What Should I Consider Suspicious?

- Reluctance to provide complete personal information when completing rental paperwork.
- Providing multiple names on rental paperwork.
- Inability to recall the name used to rent a vehicle.
- Using cash for large transactions or a personal credit card in someone else’s name.
- Returned vehicles that contain:
  - Unusual burn marks or odors.
  - Fertilizer or chemical residue.
  - Blueprints, photographs, or video of buildings and landmarks.
  - Extremist training manuals or literature.
  - Surveillance equipment.
  - Receipts for hazardous items.
  - Weapons and explosives.
  - Maps with sensitive locations marked.
- Inquiries about renting a truck with a wooden floor.
- Unusual questions regarding:
  - A vehicle’s dimensions, fuel capacity, or interior volume.
  - Local sites, including government, military, law enforcement, communications, and power facilities.
- Efforts to quickly collect deposits for vehicles reported as stolen.
- Reports of abandoned rental vehicles, particularly those near:
  - Military bases.
  - Government buildings.
  - Power plants.
  - Shopping malls.
  - Hotels/resorts.
  - Stadiums.
  - Schools.
- Individuals surveilling the facility.

*It is important to remember that just because someone’s speech, actions, beliefs, appearance, or way of life is different, it does not mean that he or she is suspicious.*

What Should I Do?

- Be part of the solution.
  - Require a valid driver’s license from all customers.
  - Make note of suspicious statements, people, and/or vehicles.
  - Report any missing or stolen vehicles or license plates to law enforcement authorities.
  - If something seems wrong, notify law enforcement authorities.

- Do not jeopardize your safety or the safety of others.

Preventing terrorism is a community effort. By learning what to look for, you can make a positive contribution in the fight against terrorism. The partnership between the community and law enforcement is essential to the success of anti-terrorism efforts.

Some of the activities, taken individually, could be innocent and must be examined by law enforcement professionals in a larger context to determine whether there is a basis to investigate. The activities outlined on this handout are by no means all-inclusive but have been compiled from a review of terrorist events over several years.