What Should I Consider Suspicious?

Suspicous People:
- New customer who is not from the area.
- Unauthorized individuals in storage areas.
- Individuals surveilling the facility.
- Individuals testing security measures.

Suspicous Activities:
- Using cash for large transactions or a credit card in someone else’s name.
- Acting nervous or vague about reason for purchase/use of fuel.
- Requesting delivery without an account.
- Making unusually large purchases of fuel.
- Requesting shipment of fuel to unusual location.
- Exhibiting unfamiliarity with fuel handling and storage regulations.
- Storing fuel in unusual locations or containers.
- Making unusual inquiries about acquiring vehicles equipped for hauling fuel.
- Using a rental vehicle or a vehicle with an out-of-state or temporary license plate to transport fuel.
- Attempting to acquire official vehicles, uniforms, identification, and access cards.
- Discovering unauthorized vehicles or other items that are out of place near storage tanks.

It is important to remember that just because someone’s speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious.

What Should I Do?

Be part of the solution.
✓ Require valid ID from all new customers.
✓ Keep records of purchases.
✓ Report any missing or stolen fuel, vehicles, or other equipment to law enforcement authorities.
✓ If something seems wrong, notify law enforcement authorities.

Do not jeopardize your safety or the safety of others.

Preventing terrorism is a community effort. By learning what to look for, you can make a positive contribution in the fight against terrorism. The partnership between the community and law enforcement is essential to the success of anti-terrorism efforts.

Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate. The activities outlined on this handout are by no means all-inclusive but have been compiled from a review of terrorist events over several years.