 7 Total Sustained: 1 Sustained Rate: 14.3%

<u>CB Complaint Totals By Source</u>		<u>CB Employee Totals</u>		<u>CB Most Frequent Allegations</u>		
Public	6	Cited in a Complaint	7	<u>Total</u>	<u>Sust</u>	
Department	1	Having Sustained Allegations	1	Discourtesy	1	0
Unknown	0	Suspended	0	Unbecoming Conduct	1	0
Others	0	Disc/Rem, etc.	0			

**CENT:** Total complaints: 270 Total Sustained: 29 Sustained Rate: 10.7%

<u>CENT Complaint Totals By Source</u>		<u>CENT Employee Totals</u>		<u>CENT Most Frequent Allegations</u>		
Public	226	Cited in a Complaint	238	<u>Total</u>	<u>Sust</u>	
Department	45	Having Sustained Allegations	29	Neglect of Duty	146	34
Unknown	0	Suspended	10	Unbecoming Conduct	137	17
Others	1	Disc/Rem, etc.	1	Unauthorized Force	110	10
				Discourtesy	77	1
				False Imprisonment	57	1

**CTD:** Total complaints: 95 Total Sustained: 20 Sustained Rate: 21.1%

<u>CTD Complaint Totals By Source</u>		<u>CTD Employee Totals</u>		<u>CTD Most Frequent Allegations</u>		
Public	70	Cited in a Complaint	64	<u>Total</u>	<u>Sust</u>	
Department	25	Having Sustained Allegations	19	Discourtesy	34	1
Unknown	1	Suspended	3	Neglect of Duty	26	9
Others	1	Disc/Rem, etc.	0	Unbecoming Conduct	19	8
				Preventable Traffic Collision	10	7
				Racial Profiling	9	0

**HOBK:** Total complaints: 141 Total Sustained: 17 Sustained Rate: 12.1%

<u>HOBK Complaint Totals By Source</u>		<u>HOBK Employee Totals</u>		<u>HOBK Most Frequent Allegations</u>		
Public	104	Cited in a Complaint	111	<u>Total</u>	<u>Sust</u>	
Department	34	Having Sustained Allegations	18	Discourtesy	78	1
Unknown	1	Suspended	6	Unbecoming Conduct	52	4
Others	2	Disc/Rem, etc.	0	Neglect of Duty	44	8
				Unauthorized Force	44	0
				False Imprisonment	24	0

**NE:** Total complaints: 135 Total Sustained: 20 Sustained Rate: 14.8%

<u>NE Complaint Totals By Source</u>		<u>NE Employee Totals</u>		<u>NE Most Frequent Allegations</u>		
Public	105	Cited in a Complaint	120	<u>Total</u>	<u>Sust</u>	
Department	30	Having Sustained Allegations	19	Discourtesy	75	0
Unknown	0	Suspended	7	Neglect of Duty	47	1
Others	1	Disc/Rem, etc.	0	Unauthorized Force	46	1
				Unbecoming Conduct	33	4
				Unauthorized Tactics	20	1

**NEWT:** Total complaints: 138 Total Sustained: 30 Sustained Rate: 21.7%

<u>NEWT Complaint Totals By Source</u>		<u>NEWT Employee Totals</u>		<u>NEWT Most Frequent Allegations</u>		
Public	96	Cited in a Complaint	142	<u>Total</u>	<u>Sust</u>	
Department	43	Having Sustained Allegations	33	Neglect of Duty	60	8
Unknown	0	Suspended	13	Unbecoming Conduct	52	7
Others	1	Disc/Rem, etc.	0	Discourtesy	49	0
				False Imprisonment	45	0
				Unauthorized Force	38	0

**Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division****RAMP: Total complaints: 190 Total Sustained: 36 Sustained Rate: 18.9%**

<u>RAMP Complaint Totals By Source</u>		<u>RAMP Employee Totals</u>		<u>RAMP Most Frequent Allegations</u>		
Public	135	Cited in a Complaint	196	<u>Total</u>	<u>Sust</u>	
Department	51	Having Sustained Allegations	37	Neglect of Duty	122	32
Unknown	1	Suspended	13	Unbecoming Conduct	92	11
Others	3	Disc/Rem, etc.	0	Discourtesy	81	1
				Unauthorized Force	60	0
				False Imprisonment	43	1

**CDB: Total complaints: 18 Total sustained: 8 Sustained rate: 44.4%****AD: Total complaints: 6 Total Sustained: 3 Sustained Rate: 50.0%**

<u>AD Complaint Totals By Source</u>		<u>AD Employee Totals</u>		<u>AD Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	6	<u>Total</u>	<u>Sust</u>	
Department	5	Having Sustained Allegations	2	Retaliation	4	0
Unknown	0	Suspended	0	Discrimination	3	0
Others	0	Disc/Rem, etc.	0	Neglect of Duty	3	2
				Unbecoming Conduct	2	2
				Discourtesy	1	0

**CDB: Total complaints: 3 Total Sustained: 2 Sustained Rate: 66.7%**

<u>CDB Complaint Totals By Source</u>		<u>CDB Employee Totals</u>		<u>CDB Most Frequent Allegations</u>		
Public	0	Cited in a Complaint	2	<u>Total</u>	<u>Sust</u>	
Department	3	Having Sustained Allegations	2	Preventable Traffic Collision	1	1
Unknown	0	Suspended	0			
Others	0	Disc/Rem, etc.	0			

**CRID: Total complaints: 2 Total Sustained: 1 Sustained Rate: 50.0%**

<u>CRID Complaint Totals By Source</u>		<u>CRID Employee Totals</u>		<u>CRID Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	2	<u>Total</u>	<u>Sust</u>	
Department	1	Having Sustained Allegations	1	Dishonesty	2	2
Unknown	0	Suspended	0	Discourtesy	1	0
Others	0	Disc/Rem, etc.	0	False Statements	1	1

**RMG: Total complaints: 7 Total Sustained: 2 Sustained Rate: 28.6%**

<u>RMG Complaint Totals By Source</u>		<u>RMG Employee Totals</u>		<u>RMG Most Frequent Allegations</u>		
Public	4	Cited in a Complaint	7	<u>Total</u>	<u>Sust</u>	
Department	3	Having Sustained Allegations	2	Unbecoming Conduct	6	2
Unknown	0	Suspended	2	False Statements	1	0
Others	0	Disc/Rem, etc.	0	Insubordination	1	1

**CP: Total complaints: 12 Total sustained: 2 Sustained rate: 16.7%****CP: Total complaints: 12 Total Sustained: 2 Sustained Rate: 16.7%**

<u>CP Complaint Totals By Source</u>		<u>CP Employee Totals</u>		<u>CP Most Frequent Allegations</u>		
Public	7	Cited in a Complaint	5	<u>Total</u>	<u>Sust</u>	
Department	5	Having Sustained Allegations	2	Unbecoming Conduct	3	0
Unknown	0	Suspended	0	Discourtesy	1	0
Others	0	Disc/Rem, etc.	0	Discrimination	1	0
				Dishonesty	1	0
				False Statements	1	0

**CP COS: Total complaints: 13 Total sustained: 5 Sustained rate: 38.5%****CP COS: Total complaints: 2 Total Sustained: 0 Sustained Rate: 0.0%**

**Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division**

<u>CP COS Complaint Totals By Source</u>		<u>CP COS Employee Totals</u>		<u>CP COS Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	2		<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	0	Discourtesy	1	0
Unknown	0	Suspended	0	Discrimination	1	0
Others	0	Disc/Rem, etc.	0	Retaliation	1	0
				Unbecoming Conduct	1	0

**PIO:** Total complaints: 8 Total Sustained: 3 Sustained Rate: 37.5%

<u>PIO Complaint Totals By Source</u>		<u>PIO Employee Totals</u>		<u>PIO Most Frequent Allegations</u>		
Public	4	Cited in a Complaint	10		<u>Total</u>	<u>Sust</u>
Department	4	Having Sustained Allegations	3	Neglect of Duty	7	2
Unknown	0	Suspended	1	Unbecoming Conduct	4	1
Others	0	Disc/Rem, etc.	0	Improper Remark	3	1
				Discourtesy	1	0
				Insubordination	1	0

**UOFD:** Total complaints: 3 Total Sustained: 2 Sustained Rate: 66.7%

<u>UOFD Complaint Totals By Source</u>		<u>UOFD Employee Totals</u>		<u>UOFD Most Frequent Allegations</u>		
Public	0	Cited in a Complaint	4		<u>Total</u>	<u>Sust</u>
Department	3	Having Sustained Allegations	1	Unbecoming Conduct	3	2
Unknown	0	Suspended	0	Neglect of Duty	2	0
Others	0	Disc/Rem, etc.	0	Gender Bias	1	1
				Sexual Misconduct	1	1

**CTCIB:** Total complaints: 35 Total sustained: 16 Sustained rate: 45.7%

**CTCIB:** Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

<u>CTCIB Complaint Totals By Source</u>		<u>CTCIB Employee Totals</u>		<u>CTCIB Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	1		<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	0	False Statements	1	0
Unknown	0	Suspended	0			
Others	0	Disc/Rem, etc.	0			

**ESD:** Total complaints: 5 Total Sustained: 3 Sustained Rate: 60.0%

<u>ESD Complaint Totals By Source</u>		<u>ESD Employee Totals</u>		<u>ESD Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	7		<u>Total</u>	<u>Sust</u>
Department	4	Having Sustained Allegations	4	Neglect of Duty	3	2
Unknown	0	Suspended	1	Preventable Traffic Collision	2	2
Others	0	Disc/Rem, etc.	0	Unbecoming Conduct	2	0

**MCD:** Total complaints: 29 Total Sustained: 13 Sustained Rate: 44.8%

<u>MCD Complaint Totals By Source</u>		<u>MCD Employee Totals</u>		<u>MCD Most Frequent Allegations</u>		
Public	15	Cited in a Complaint	24		<u>Total</u>	<u>Sust</u>
Department	14	Having Sustained Allegations	12	Unbecoming Conduct	14	2
Unknown	0	Suspended	5	Preventable Traffic Collision	9	9
Others	0	Disc/Rem, etc.	0	False Imprisonment	6	0
				Neglect of Duty	4	2
				Alcohol Related	2	2

**DB:** Total complaints: 238 Total sustained: 87 Sustained rate: 36.9%

**CCD:** Total complaints: 34 Total Sustained: 12 Sustained Rate: 35.3%

<u>CCD Complaint Totals By Source</u>		<u>CCD Employee Totals</u>		<u>CCD Most Frequent Allegations</u>		
Public	18	Cited in a Complaint	32		<u>Total</u>	<u>Sust</u>
Department	14	Having Sustained Allegations	12	Neglect of Duty	18	2
Unknown	0	Suspended	1	Unbecoming Conduct	12	2
Others	2	Disc/Rem, etc.	0	Preventable Traffic Collision	9	8
				Discourtesy	8	1
				False Imprisonment	5	0

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

**DSVD:** Total complaints: 35 Total Sustained: 11 Sustained Rate: 31.4%

<u>DSVD Complaint Totals By Source</u>		<u>DSVD Employee Totals</u>		<u>DSVD Most Frequent Allegations</u>		
Public	25	Cited in a Complaint	33		<u>Total</u>	<u>Sust</u>
Department	10	Having Sustained Allegations	10	Neglect of Duty	22	4
Unknown	0	Suspended	4	Unbecoming Conduct	13	4
Others	0	Disc/Rem, etc.	0	Discourtesy	6	0
				Failure to Qualify	5	5
				False Statements	5	0

**GOSD:** Total complaints: 22 Total Sustained: 9 Sustained Rate: 40.9%

<u>GOSD Complaint Totals By Source</u>		<u>GOSD Employee Totals</u>		<u>GOSD Most Frequent Allegations</u>		
Public	12	Cited in a Complaint	27		<u>Total</u>	<u>Sust</u>
Department	9	Having Sustained Allegations	8	Unbecoming Conduct	11	4
Unknown	0	Suspended	3	Unlawful Search	7	0
Others	1	Disc/Rem, etc.	0	Discourtesy	4	0
				False Imprisonment	3	0
				Improper Remark	3	1

**JUV:** Total complaints: 19 Total Sustained: 8 Sustained Rate: 42.1%

<u>JUV Complaint Totals By Source</u>		<u>JUV Employee Totals</u>		<u>JUV Most Frequent Allegations</u>		
Public	7	Cited in a Complaint	20		<u>Total</u>	<u>Sust</u>
Department	12	Having Sustained Allegations	7	Neglect of Duty	14	7
Unknown	0	Suspended	3	Unbecoming Conduct	8	6
Others	0	Disc/Rem, etc.	0	False Statements	4	3
				Preventable Traffic Collision	4	1
				Improper Remark	3	1

**ND:** Total complaints: 81 Total Sustained: 27 Sustained Rate: 33.3%

<u>ND Complaint Totals By Source</u>		<u>ND Employee Totals</u>		<u>ND Most Frequent Allegations</u>		
Public	52	Cited in a Complaint	66		<u>Total</u>	<u>Sust</u>
Department	28	Having Sustained Allegations	24	Unbecoming Conduct	45	5
Unknown	0	Suspended	5	False Imprisonment	25	0
Others	1	Disc/Rem, etc.	0	False Statements	23	0
				Neglect of Duty	18	6
				Preventable Traffic Collision	15	14

**RACR:** Total complaints: 7 Total Sustained: 3 Sustained Rate: 42.9%

<u>RACR Complaint Totals By Source</u>		<u>RACR Employee Totals</u>		<u>RACR Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	6		<u>Total</u>	<u>Sust</u>
Department	5	Having Sustained Allegations	2	Unbecoming Conduct	10	8
Unknown	0	Suspended	0	False Statements	3	3
Others	1	Disc/Rem, etc.	0	Sexual Misconduct	3	0
				Theft	2	0
				Failure to Qualify	1	0

**RHD:** Total complaints: 6 Total Sustained: 0 Sustained Rate: 0.0%

<u>RHD Complaint Totals By Source</u>		<u>RHD Employee Totals</u>		<u>RHD Most Frequent Allegations</u>		
Public	4	Cited in a Complaint	8		<u>Total</u>	<u>Sust</u>
Department	2	Having Sustained Allegations	0	Unbecoming Conduct	2	0
Unknown	0	Suspended	0	Unlawful Search	2	0
Others	0	Disc/Rem, etc.	0	False Imprisonment	1	0
				False Statements	1	0
				Preventable Traffic Collision	1	0

**SID:** Total complaints: 34 Total Sustained: 17 Sustained Rate: 50.0%

<u>SID Complaint Totals By Source</u>		<u>SID Employee Totals</u>		<u>SID Most Frequent Allegations</u>		
Public	11	Cited in a Complaint	42		<u>Total</u>	<u>Sust</u>
Department	24	Having Sustained Allegations	18	Neglect of Duty	29	17
Unknown	1	Suspended	11	Unbecoming Conduct	29	8
Others	0	Disc/Rem, etc.	0	Retaliation	8	0
				False Statements	7	1
				Dishonesty	2	2

## Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

**Deactivated:** Total complaints: 1661 Total sustained: 79 Sustained rate: 4.7%

**Deactivated:** Total complaints: 1640 Total Sustained: 74 Sustained Rate: 4.5%

<u>Deactivated Complaint Totals By Source</u>		<u>Deactivated Employee Totals</u>		<u>Deactivated Most Frequent Allegations</u>	
Public	1,449	Cited in a Complaint	206	<u>Total</u>	<u>Sust</u>
Department	165	Having Sustained Allegations	37		
Unknown	26	Suspended	10		
Others	13	Disc/Rem, etc.	1		

**ERG:** Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

<u>ERG Complaint Totals By Source</u>		<u>ERG Employee Totals</u>		<u>ERG Most Frequent Allegations</u>	
Public	0	Cited in a Complaint	1	<u>Total</u>	<u>Sust</u>
Department	0	Having Sustained Allegations	0		
Unknown	0	Suspended	0		
Others	1	Disc/Rem, etc.	0		

**ESD ADMIN:** Total complaints: 2 Total Sustained: 1 Sustained Rate: 50.0%

<u>ESD ADMIN Complaint Totals By Source</u>		<u>ESD ADMIN Employee Totals</u>		<u>ESD ADMIN Most Frequent Allegations</u>	
Public	1	Cited in a Complaint	1	<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	1		
Unknown	0	Suspended	0		
Others	0	Disc/Rem, etc.	0		

**HARBOR PATROL W4:** Total complaints: 11 Total Sustained: 3 Sustained Rate: 27.3%

<u>HARBOR PATROL W4 Complaint Totals By Source</u>		<u>HARBOR PATROL W4 Employee Totals</u>		<u>HARBOR PATROL W4 Most Frequent Allegations</u>	
Public	8	Cited in a Complaint	9	<u>Total</u>	<u>Sust</u>
Department	3	Having Sustained Allegations	3		
Unknown	0	Suspended	2		
Others	0	Disc/Rem, etc.	0		

**MIDCITY:** Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

<u>MIDCITY Complaint Totals By Source</u>		<u>MIDCITY Employee Totals</u>		<u>MIDCITY Most Frequent Allegations</u>	
Public	0	Cited in a Complaint	1	<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	0		
Unknown	0	Suspended	0		
Others	0	Disc/Rem, etc.	0		

**NW:** Total complaints: 2 Total Sustained: 0 Sustained Rate: 0.0%

<u>NW Complaint Totals By Source</u>		<u>NW Employee Totals</u>		<u>NW Most Frequent Allegations</u>	
Public	2	Cited in a Complaint	1	<u>Total</u>	<u>Sust</u>
Department	0	Having Sustained Allegations	0		
Unknown	0	Suspended	0		
Others	0	Disc/Rem, etc.	0		

**PSB IAG:** Total complaints: 2 Total Sustained: 0 Sustained Rate: 0.0%

<u>PSB IAG Complaint Totals By Source</u>		<u>PSB IAG Employee Totals</u>		<u>PSB IAG Most Frequent Allegations</u>	
Public	0	Cited in a Complaint	2	<u>Total</u>	<u>Sust</u>
Department	2	Having Sustained Allegations	0		
Unknown	0	Suspended	0		
Others	0	Disc/Rem, etc.	0		

**PSB IAG AID:** Total complaints: 2 Total Sustained: 1 Sustained Rate: 50.0%

<u>PSB IAG AID Complaint Totals By Source</u>		<u>PSB IAG AID Employee Totals</u>		<u>PSB IAG AID Most Frequent Allegations</u>	
Public	1	Cited in a Complaint	2	<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	0		
Unknown	0	Suspended	0		
Others	0	Disc/Rem, etc.	0		

**ICSB:** Total complaints: 140 Total sustained: 37 Sustained rate: 26.6%

**COMM:** Total complaints: 124 Total Sustained: 32 Sustained Rate: 25.8%

**Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division**

<u>COMM Complaint Totals By Source</u>		<u>COMM Employee Totals</u>		<u>COMM Most Frequent Allegations</u>		
Public	91	Cited in a Complaint	116		<u>Total</u>	<u>Sust</u>
Department	33	Having Sustained Allegations	27	Neglect of Duty	88	24
Unknown	1	Suspended	17	Discourtesy	56	1
Others	0	Disc/Rem, etc.	0	Unbecoming Conduct	27	12
				Improper Remark	9	4
				False Statements	7	2

**ECCCSO:** Total complaints: 1 Total Sustained: 1 Sustained Rate: 100.0%

<u>ECCCSO Complaint Totals By Source</u>		<u>ECCCSO Employee Totals</u>		<u>ECCCSO Most Frequent Allegations</u>		
Public	0	Cited in a Complaint	1		<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	1	False Statements	1	1
Unknown	0	Suspended	0	Neglect of Duty	1	1
Others	0	Disc/Rem, etc.	0			

**ICSB:** Total complaints: 3 Total Sustained: 0 Sustained Rate: 0.0%

<u>ICSB Complaint Totals By Source</u>		<u>ICSB Employee Totals</u>		<u>ICSB Most Frequent Allegations</u>		
Public	2	Cited in a Complaint	3		<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	0	Failure to Report Misconduct	2	0
Unknown	0	Suspended	0	Other Policy/Rule	2	0
Others	0	Disc/Rem, etc.	0	Retaliation	1	0

**ITD:** Total complaints: 4 Total Sustained: 1 Sustained Rate: 25.0%

<u>ITD Complaint Totals By Source</u>		<u>ITD Employee Totals</u>		<u>ITD Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	4		<u>Total</u>	<u>Sust</u>
Department	3	Having Sustained Allegations	1	Unbecoming Conduct	6	2
Unknown	0	Suspended	1	Discrimination	1	0
Others	0	Disc/Rem, etc.	0	False Statements	1	0

**RI:** Total complaints: 8 Total Sustained: 3 Sustained Rate: 37.5%

<u>RI Complaint Totals By Source</u>		<u>RI Employee Totals</u>		<u>RI Most Frequent Allegations</u>		
Public	4	Cited in a Complaint	6		<u>Total</u>	<u>Sust</u>
Department	5	Having Sustained Allegations	3	Neglect of Duty	4	3
Unknown	0	Suspended	2	False Statements	3	3
Others	0	Disc/Rem, etc.	0	Alcohol Related	1	1
				Discourtesy	1	0
				Domestic Violence	1	0

**IG:** Total complaints: 1 Total sustained: 0 Sustained rate: 0.0%

**IG:** Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

<u>IG Complaint Totals By Source</u>		<u>IG Employee Totals</u>		<u>IG Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	1		<u>Total</u>	<u>Sust</u>
Department	0	Having Sustained Allegations	0	Discourtesy	1	0
Unknown	0	Suspended	0			
Others	0	Disc/Rem, etc.	0			

**IMTB:** Total complaints: 35 Total sustained: 17 Sustained rate: 48.6%

**TD:** Total complaints: 35 Total Sustained: 17 Sustained Rate: 48.6%

<u>TD Complaint Totals By Source</u>		<u>TD Employee Totals</u>		<u>TD Most Frequent Allegations</u>		
Public	14	Cited in a Complaint	37		<u>Total</u>	<u>Sust</u>
Department	21	Having Sustained Allegations	18	Unbecoming Conduct	23	11
Unknown	0	Suspended	4	Neglect of Duty	15	9
Others	1	Disc/Rem, etc.	0	Domestic Violence	4	0
				Improper Remark	4	3
				Ethnic Remark	3	3

**OO:** Total complaints: 1 Total sustained: 0 Sustained rate: 0.0%

**OO:** Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

**Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division**

<u>OO Complaint Totals By Source</u>		<u>OO Employee Totals</u>		<u>OO Most Frequent Allegations</u>		
Public	0	Cited in a Complaint	1		<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	0	Discrimination	1	0
Unknown	0	Suspended	0	Retaliation	1	0
Others	0	Disc/Rem, etc.	0	Unbecoming Conduct	1	0

**OO ADO:** Total complaints: 97 Total sustained: 35 Sustained rate: 36.1%

**JD:** Total complaints: 59 Total Sustained: 24 Sustained Rate: 40.7%

<u>JD Complaint Totals By Source</u>		<u>JD Employee Totals</u>		<u>JD Most Frequent Allegations</u>		
Public	35	Cited in a Complaint	74		<u>Total</u>	<u>Sust</u>
Department	25	Having Sustained Allegations	25	Neglect of Duty	41	20
Unknown	0	Suspended	18	Unbecoming Conduct	36	13
Others	0	Disc/Rem, etc.	0	Discourtesy	34	6
				Unauthorized Force	14	0
				Domestic Violence	5	2

**OO ADO:** Total complaints: 4 Total Sustained: 3 Sustained Rate: 75.0%

<u>OO ADO Complaint Totals By Source</u>		<u>OO ADO Employee Totals</u>		<u>OO ADO Most Frequent Allegations</u>		
Public	0	Cited in a Complaint	4		<u>Total</u>	<u>Sust</u>
Department	4	Having Sustained Allegations	3	Alcohol Related	3	3
Unknown	0	Suspended	1	Unbecoming Conduct	3	2
Others	0	Disc/Rem, etc.	0	Neglect of Duty	1	1

**OO ADO SA:** Total complaints: 34 Total Sustained: 8 Sustained Rate: 23.5%

<u>OO ADO SA Complaint Totals By Source</u>		<u>OO ADO SA Employee Totals</u>		<u>OO ADO SA Most Frequent Allegations</u>		
Public	23	Cited in a Complaint	31		<u>Total</u>	<u>Sust</u>
Department	11	Having Sustained Allegations	7	Neglect of Duty	18	0
Unknown	0	Suspended	0	Discourtesy	12	0
Others	0	Disc/Rem, etc.	0	False Imprisonment	10	0
				Unauthorized Force	9	0
				Preventable Traffic Collision	8	8

**OSS:** Total complaints: 14 Total sustained: 5 Sustained rate: 35.7%

**BSS:** Total complaints: 3 Total Sustained: 0 Sustained Rate: 0.0%

<u>BSS Complaint Totals By Source</u>		<u>BSS Employee Totals</u>		<u>BSS Most Frequent Allegations</u>		
Public	0	Cited in a Complaint	3		<u>Total</u>	<u>Sust</u>
Department	3	Having Sustained Allegations	0	Improper Remark	1	0
Unknown	0	Suspended	0	Neglect of Duty	1	0
Others	0	Disc/Rem, etc.	0	Preventable Traffic Collision	1	0

**OSS:** Total complaints: 3 Total Sustained: 2 Sustained Rate: 66.7%

<u>OSS Complaint Totals By Source</u>		<u>OSS Employee Totals</u>		<u>OSS Most Frequent Allegations</u>		
Public	0	Cited in a Complaint	2		<u>Total</u>	<u>Sust</u>
Department	3	Having Sustained Allegations	2	Discrimination	1	0
Unknown	0	Suspended	1	Failure to Qualify	1	1
Others	0	Disc/Rem, etc.	0	Retaliation	1	0
				Unbecoming Conduct	1	0

**PRD:** Total complaints: 8 Total Sustained: 3 Sustained Rate: 37.5%

<u>PRD Complaint Totals By Source</u>		<u>PRD Employee Totals</u>		<u>PRD Most Frequent Allegations</u>		
Public	5	Cited in a Complaint	6		<u>Total</u>	<u>Sust</u>
Department	2	Having Sustained Allegations	3	Neglect of Duty	4	1
Unknown	1	Suspended	1	Discourtesy	2	0
Others	0	Disc/Rem, etc.	0	Unbecoming Conduct	2	0
				Failure to Appear	1	1
				Preventable Traffic Collision	1	1

## Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

**PC:** Total complaints: 5 Total sustained: 2 Sustained rate: 40.0%

**CID:** Total complaints: 5 Total Sustained: 2 Sustained Rate: 40.0%

<u>CID Complaint Totals By Source</u>		<u>CID Employee Totals</u>		<u>CID Most Frequent Allegations</u>		
Public	3	Cited in a Complaint	5		<u>Total</u>	<u>Sust</u>
Department	2	Having Sustained Allegations	2	Unbecoming Conduct	5	0
Unknown	0	Suspended	1	Neglect of Duty	3	3
Others	0	Disc/Rem, etc.	0	Ethnic Remark	2	1
				Discourtesy	1	0
				Shooting Violation	1	0

**PSB:** Total complaints: 18 Total sustained: 7 Sustained rate: 35.3%

**FID:** Total complaints: 9 Total Sustained: 2 Sustained Rate: 22.2%

<u>FID Complaint Totals By Source</u>		<u>FID Employee Totals</u>		<u>FID Most Frequent Allegations</u>		
Public	2	Cited in a Complaint	8		<u>Total</u>	<u>Sust</u>
Department	6	Having Sustained Allegations	2	Unbecoming Conduct	5	1
Unknown	0	Suspended	2	Failure to Qualify	4	0
Others	1	Disc/Rem, etc.	0	Neglect of Duty	1	1
				Preventable Traffic Collision	1	0
				Theft	1	0

**IAG:** Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

<u>IAG Complaint Totals By Source</u>		<u>IAG Employee Totals</u>		<u>IAG Most Frequent Allegations</u>		
Public	1	Cited in a Complaint	1		<u>Total</u>	<u>Sust</u>
Department	0	Having Sustained Allegations	0	Discourtesy	1	0
Unknown	0	Suspended	0			
Others	0	Disc/Rem, etc.	0			

**PSB:** Total complaints: 7 Total Sustained: 4 Sustained Rate: 57.1%

<u>PSB Complaint Totals By Source</u>		<u>PSB Employee Totals</u>		<u>PSB Most Frequent Allegations</u>		
Public	2	Cited in a Complaint	8		<u>Total</u>	<u>Sust</u>
Department	5	Having Sustained Allegations	4	Neglect of Duty	8	2
Unknown	0	Suspended	2	Unbecoming Conduct	5	0
Others	0	Disc/Rem, etc.	0	Discrimination	2	0
				Dishonesty	1	0
				Failure to Qualify	1	0

**PSB SOD:** Total complaints: 1 Total Sustained: 1 Sustained Rate: 100.0%

<u>PSB SOD Complaint Totals By Source</u>		<u>PSB SOD Employee Totals</u>		<u>PSB SOD Most Frequent Allegations</u>		
Public	0	Cited in a Complaint	1		<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	0	Dishonesty	1	0
Unknown	0	Suspended	0	Neglect of Duty	1	0
Others	0	Disc/Rem, etc.	0			

**SB:** Total complaints: 824 Total sustained: 180 Sustained rate: 21.8%

**77TH:** Total complaints: 228 Total Sustained: 46 Sustained Rate: 20.2%

<u>77TH Complaint Totals By Source</u>		<u>77TH Employee Totals</u>		<u>77TH Most Frequent Allegations</u>		
Public	175	Cited in a Complaint	204		<u>Total</u>	<u>Sust</u>
Department	51	Having Sustained Allegations	41	Neglect of Duty	95	5
Unknown	0	Suspended	12	Discourtesy	93	0
Others	2	Disc/Rem, etc.	0	Unbecoming Conduct	77	5
				Unauthorized Force	74	1
				False Imprisonment	49	1

## Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

**HARB:** Total complaints: 113 Total Sustained: 29 Sustained Rate: 25.7%

<u>HARB Complaint Totals By Source</u>		<u>HARB Employee Totals</u>		<u>HARB Most Frequent Allegations</u>		
Public	83	Cited in a Complaint	108		<u>Total</u>	<u>Sust</u>
Department	31	Having Sustained Allegations	28	Neglect of Duty	68	12
Unknown	0	Suspended	14	Discourtesy	43	0
Others	0	Disc/Rem, etc.	0	Unbecoming Conduct	26	3
				Unauthorized Force	22	1
				Unauthorized Tactics	17	0

**SB:** Total complaints: 7 Total Sustained: 3 Sustained Rate: 42.9%

<u>SB Complaint Totals By Source</u>		<u>SB Employee Totals</u>		<u>SB Most Frequent Allegations</u>		
Public	3	Cited in a Complaint	6		<u>Total</u>	<u>Sust</u>
Department	4	Having Sustained Allegations	3			
Unknown	0	Suspended	0			
Others	0	Disc/Rem, etc.	0			

**SE:** Total complaints: 186 Total Sustained: 50 Sustained Rate: 26.9%

<u>SE Complaint Totals By Source</u>		<u>SE Employee Totals</u>		<u>SE Most Frequent Allegations</u>		
Public	131	Cited in a Complaint	178		<u>Total</u>	<u>Sust</u>
Department	54	Having Sustained Allegations	53	Unauthorized Force	106	2
Unknown	1	Suspended	23	Neglect of Duty	77	25
Others	3	Disc/Rem, etc.	0	Discourtesy	75	3
				Unbecoming Conduct	52	6
				False Imprisonment	50	1

**STD:** Total complaints: 75 Total Sustained: 18 Sustained Rate: 24.0%

<u>STD Complaint Totals By Source</u>		<u>STD Employee Totals</u>		<u>STD Most Frequent Allegations</u>		
Public	55	Cited in a Complaint	60		<u>Total</u>	<u>Sust</u>
Department	20	Having Sustained Allegations	18	Discourtesy	37	1
Unknown	0	Suspended	6	Neglect of Duty	15	5
Others	1	Disc/Rem, etc.	0	Unbecoming Conduct	13	2
				False Statements	12	1
				Unauthorized Force	9	0

**SW:** Total complaints: 215 Total Sustained: 34 Sustained Rate: 15.8%

<u>SW Complaint Totals By Source</u>		<u>SW Employee Totals</u>		<u>SW Most Frequent Allegations</u>		
Public	174	Cited in a Complaint	204		<u>Total</u>	<u>Sust</u>
Department	39	Having Sustained Allegations	38	Neglect of Duty	118	14
Unknown	2	Suspended	10	Discourtesy	96	0
Others	1	Disc/Rem, etc.	0	Unauthorized Force	84	0
				Unbecoming Conduct	70	5
				False Imprisonment	65	0

**SOB:** Total complaints: 132 Total sustained: 50 Sustained rate: 37.9%**ASD:** Total complaints: 11 Total Sustained: 6 Sustained Rate: 54.5%

<u>ASD Complaint Totals By Source</u>		<u>ASD Employee Totals</u>		<u>ASD Most Frequent Allegations</u>		
Public	2	Cited in a Complaint	15		<u>Total</u>	<u>Sust</u>
Department	9	Having Sustained Allegations	6	Neglect of Duty	8	6
Unknown	0	Suspended	3	Retaliation	7	0
Others	0	Disc/Rem, etc.	0	Unbecoming Conduct	5	4
				Discourtesy	4	0
				Discrimination	2	0

**EOD:** Total complaints: 11 Total Sustained: 4 Sustained Rate: 36.4%

<u>EOD Complaint Totals By Source</u>		<u>EOD Employee Totals</u>		<u>EOD Most Frequent Allegations</u>		
Public	6	Cited in a Complaint	10		<u>Total</u>	<u>Sust</u>
Department	5	Having Sustained Allegations	4	Neglect of Duty	5	4
Unknown	0	Suspended	1	Dishonesty	4	4
Others	0	Disc/Rem, etc.	0	False Imprisonment	2	0
				False Statements	2	2
				Unbecoming Conduct	2	0

## Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

**METRO:** Total complaints: 109 Total Sustained: 40 Sustained Rate: 36.7%

<u>METRO Complaint Totals By Source</u>		<u>METRO Employee Totals</u>		<u>METRO Most Frequent Allegations</u>		
Public	60	Cited in a Complaint	97		<u>Total</u>	<u>Sust</u>
Department	46	Having Sustained Allegations	37	False Imprisonment	40	0
Unknown	0	Suspended	5	Unbecoming Conduct	34	3
Others	3	Disc/Rem, etc.	0	Neglect of Duty	27	7
				Discourtesy	25	0
				Preventable Traffic Collision	21	20

**SOB ADMIN:** Total complaints: 1 Total Sustained: 0 Sustained Rate: 0.0%

<u>SOB ADMIN Complaint Totals By Source</u>		<u>SOB ADMIN Employee Totals</u>		<u>SOB ADMIN Most Frequent Allegations</u>		
Public	0	Cited in a Complaint	1		<u>Total</u>	<u>Sust</u>
Department	1	Having Sustained Allegations	0	Preventable Traffic Collision	1	0
Unknown	0	Suspended	0			
Others	0	Disc/Rem, etc.	0			

**VB:** Total complaints: 1160 Total sustained: 247 Sustained rate: 21.3%**DEV:** Total complaints: 118 Total Sustained: 22 Sustained Rate: 18.6%

<u>DEV Complaint Totals By Source</u>		<u>DEV Employee Totals</u>		<u>DEV Most Frequent Allegations</u>		
Public	86	Cited in a Complaint	96		<u>Total</u>	<u>Sust</u>
Department	32	Having Sustained Allegations	22	Discourtesy	59	0
Unknown	1	Suspended	4	Neglect of Duty	52	19
Others	1	Disc/Rem, etc.	1	Unbecoming Conduct	44	4
				Unauthorized Force	11	1
				Failure to Qualify	10	4

**FTHL:** Total complaints: 133 Total Sustained: 31 Sustained Rate: 23.3%

<u>FTHL Complaint Totals By Source</u>		<u>FTHL Employee Totals</u>		<u>FTHL Most Frequent Allegations</u>		
Public	91	Cited in a Complaint	127		<u>Total</u>	<u>Sust</u>
Department	39	Having Sustained Allegations	28	Neglect of Duty	69	17
Unknown	2	Suspended	7	Discourtesy	45	2
Others	2	Disc/Rem, etc.	0	Unauthorized Force	34	0
				Unbecoming Conduct	28	2
				Unlawful Search	20	0

**MISN:** Total complaints: 168 Total Sustained: 34 Sustained Rate: 20.2%

<u>MISN Complaint Totals By Source</u>		<u>MISN Employee Totals</u>		<u>MISN Most Frequent Allegations</u>		
Public	117	Cited in a Complaint	142		<u>Total</u>	<u>Sust</u>
Department	51	Having Sustained Allegations	35	Discourtesy	71	3
Unknown	1	Suspended	7	Neglect of Duty	67	6
Others	0	Disc/Rem, etc.	0	Unbecoming Conduct	50	13
				False Imprisonment	27	0
				Unauthorized Force	26	0

**NHWD:** Total complaints: 145 Total Sustained: 29 Sustained Rate: 20.0%

<u>NHWD Complaint Totals By Source</u>		<u>NHWD Employee Totals</u>		<u>NHWD Most Frequent Allegations</u>		
Public	113	Cited in a Complaint	121		<u>Total</u>	<u>Sust</u>
Department	32	Having Sustained Allegations	30	Neglect of Duty	77	22
Unknown	0	Suspended	8	Discourtesy	70	1
Others	0	Disc/Rem, etc.	0	Unauthorized Force	44	1
				Unbecoming Conduct	43	5
				Unlawful Search	21	0

**VB:** Total complaints: 56 Total Sustained: 7 Sustained Rate: 12.5%

<u>VB Complaint Totals By Source</u>		<u>VB Employee Totals</u>		<u>VB Most Frequent Allegations</u>		
Public	44	Cited in a Complaint	54		<u>Total</u>	<u>Sust</u>
Department	11	Having Sustained Allegations	6	Alcohol Related	1	0
Unknown	0	Suspended	1	Other Policy/Rule	1	0
Others	1	Disc/Rem, etc.	0	Unbecoming Conduct	1	0

Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division

**VNY:** Total complaints: 169 Total Sustained: 51 Sustained Rate: 30.2%

<u>VNY Complaint Totals By Source</u>		<u>VNY Employee Totals</u>		<u>VNY Most Frequent Allegations</u>		
Public	108	Cited in a Complaint	174	<u>Total</u>	<u>Sust</u>	
Department	61	Having Sustained Allegations	52	Neglect of Duty	105	34
Unknown	0	Suspended	18	Discourtesy	58	0
Others	1	Disc/Rem, etc.	0	Unbecoming Conduct	40	4
				Unauthorized Force	28	0
				Preventable Traffic Collision	26	25

**VTD:** Total complaints: 122 Total Sustained: 12 Sustained Rate: 9.8%

<u>VTD Complaint Totals By Source</u>		<u>VTD Employee Totals</u>		<u>VTD Most Frequent Allegations</u>		
Public	93	Cited in a Complaint	75	<u>Total</u>	<u>Sust</u>	
Department	27	Having Sustained Allegations	11	Discourtesy	91	2
Unknown	0	Suspended	1	Unbecoming Conduct	46	5
Others	2	Disc/Rem, etc.	0	Neglect of Duty	37	1
				False Imprisonment	13	0
				Preventable Traffic Collision	6	4

**WVAL:** Total complaints: 249 Total Sustained: 61 Sustained Rate: 24.5%

<u>WVAL Complaint Totals By Source</u>		<u>WVAL Employee Totals</u>		<u>WVAL Most Frequent Allegations</u>		
Public	188	Cited in a Complaint	202	<u>Total</u>	<u>Sust</u>	
Department	61	Having Sustained Allegations	53	Neglect of Duty	126	29
Unknown	0	Suspended	16	Discourtesy	117	2
Others	1	Disc/Rem, etc.	0	Unbecoming Conduct	115	16
				False Imprisonment	53	0
				Unauthorized Force	41	0

**WB:** Total complaints: 1081 Total sustained: 208 Sustained rate: 19.4%

**HWD:** Total complaints: 389 Total Sustained: 73 Sustained Rate: 18.8%

<u>HWD Complaint Totals By Source</u>		<u>HWD Employee Totals</u>		<u>HWD Most Frequent Allegations</u>		
Public	310	Cited in a Complaint	270	<u>Total</u>	<u>Sust</u>	
Department	74	Having Sustained Allegations	72	Neglect of Duty	225	31
Unknown	2	Suspended	25	Unbecoming Conduct	174	16
Others	5	Disc/Rem, etc.	0	Discourtesy	168	4
				Unauthorized Force	92	2
				False Imprisonment	79	0

**PAC:** Total complaints: 238 Total Sustained: 48 Sustained Rate: 20.2%

<u>PAC Complaint Totals By Source</u>		<u>PAC Employee Totals</u>		<u>PAC Most Frequent Allegations</u>		
Public	185	Cited in a Complaint	201	<u>Total</u>	<u>Sust</u>	
Department	47	Having Sustained Allegations	43	Neglect of Duty	143	18
Unknown	2	Suspended	16	Discourtesy	106	1
Others	5	Disc/Rem, etc.	0	Unbecoming Conduct	69	7
				Unauthorized Force	36	0
				False Imprisonment	34	0

**WB:** Total complaints: 7 Total Sustained: 4 Sustained Rate: 57.1%

<u>WB Complaint Totals By Source</u>		<u>WB Employee Totals</u>		<u>WB Most Frequent Allegations</u>		
Public	3	Cited in a Complaint	8	<u>Total</u>	<u>Sust</u>	
Department	4	Having Sustained Allegations	5	Neglect of Duty	3	2
Unknown	0	Suspended	3	Unbecoming Conduct	1	0
Others	0	Disc/Rem, etc.	0			

**WIL:** Total complaints: 166 Total Sustained: 39 Sustained Rate: 23.5%

<u>WIL Complaint Totals By Source</u>		<u>WIL Employee Totals</u>		<u>WIL Most Frequent Allegations</u>		
Public	128	Cited in a Complaint	164	<u>Total</u>	<u>Sust</u>	
Department	37	Having Sustained Allegations	34	Neglect of Duty	73	11
Unknown	1	Suspended	3	Discourtesy	58	1
Others	2	Disc/Rem, etc.	0	Unbecoming Conduct	44	8
				Unauthorized Force	42	0
				False Imprisonment	29	0

**Table F: Complaint Summary for Closed Complaints By Bureau and Area/Division****WLA:** Total complaints: 153 Total Sustained: 25 Sustained Rate: 16.3%

<u>WLA Complaint Totals By Source</u>		<u>WLA Employee Totals</u>		<u>WLA Most Frequent Allegations</u>		
Public	120	Cited in a Complaint	151		<u>Total</u>	<u>Sust</u>
Department	33	Having Sustained Allegations	24	Neglect of Duty	81	5
Unknown	0	Suspended	9	Discourtesy	76	0
Others	1	Disc/Rem, etc.	0	Unbecoming Conduct	52	10
				Unauthorized Force	19	0
				False Imprisonment	18	0

**WTD:** Total complaints: 128 Total Sustained: 19 Sustained Rate: 14.8%

<u>WTD Complaint Totals By Source</u>		<u>WTD Employee Totals</u>		<u>WTD Most Frequent Allegations</u>		
Public	103	Cited in a Complaint	96		<u>Total</u>	<u>Sust</u>
Department	25	Having Sustained Allegations	17	Discourtesy	61	0
Unknown	0	Suspended	3	Neglect of Duty	59	10
Others	0	Disc/Rem, etc.	0	Unbecoming Conduct	44	3
				Racial Profiling	14	0
				Preventable Traffic Collision	7	7

**Table G: Complaint Summary for Closed Complaints By Employee Rank****Civilian:** Total complaints: 1699 Total sustained: 134 Sustained rate: 7.9%

<u>Civilian</u> Complaint Totals By Source		<u>Civilian</u> Employee Totals		<u>Civilian</u> Most Frequent Allegations		
Public	1434	Cited in a Complaint	262	<u>Total</u>	<u>Sust</u>	
Department	243	Having Sustained Allegations	90	Neglect of Duty	645	97
Unknown	27	Suspended	52	Unbecoming Conduct	606	60
Others	10	Disc/Rem, etc.	0	Discourtesy	463	3
				Unauthorized Force	243	1
				Other Policy/Rule	149	4

**Command Staff:** Total complaints: 59 Total sustained: 11 Sustained rate: 18.6%

<u>Command Staff</u> Complaint Totals By Source		<u>Command Staff</u> Employee Totals		<u>Command Staff</u> Most Frequent Allegations		
Public	25	Cited in a Complaint	45	<u>Total</u>	<u>Sust</u>	
Department	32	Having Sustained Allegations	8	Unbecoming Conduct	29	1
Unknown	3	Suspended	2	Neglect of Duty	25	5
Others	0	Disc/Rem, etc.	0	Retaliation	16	0
				Discrimination	8	0
				Discourtesy	7	0

**Detective:** Total complaints: 473 Total sustained: 92 Sustained rate: 19.5%

<u>Detective</u> Complaint Totals By Source		<u>Detective</u> Employee Totals		<u>Detective</u> Most Frequent Allegations		
Public	341	Cited in a Complaint	430	<u>Total</u>	<u>Sust</u>	
Department	120	Having Sustained Allegations	90	Neglect of Duty	246	36
Unknown	2	Suspended	35	Unbecoming Conduct	214	24
Others	12	Disc/Rem, etc.	0	Discourtesy	84	0
				False Imprisonment	71	1
				Preventable Traffic Collision	44	36

**Detention Officer:** Total complaints: 39 Total sustained: 17 Sustained rate: 43.6%

<u>Detention Officer</u> Complaint Totals By Source		<u>Detention Officer</u> Employee Totals		<u>Detention Officer</u> Most Frequent Allegations		
Public	23	Cited in a Complaint	51	<u>Total</u>	<u>Sust</u>	
Department	17	Having Sustained Allegations	17	Neglect of Duty	29	13
Unknown	0	Suspended	14	Unbecoming Conduct	25	10
Others	0	Disc/Rem, etc.	0	Discourtesy	18	6
				Unauthorized Force	12	0
				Ethnic Remark	4	2

**Lieutenant:** Total complaints: 88 Total sustained: 17 Sustained rate: 19.3%

<u>Lieutenant</u> Complaint Totals By Source		<u>Lieutenant</u> Employee Totals		<u>Lieutenant</u> Most Frequent Allegations		
Public	49	Cited in a Complaint	74	<u>Total</u>	<u>Sust</u>	
Department	38	Having Sustained Allegations	13	Unbecoming Conduct	52	8
Unknown	1	Suspended	3	Neglect of Duty	25	5
Others	1	Disc/Rem, etc.	0	Discourtesy	14	0
				Retaliation	10	0
				Preventable Traffic Collision	8	4

**Police Officer I:** Total complaints: 481 Total sustained: 69 Sustained rate: 14.3%

<u>Police Officer I</u> Complaint Totals By Source		<u>Police Officer I</u> Employee Totals		<u>Police Officer I</u> Most Frequent Allegations		
Public	395	Cited in a Complaint	386	<u>Total</u>	<u>Sust</u>	
Department	84	Having Sustained Allegations	62	Neglect of Duty	189	23
Unknown	2	Suspended	7	Unauthorized Force	97	2
Others	2	Disc/Rem, etc.	0	Discourtesy	94	1
				False Imprisonment	66	0
				Unbecoming Conduct	60	15

**Police Officer II:** Total complaints: 2505 Total sustained: 485 Sustained rate: 19.4%

<u>Police Officer II</u> Complaint Totals By Source		<u>Police Officer II</u> Employee Totals		<u>Police Officer II</u> Most Frequent Allegations		
Public	1957	Cited in a Complaint	1866	<u>Total</u>	<u>Sust</u>	
Department	546	Having Sustained Allegations	459	Discourtesy	1078	22
Unknown	2	Suspended	139	Neglect of Duty	1035	213
Others	19	Disc/Rem, etc.	2	Unbecoming Conduct	811	105
				Unauthorized Force	638	13
				False Imprisonment	444	8

**Table G: Complaint Summary for Closed Complaints By Employee Rank****Police Officer III: Total complaints: 1395 Total sustained: 251 Sustained rate: 18.0%**

<u>Police Officer III</u> Complaint Totals By Source		<u>Police Officer III</u> Employee Totals		<u>Police Officer III</u> Most Frequent Allegations		
Public	1090	Cited in a Complaint	880		<u>Total</u>	<u>Sust</u>
Department	297	Having Sustained Allegations	226	Discourtesy	496	3
Unknown	5	Suspended	67	Neglect of Duty	489	115
Others	11	Disc/Rem, etc.	1	Unbecoming Conduct	391	43
				Unauthorized Force	305	8
				False Imprisonment	218	2

**Reserve Police Officer: Total complaints: 26 Total sustained: 12 Sustained rate: 46.2%**

<u>Reserve Police Officer</u> Complaint Totals By Source		<u>Reserve Police Officer</u> Employee Totals		<u>Reserve Police Officer</u> Most Frequent Allegations		
Public	13	Cited in a Complaint	25		<u>Total</u>	<u>Sust</u>
Department	13	Having Sustained Allegations	11	Unbecoming Conduct	21	14
Unknown	1	Suspended	0	Neglect of Duty	5	1
Others	1	Disc/Rem, etc.	0	Discourtesy	3	0
				Narcotics/Drugs	3	2
				Improper Remark	2	0

**Sergeant: Total complaints: 454 Total sustained: 99 Sustained rate: 21.8%**

<u>Sergeant</u> Complaint Totals By Source		<u>Sergeant</u> Employee Totals		<u>Sergeant</u> Most Frequent Allegations		
Public	314	Cited in a Complaint	358		<u>Total</u>	<u>Sust</u>
Department	130	Having Sustained Allegations	84	Neglect of Duty	199	32
Unknown	4	Suspended	29	Unbecoming Conduct	164	16
Others	11	Disc/Rem, etc.	0	Discourtesy	123	1
				Preventable Traffic Collision	44	41
				Unauthorized Force	30	1

**Table H: Complaint Summary for Closed Complaints By Employee Function****Administrative:** Total complaints: 735 Total sustained: 240 Sustained rate: 32.7%

<u>Administrative</u> Complaint Totals By Source		<u>Administrative</u> Employee Totals		<u>Administrative</u> Most Frequent Allegations		
Public	430	Cited in a Complaint	706		<u>Total</u>	<u>Sust</u>
Department	299	Having Sustained Allegations	225	Neglect of Duty	294	112
Unknown	4	Suspended	82	Unbecoming Conduct	294	102
Others	10	Disc/Rem, etc.	0	Discourtesy	215	3
				Preventable Traffic Collision	63	50
				Unauthorized Force	53	1

**Case-Carrying Investigator:** Total complaints: 403 Total sustained: 91 Sustained rate: 22.6%

<u>Case-Carrying Investigator</u> Complaint Totals By Source		<u>Case-Carrying Investigator</u> Employee Totals		<u>Case-Carrying Investigator</u> Most Frequent Allegations		
Public	269	Cited in a Complaint	415		<u>Total</u>	<u>Sust</u>
Department	124	Having Sustained Allegations	93	Neglect of Duty	199	33
Unknown	2	Suspended	33	Unbecoming Conduct	178	26
Others	9	Disc/Rem, etc.	0	Discourtesy	90	1
				Preventable Traffic Collision	41	32
				False Imprisonment	36	0

**Communications:** Total complaints: 99 Total sustained: 23 Sustained rate: 23.2%

<u>Communications</u> Complaint Totals By Source		<u>Communications</u> Employee Totals		<u>Communications</u> Most Frequent Allegations		
Public	81	Cited in a Complaint	90		<u>Total</u>	<u>Sust</u>
Department	19	Having Sustained Allegations	20	Neglect of Duty	82	23
Unknown	0	Suspended	11	Discourtesy	50	1
Others	0	Disc/Rem, etc.	0	Unbecoming Conduct	10	5
				Improper Remark	3	2
				Alcohol Related	2	2

**Custody:** Total complaints: 52 Total sustained: 18 Sustained rate: 34.6%

<u>Custody</u> Complaint Totals By Source		<u>Custody</u> Employee Totals		<u>Custody</u> Most Frequent Allegations		
Public	33	Cited in a Complaint	66		<u>Total</u>	<u>Sust</u>
Department	20	Having Sustained Allegations	21	Neglect of Duty	38	18
Unknown	0	Suspended	17	Discourtesy	34	6
Others	0	Disc/Rem, etc.	0	Unbecoming Conduct	29	9
				Unauthorized Force	13	0
				Domestic Violence	5	2

**Patrol:** Total complaints: 2369 Total sustained: 449 Sustained rate: 19.0%

<u>Patrol</u> Complaint Totals By Source		<u>Patrol</u> Employee Totals		<u>Patrol</u> Most Frequent Allegations		
Public	1830	Cited in a Complaint	2135		<u>Total</u>	<u>Sust</u>
Department	531	Having Sustained Allegations	456	Neglect of Duty	1176	151
Unknown	4	Suspended	122	Discourtesy	1111	17
Others	14	Disc/Rem, etc.	0	Unauthorized Force	696	18
				Unbecoming Conduct	649	49
				False Imprisonment	426	1

**Specialized Enforcement:** Total complaints: 636 Total sustained: 115 Sustained rate: 18.1%

<u>Specialized Enforcement</u> Complaint Totals By Source		<u>Specialized Enforcement</u> Employee Totals		<u>Specialized Enforcement</u> Most Frequent Allegations		
Public	492	Cited in a Complaint	616		<u>Total</u>	<u>Sust</u>
Department	140	Having Sustained Allegations	112	Unbecoming Conduct	254	16
Unknown	0	Suspended	25	Unauthorized Force	243	0
Others	8	Disc/Rem, etc.	0	Discourtesy	241	1
				False Imprisonment	213	0
				Neglect of Duty	199	16

**Table H: Complaint Summary for Closed Complaints By Employee Function****Technical Service Maintenance:** Total complaints: 33 Total sustained: 18 Sustained rate: 54.5%

<u>Technical Service Maintenance</u> Complaint Totals By Source		<u>Technical Service Maintenance</u> Employee Totals		<u>Technical Service Maintenance</u> Most Frequent Allegations		
Public	11	Cited in a Complaint	36		<u>Total</u>	<u>Sust</u>
Department	23	Having Sustained Allegations	20	Neglect of Duty	31	18
Unknown	0	Suspended	13	Unbecoming Conduct	20	9
Others	0	Disc/Rem, etc.	0	False Statements	4	1
				Improper Remark	3	1
				Discourtesy	2	1

**Traffic:** Total complaints: 300 Total sustained: 42 Sustained rate: 14.0%

<u>Traffic</u> Complaint Totals By Source		<u>Traffic</u> Employee Totals		<u>Traffic</u> Most Frequent Allegations		
Public	238	Cited in a Complaint	215		<u>Total</u>	<u>Sust</u>
Department	63	Having Sustained Allegations	42	Discourtesy	182	4
Unknown	0	Suspended	5	Neglect of Duty	82	14
Others	1	Disc/Rem, etc.	0	Unbecoming Conduct	72	5
				Racial Profiling	28	0
				Preventable Traffic Collision	21	16

**Reserve Police Officer:** Total complaints: 1 Total sustained: 0 Sustained rate: 0.0%

<u>Reserve Police Officer</u> Complaint Totals By Source		<u>Reserve Police Officer</u> Employee Totals		<u>Reserve Police Officer</u> Most Frequent Allegations		
Public	1	Cited in a Complaint	1		<u>Total</u>	<u>Sust</u>
Department	0	Having Sustained Allegations	0	Improper Remark	1	0
Unknown	0	Suspended	0			
Others	0	Disc/Rem, etc.	0			

**Unassigned:** Total complaints: 4 Total sustained: 0 Sustained rate: 0.0%

<u>Unassigned</u> Complaint Totals By Source		<u>Unassigned</u> Employee Totals		<u>Unassigned</u> Most Frequent Allegations		
Public	3	Cited in a Complaint	5		<u>Total</u>	<u>Sust</u>
Department	0	Having Sustained Allegations	0	False Imprisonment	3	0
Unknown	0	Suspended	0	Unlawful Search	2	0
Others	1	Disc/Rem, etc.	0	Neglect of Duty	1	0
				Unbecoming Conduct	1	0

**Unknown:** Total complaints: 1825 Total sustained: 124 Sustained rate: 6.8%

<u>Unknown</u> Complaint Totals By Source		<u>Unknown</u> Employee Totals		<u>Unknown</u> Most Frequent Allegations		
Public	1567	Cited in a Complaint	596		<u>Total</u>	<u>Sust</u>
Department	229	Having Sustained Allegations	113	Unbecoming Conduct	868	75
Unknown	32	Suspended	51	Neglect of Duty	799	155
Others	16	Disc/Rem, etc.	3	Discourtesy	455	2
				Unauthorized Force	317	7
				False Imprisonment	161	10

ANNUAL COMPLAINT REPORT  
for  
Calendar Year 2008  
Los Angeles Police Department  
Internal Affairs Group  
Apr 16, 2009

**Appendix A**

This report was completed to meet the Consent Decree requirements specified in paragraph 130. Paragraph 130 requires:

*The LAPD shall annually report to the Commission, with a copy to the Inspector General, the type of complaint allegations it receives and the disposition (including sustained rate) and discipline or lack of discipline resulting from each type of allegation. This report shall include both the allegations received and any collateral misconduct discovered during the investigation. This report shall list the above information for each type of allegation as well as summarize aggregate information by geographic division (department, bureau, area, and district), officer rank, and type of assignment.*

**Explanation of Tables**

**Disposition of Closed Complaint Allegations and Sustained Rate by Allegation:** Table A lists the total number of final allegations made and the disposition of allegations for each allegation type. It also lists the number of sustained allegations (those adjudicated as Guilty, Sustained, or Sustained-No Penalty) and the allegation sustained rate. Allegations are counted for each accused employee. The allegation totals are also repeated in Tables B1, C, E, and G.

**Sustained Rate by Allegation Type and Distinct Employees Cited in Complaints:** Table B1 lists the allegation sustained rate and number of employees (sworn & civilian) cited in complaints. The number of allegations may not be equal to the number of employees, as multiple allegations may be attributed to one employee in a complaint. This may also hold true for the employee count, as an employee may have multiple sustained allegations, and will consequently be listed multiple times (i.e., once for each allegation).

**Penalty Imposed By Rank:** Table B2 lists discipline imposed by rank. Discipline is imposed based on the totality of the sustained allegations. For example, if an employee is suspended for 10 days for Discourtesy, Dishonesty and Neglect of Duty, it should not be assumed that the employee received 3.3 days for each allegation type.

**Source of Complaints Closed and Sustained Rate by Allegation Type:**

Table C lists the number of complaints closed, the number of sustained complaints, and the sustained rate for each allegation type. It also lists the number of complaints closed and sustained rate by the source of complaint. A single complaint will be listed for more than one allegation type if it includes allegations of multiple types.

**Allegation Summary by Employee Rank:**

Table D lists the number of sustained allegations and the total number of allegations made for each rank and allegation type.

**Allegation Summary by Employee Assignment Type:** Table E lists the number of sustained allegations and the total number of allegations made for each assignment and allegation type. Each employee's assignment type is derived from division of assignment and rank.

**Tables F, G, and H:** These tables display information based on the organization of the accused employees at the time of incident, which may not be the same organization at the time the

complaint is closed. Also, these tables will include some former employees due to retirement, resignation, or removal.

**Complaint Summary for Closed Complaints by Bureaus and Divisions:** Table F lists the complaints closed (in total and by source of complaint), complaints sustained, and sustained rate for each bureau and division. It also shows the number of employees cited in complaints, the number of employees suspended, and the number of employees who received a penalty more severe than suspension (or who left the Department). Table F also lists the most frequently occurring allegation types for each bureau and division along with the number of counts and the counts sustained.

**Complaint Summary for Closed Complaints by Employee Rank:** Table G lists the same information as Table F, but presents it by rank, rather than by Department, bureau, and division.

**Complaint Summary for Closed Complaints by Assignment Type:**

Table H lists the same information as Tables F and G, but presents it by assignment type.